

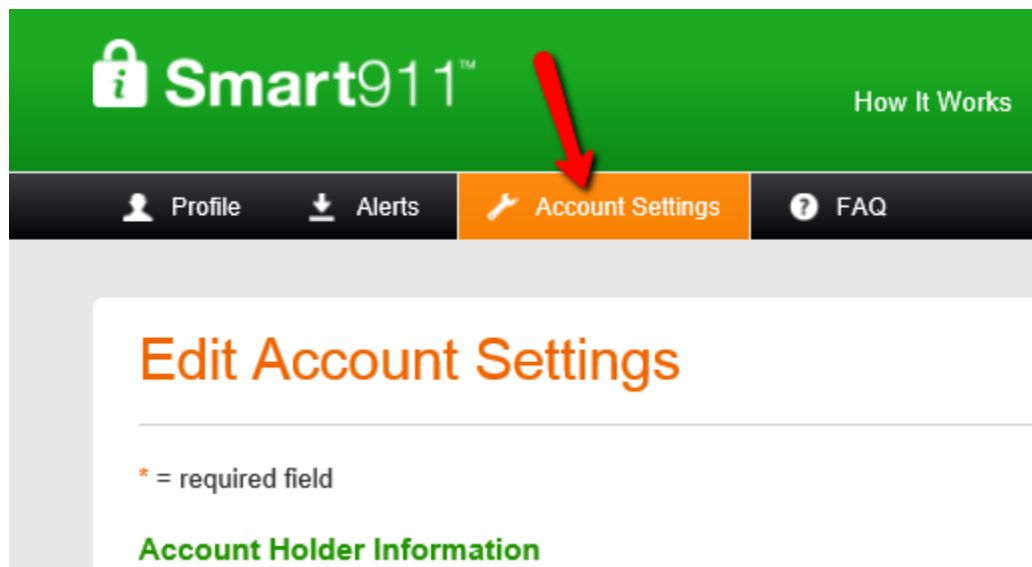


You have the ability to cancel and delete your own Smart911 Safety Profile from directly within your Smart911 at your convenience. To do so, follow the instructions outlined below;

1) Login to your Smart911 profile by clicking

<https://smart911.com/smart911/login.action?logout>

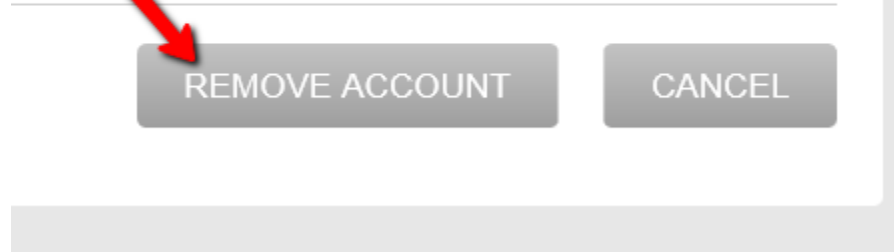
2) On the main profile page select "Account Settings".



3) Select "Remove Account"

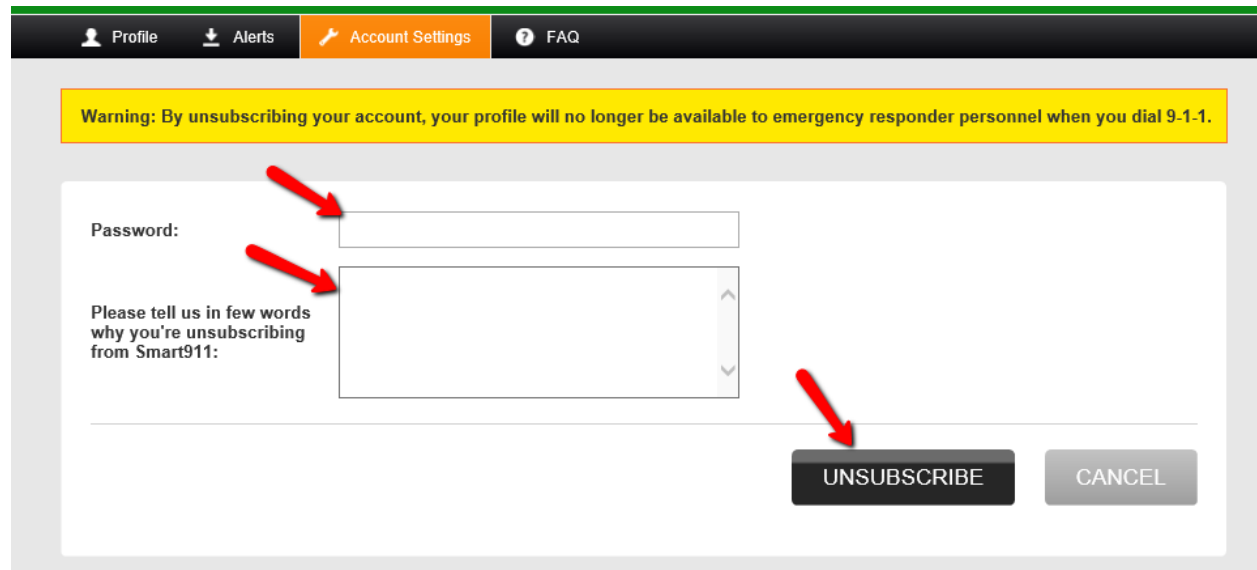
extra help during an evacuation, or determining the type and quantity

responders, such as medical conditions, address details, and
during an emergency.



A screenshot of a web interface showing two buttons: "REMOVE ACCOUNT" and "CANCEL". A red arrow points to the "REMOVE ACCOUNT" button. The background is a light gray color.

4) On the next page; Enter your password, please take a moment to explain why you're unsubscribing, if there's something we can do to make your experience better, and then select "Unsubscribe".



A screenshot of a web interface for account settings. At the top, there is a navigation bar with "Profile", "Alerts", "Account Settings" (highlighted in orange), and "FAQ". Below the navigation bar is a yellow warning banner that reads: "Warning: By unsubscribing your account, your profile will no longer be available to emergency responder personnel when you dial 9-1-1." The main form area contains a "Password:" label next to a text input field. Below that is a text area with the prompt "Please tell us in few words why you're unsubscribing from Smart911:". At the bottom right of the form are two buttons: "UNSUBSCRIBE" and "CANCEL". Red arrows point to the password field, the feedback text area, and the "UNSUBSCRIBE" button.

If you have difficulty, please email Coconino County Emergency Management at emergencymanagement@coconino.az.gov