

Program Directory

Career Services

ARIZONA@WORK Coconino County Adult Services	
Program Description	<p>Services and resources provided to job seekers in Coconino County to pursue employment and short-term training opportunities. These opportunities are specialized to each individual and are focused on ensuring successful career pathway.</p> <p>ARIZONA@WORK is the statewide workforce development network that helps job seekers throughout the state, providing no-cost job search assistance and access to Arizona’s largest jobs database, Arizona Job Connection.</p>
Contact Information	<p>Rose Toehe rtoehe@coconino.az.gov 928-679-7400</p>
Services Provided	<p>All Customers</p> <ul style="list-style-type: none"> • Job Search and Job Referrals • Labor Market Information • Résumé Writing Assistance • Career Planning • Financial Literacy Services Referrals • Interviewing Skills Development <p>Eligible Clients</p> <ul style="list-style-type: none"> • Individual Employment Plan • Training In-demand Occupations • Supportive Services (tools, books, bus passes) • Internships and Work Experiences
Location of Services	<p>County Office- King Street County Office- Page on Wednesday Northern Arizona Re-Employment Center – Page Tuesday and Friday’s ARIZONA@WORK One-Stop – 1701 N 4th St., Flagstaff AZ</p>
Eligibility Requirements	<ul style="list-style-type: none"> • Adult over 18 years old, who can legally work in the United States. • Eligibility requirements as set by Workforce Innovation and Opportunity Act. • Priority of service to: <ul style="list-style-type: none"> ○ Veterans and spouses ○ Low income or public assistance recipients ○ Those who need to improve job skills to develop their careers.
For additional information:	<ul style="list-style-type: none"> • Visit https://arizonaatwork.com/coconino • Visit https://des.az.gov/services/employment/workforce-innovation-and-opportunity-act/about-workforce-innovation-and
<p>Equal Employment Opportunity Program. Auxiliary aids and services are available upon request to individuals with disabilities.</p>	

ARIZONA@WORK Coconino County Dislocated Worker Services	
Program Description	<p>Specialized services and resources job seekers who have been laid-off or have lost their job, through no fault of their own, due to a layoff, closure, or downsizing. A strong focus is provided to ensure these workers get back to work quickly.</p> <p>ARIZONA@WORK is the statewide workforce development network that helps job seekers throughout the state, providing no-cost job search assistance and access to Arizona’s largest jobs database, Arizona Job Connection.</p>
Contact Information	<p>Rose Toehe rtoehe@coconino.az.gov 928-679-7400</p>
Services Provided	<p>All Customers</p> <ul style="list-style-type: none"> • Job Search and Job Referrals • Labor Market Information • Résumé Writing Assistance • Career Planning • Financial Literacy Services Referrals • Interviewing Skills Development <p>Eligible Clients</p> <ul style="list-style-type: none"> • Individual Employment Plan • Identifying transferable skills • Transition from layoff to work • Skills upgrading • Relocation Assistance • Training In-demand Occupations • Supportive Services (tools, books, bus passes) • Internships and Work Experiences
Location of Services	<p>County Office- King Street County Office- Page on Wednesday Northern Arizona Re-Employment Center – Page Tuesday and Friday’s ARIZONA@WORK One-Stop – 1701 N 4th St., Flagstaff AZ</p>
Eligibility Requirements	<ul style="list-style-type: none"> • Adult over 18 years old, who can legally work in the United States. • Eligibility requirements as set by Workforce Innovation and Opportunity Act. • Priority of service to: <ul style="list-style-type: none"> ○ Veterans and spouses ○ Low income or public assistance recipients ○ Those who need to improve job skills to develop their careers. ○ Dislocated Workers, who have been laid off or have received notice of termination.
For additional information:	<ul style="list-style-type: none"> • Visit https://arizonaatwork.com/coconino • Visit https://des.az.gov/services/employment/workforce-innovation-and-opportunity-act/about-workforce-innovation-and

ARIZONA@WORK Coconino County In-School Youth Services	
Program Description	<p>The In-School Youth Program is designed to prepare Arizona’s youth to either enter post-secondary education, training or employment upon completion of their secondary education. The main emphasis of the Youth Program is to increase the focus on longer-term academic and occupational learning opportunities and provide long-term comprehensive service strategies.</p> <p>ARIZONA@WORK is the statewide workforce development network that helps job seekers throughout the state, providing no-cost job search assistance and access to Arizona’s largest jobs database, Arizona Job Connection.</p>
Contact Information	<p>Monique De La Luz mdelaluz@coconino.az.gov 928-679-7400</p>
Services Provided	<p>Eligible Clients</p> <ul style="list-style-type: none"> • High School Equivalency Diploma • Career Exploration • Adult Mentoring • Work Experiences and Internships • Guidance and Coaching • Leadership Development • Entrepreneurial Skills Training • Supportive Services (Tools, Books, and Bus Passes) • Training In-demand Occupations • 14 youth program elements available to participants <p>https://des.az.gov/sites/default/files/media/youthpolicy11_16_17.pdf</p>
Location of Services	<p>County Office- King Street County Office- Page on Wednesday Northern Arizona Re-Employment Center – Page Tuesday and Friday’s ARIZONA@WORK One-Stop – 1701 N 4th St., Flagstaff AZ</p>
Eligibility Requirements	<ul style="list-style-type: none"> • Youth, age 14-21, if in-school • All youth must have a barrier to employment, e.g. being a homeless youth, a runaway, pregnant or parenting, subject to the juvenile justice or adult system, in foster care, a person with a disability or need additional assistance to find or keep employment or enter or complete postsecondary education. • Eligibility requirements as set by Workforce Innovation and Opportunity Act.
For additional information:	<ul style="list-style-type: none"> • Visit https://arizonaatwork.com/coconino • Visit https://des.az.gov/services/employment/workforce-innovation-and-opportunity-act/about-workforce-innovation-and
<p>Equal Employment Opportunity Program. Auxiliary aids and services are available upon request to individuals with disabilities.</p>	

ARIZONA@WORK Coconino County Out-Of-School Youth Services	
Program Description	<p>WIOA outlines a vision for supporting youth and young adults through integrated services. This vision includes high quality services for out-of-school youth beginning with career exploration and guidance, continued support for educational attainment, opportunities for skills training, and culminating with a good job along a career pathway or enrollment in post-secondary education.</p> <p>ARIZONA@WORK is the statewide workforce development network that helps job seekers throughout the state, providing no-cost job search assistance and access to Arizona’s largest jobs database, Arizona Job Connection.</p>
Contact Information	<p>Monique De La Luz mdelaluz@coconino.az.gov 928-679-7400</p>
Services Provided	<p>Eligible Clients</p> <ul style="list-style-type: none"> • High School Equivalency Diploma • Career Exploration • Adult Mentoring • Work Experiences and Internships • Guidance and Coaching • Leadership Development • Entrepreneurial Skills Training • Supportive Services (Tools, Books, and Bus Passes) • Training In-demand Occupations • 14 youth program elements available to participants https://des.az.gov/sites/default/files/media/youthpolicy11_16_17.pdf • StartHere.jobs http://starthere.jobs/
Location of Services	<p>County Office- King Street County Office- Page on Wednesday Northern Arizona Re-Employment Center – Page Tuesday and Friday’s ARIZONA@WORK One-Stop – 1701 N 4th St., Flagstaff AZ</p>
Eligibility Requirements	<ul style="list-style-type: none"> • Youth, age 16-24, if out-of- school • All youth must have a barrier to employment, e.g. being a homeless youth, a runaway, pregnant or parenting, subject to the juvenile justice or adult system, in foster care, a person with a disability or need additional assistance to find or keep employment or enter or complete postsecondary education. • Eligibility requirements as set by Workforce Innovation and Opportunity Act.
For additional information:	<ul style="list-style-type: none"> • Visit https://arizonaatwork.com/coconino • Visit https://des.az.gov/services/employment/workforce-innovation-and-opportunity-act/about-workforce-innovation-and
<p>Equal Employment Opportunity Program. Auxiliary aids and services are available upon request to individuals with disabilities.</p>	

ARIZONA@WORK Coconino County Employer Services	
Program Description	<p>Engagement with employers improves and contributes to economic growth and business expansion by ensuring the workforce system is job- driven, which supports developing skilled workers and matching them to employers.</p> <p>Employers are a critical link in the workforce development effort. Successful workforce programs address individual barriers to employment while keeping an eye on the needs of local employers. That way they optimize their participants’ preparation and qualifications for the jobs that are available in their community.</p>
Contact Information	928-679-7400
Services Provided	<ul style="list-style-type: none"> • ARIZONA@WORK Coconino County Comprehensive One-Stop • Employment Services • Workforce Investment Opportunity Act (WIOA) • WIOA Programs for Adult, Dislocated Worker, and Youth • Customized Training for Employers • Sector Partnerships
Location of Services	<p>County Office- King Street</p> <p>ARIZONA@WORK One-Stop – 1701 N 4th St., Flagstaff AZ</p>
Eligibility Requirements	<ul style="list-style-type: none"> • Existing Coconino County Employers • Emerging Coconino County Employers • New and Relocating Businesses to Coconino County
For additional information:	<ul style="list-style-type: none"> • Visit https://arizonaatwork.com/coconino • Visit https://des.az.gov/services/employment/workforce-innovation-and-opportunity-act
Equal Employment Opportunity Program. Auxiliary aids and services are available upon request to individuals with disabilities.	

ARIZONA@WORK Coconino County Business Services Team	
Program Description	<p>The Business Services Team (BST) offers access to a variety of workforce resources for local employers to develop or find a highly qualified labor pool – through community partnerships that strengthen collaboration.</p> <p>This initiative connects with employers to identifying employment needs, providing information on local business assistance programs, facilitating on-the-job training (OJT) arrangements and apprenticeships, job matching system and customized recruitment events that will lead to long term job placements.</p>
Contact Information	928-679-7400
Services Provided	<ul style="list-style-type: none"> • Customized services to meet specific needs identified by employers • Development of specialized programs to meet employer needs • On-the-Job Training • Information on local business assistance programs • Customized recruitment events • Incumbent worker training programs
Location of Services	<p>County Office- 2625 N King Street, Flagstaff AZ</p> <p>ARIZONA@WORK One-Stop – 1701 N 4th St., Flagstaff AZ</p>
Eligibility Requirements	<ul style="list-style-type: none"> • Existing Coconino County Employers • Emerging Coconino County Employers • New and Relocating Businesses to Coconino County
For additional information:	<ul style="list-style-type: none"> • https://arizonaatwork.com/coconino • https://des.az.gov/services/employment/workforce-innovation-and-opportunity-act
<p>Equal Employment Opportunity Program. Auxiliary aids and services are available upon request to individuals with disabilities.</p>	

ARIZONA@WORK Coconino County Rapid Response Services	
Program Description	Rapid Response encompasses strategies and activities to respond as quickly as possible following an announcement of a permanent closure, mass layoff, or natural or other disaster which results in mass job loss. The Rapid Response team delivers services to enable dislocated workers to transition to new employment as quickly as possible. The purpose of Rapid Response is to promote economic recovery and vitality by developing an ongoing, comprehensive approach to identifying, planning for, or responding to layoffs and dislocations, and preventing or minimizing their impacts on workers, businesses, and communities.
Contact Information	Cindy Wilson cwilson@coconino.az.gov (928) 679-7400
Services Provided	<ul style="list-style-type: none"> • Quick response to business transition planning needs before and up to the time of layoff or closure. • Confidentiality concerning business decisions. • Provide understanding of government regulations. • Information about alternatives that may help reduce/avoid future layoffs. • Pre-layoff services designed to help workers shorten their transition time. • Coordination of services and immediate assistance with questions and available local resources. • Early assistance to minimize disruptions to the company, affected workers, and the community. • Customized services offered to meet specific needs.
Location of Services	County Office- 2625 N King Street, Flagstaff AZ ARIZONA@WORK One-Stop – 1701 N 4 th St., Flagstaff AZ
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County Employer • Coconino County Business
For additional information:	<ul style="list-style-type: none"> • Visit https://arizonaatwork.com/coconino • https://des.az.gov/services/employment/workforce-innovation-and-opportunity-act
Equal Employment Opportunity Program. Auxiliary aids and services are available upon request to individuals with disabilities.	

ARIZONA@WORK Coconino County Workforce Development Board	
Program Description	ARIZONA@WORK Coconino County Workforce Development Board represents a wide variety of individuals, businesses, and organizations throughout the local area. The Board serves as a strategic convener to promote and broker effective relationships between the Chief Local Elected Officials and economic, education, and workforce partners throughout Coconino County. The Board is responsible for developing a strategy to continuously improve and strengthen the workforce development system through innovation in, and alignment and improvement of, employment, training, and education programs to promote economic growth.
Contact Information	(928) 679-7400
Services Provided	<ul style="list-style-type: none"> Integrate and align an effective, job-driven workforce development system through collaboration with workforce, education, and workforce and economic development partners to improve and align employment, training, and education programs under the Workforce Investment and Opportunity Act.
Location of Services	County Office- 2625 N King Street, Flagstaff AZ ARIZONA@WORK One-Stop – 1701 N 4 th St., Flagstaff AZ
Eligibility Requirements	<ul style="list-style-type: none"> Coconino County Workforce Development Board members are appointed by the Coconino County Board of Supervisors and must have “optimum policy-making authority”.
For additional information:	<ul style="list-style-type: none"> https://arizonaatwork.com/coconino https://des.az.gov/services/employment/workforce-innovation-and-opportunity-act
Equal Employment Opportunity Program. Auxiliary aids and services are available upon request to individuals with disabilities.	

Community Services

Basic Business Empowerment (BBE)	
Program Description	BBE promotes community economic development by offering a 36-hour / 12-week business feasibility plan development training for community members who have business start-up and/or expansion idea.
Contact Information	928-679-7453
Services Provided	<ul style="list-style-type: none"> • Facilitation of Basic Business Empowerment training currently via Inter-governmental agreement with the Coconino Small Business Development Center (SBDC) which advises small business development for numerous industries. • Presentation of a clear business creation process designed to assist understanding and user-friendly development of the components of a business plan. • The LivePlan curriculum is utilized to cover the various aspects of the business planning process, start-up, and operation each week. • Guest speakers with expertise in various key business areas, such as: business legal structure, market research, product/service development, pricing, branding/promotion, bookkeeping, grants and financing. • Additional informative material via print, video, and URL Weblinks for participants to compliment the curriculum and enhance the learning experience. • Assistance with developing an appropriate business plan and pitch slide deck as well as an understanding of the art of presentation including “pitching” and delivering an “elevator speech.”
Location of Services	County Offices- King Street County Offices- Page (training at CCC Page Instructional Site) Williams Senior Center https://www.coconino.az.gov/144/Basic-Business-Empowerment
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County resident • Idea for business start-up and/or expansion • Desire to develop an appropriate business plan • Preference given to those with low-to-moderate incomes (50% scholarships and match saving grants to those who qualify) • Approval of submitted application and \$125 fee payment

Community Action

Program Description	As the designated Community Action Agency for Coconino County since 1974, Community Services provides for identified needs of low-income people and communities in Coconino County. Community Services builds partnerships in the community and empowers the most vulnerable.
Contact Information	928-679-7453
Services Provided	<ul style="list-style-type: none"> • Administration of the Community Action Advisory Board, which must include 1/3 low-income representation, 1/3 public sector representation, and 1/3 private/partner representation. • Completion of a comprehensive Community Needs Assessment every three years and the preparation of an agency Strategic Plan. • Participation and advocacy at the state level, representing the most vulnerable to utility companies. • Preparation of a consolidated annual report, Results Oriented Management and Accountability (ROMA), to include financial reporting and National Performance Indicators. • Remain compliant with comprehensive Community Action Agency Organizational Standards. • Collaborate with community partners to address local needs. • Coordinate and support grassroots initiatives that empower and enrich the low-income community.
Location of Services	County Office-King Street https://www.coconino.az.gov/1013/Community-Action-Advisory-Board
Eligibility Requirements	<ul style="list-style-type: none"> • Contact program to determine eligibility

Individual Development Accounts	
Program Description	<p>IDAs are special bank accounts for eligible residents to save earned income and receive match saving grants for career enhancing, degree or certificate producing, accredited post-secondary education, or for small business start-up and/or expansion. IDA Save2Learn (IDA-\$2L) participants can save up to \$1,000 and be matched 3:1 for a combined total of up to \$4,000, and IDA Business (IDA-Biz) participants can save up to \$2,000 and be matched 2:1 for a total of \$6,000.</p>
Contact Information	928-679-7453
Services Provided	<ul style="list-style-type: none"> • Letter of authorization to open an IDA saving account • Financial empowerment workshop • Assistance to develop an asset purchase list for approved IDA-\$2L course (tuition, books, etc.), or IDA-Biz business plan assets (tools, equipment, inventory, certifications, etc.) • After completing a free financial empowerment workshop and 6-months of consistent earned income saving IDA participants should be eligible per grant availability to begin receiving a 3:1 match saving grant for IDA-\$2L or a 2:1 match saving grant for IDA-Biz. • Free volunteer income tax assistance and financial coaching is available for those who need and want this assistance.
Location of Services	<p>County Office- King Street County Office- Page Williams Senior Center https://coconino.az.gov/495/Individual-Development-Accounts</p>
Eligibility Requirements	<ul style="list-style-type: none"> • Proof of Coconino County Residency, • Government-issued photo identification, • Two-month of recent paystubs and bank statements, plus most recent federal tax return. • Current credit report (only for IDABiz), • Earned Income to save (SSDI, SSI, and unemployment are not earned income), • Household net-worth (owned assets minus owed liabilities) less than \$10,000 (home and primary vehicle excluded), and • Household annual adjusted gross income, not exceeding 200 percent of the federal poverty • Complete program application (found on website or locations listed above)

Owner-Occupied Housing Rehabilitation (OOHR) Program	
Program Description	In partnership with the City of Flagstaff, OOHR provides home rehabilitation for low-to-moderate income qualified homeowners to correct major and emergency repairs. Assistance is provided through no interest loans of \$5,000 to \$55,000 with liens forgiven after 5-, 10-, or 15-years depending on project costs. Projects usually address roofing, plumbing, heating and/or electrical health and safety issues but may also cover accessibility and home energy efficiency problems.
Contact Information	928-679-7453
Services Provided	<ul style="list-style-type: none"> • Building performance inspection assessing need for health, safety, accessibility, and efficiency improvements • House repairs including but not limited to: roofing, plumbing, heating and electrical system and possible modifications to accommodate access needs of seniors and persons with disabilities
Location of Services	County Office- King Street County Office- Page County Office-Fredonia Williams Senior Center https://coconino.az.gov/1352/Housing-Rehabilitation
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County owner-occupied housing residents not living on tribal lands with income no more than 80% of the current Area Median Income (AMI) guidelines • Owner must also own the land under the home they reside in and have up-to-date homeowner's insurance • Living conditions that pose an immediate threat to the health and safety of the occupants (older Mobile homes are not eligible). • All property taxes are current and paid in full • Project cost must be within \$5,000 to \$55,000 and the owner must be willing to accept a lien on the property until costs are forgiven after 5-years for costs up to \$15,000, 10-years for \$15,000 to \$40,000, or 15-years for costs greater than \$40,000

Senior Services	
Program Description	Provides participants with longer, happier and healthier lives by allowing seniors to live independently and remain in their homes for as long as possible.
Contact Information	928-679-7453
Services Provided	<ul style="list-style-type: none"> • Provides referrals to partner agencies and providers • Benefits Checkup (Supplemental Nutrition Assistance Program - SNAP, Arizona Commodity Supplemental Food Program - Food Plus, Medicare, and other federal and state programs) • Homecare Services (Housekeeping, Shopping, Personal Care, and Respite Care) • Nutrition Program (Congregate meals and Meals on Wheels in Flagstaff and Williams) • Transportation Services (Senior Independence Program, and assistance with other transportation programs) • Increased socialization • Home visits to conduct welfare checks • Homecare and case management
Location of Services	County Office-King Street Williams Senior Center Joe Montoya Community and Senior Center Senior living facilities Services delivered in the field https://www.coconino.az.gov/154/Senior-Services
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County resident • Some programs have age, income, and proof of need requirements, contact program to determine service specific eligibility

Social Services	
Program Description	Provides coordination of case management and services which may include, but are not limited to, utility and rental assistance, financial empowerment classes, as well as referrals to a wide range of other social service programs.
Contact Information	928-679-7453
Services Provided	<ul style="list-style-type: none"> • Utility assistance (electric, gas, propane) • Utility deposits • Utility related emergency home repairs (i.e., heater, hot water heaters) • Move-in rental assistance

	<ul style="list-style-type: none"> • Senior Recertification Program • Eviction prevention rent assistance • Mortgage foreclosure prevention assistance • Telephone assistance for medically needy households • Limited bus passes for job search and medical appointments (documentation is required) • Food box and clothing referrals • Firewood (Firewood vendor contractors needed - click to learn more) • Medical prescription assistance - for prescriptions not covered by insurance • Financial Empowerment Classes • One-on-one financial coaching • Keys to Prosperity (K2P) - free one-on-one coaching sessions (twice per month for 6 months) helping participants to align their values while implementing financial tools to increase their credit rating and savings, reduce debt, and realize their dreams • Volunteer Income Tax Assistance (VITA) - Provided by United Way of Northern Arizona • Tax Season Budgeting Class • Holiday Budgeting Class
Location of Services	County Office-King Street County Office-Page County Office-Fredonia Williams Senior Center Services delivered in the field https://coconino.az.gov/149/Social-Services
Eligibility Requirements	<ul style="list-style-type: none"> • Contact program to determine eligibility

Health Services

Accreditation	
Program Description	Provides a framework for Public Health Services to identify performance improvement opportunities, to improve management, develop leadership, and improve relationships with the community. The value of Accreditation is to strengthen Public Health Services to better serve our community through quality improvement, partnerships, accountability, develop our workforce, and improve on our weaknesses.
Contact Information	Michele Axlund maxlund@coconino.az.gov 928-679-7282
Services Provided	<ul style="list-style-type: none"> • Develop a timeline for reports, projects, and meetings to ensure re-accreditation in five years by meeting annual PHAB guidelines • Ensure that the following PHAB requirements are met for the next five years (2019 to 2024): <ul style="list-style-type: none"> ○ Conduct and disseminate assessments focused on population health status and public health issues facing the community by facilitating town meetings, chapter meetings, and focus groups to discuss the Community Health Assessment findings. ○ Investigate health problems and environmental public health hazards to protect the community ○ Inform and educate about public health issues and functions ○ Engage with the community to identify and address health problems ○ Develop public health policies and plans ○ Enforce public health laws ○ Promote strategies to improve access to health care ○ Maintain a competent public health workforce ○ Evaluate and continuously improve processes, programs and interventions ○ Contribute to and apply the evidence base of public health ○ Maintain administrative and management capacity ○ Maintain capacity to engage the public health governing entity
Location of Services	Services are not directly accessed by external clients.
Eligibility Requirements	<ul style="list-style-type: none"> • No eligibility requirements

Animal Management	
Program Description	<p>Responsible for animal population control by providing guidance and assistance that leads to successful animal ownership and care, improving animal health, rabies management for Northern Arizona, and enforcing compliance of the Coconino County codes for keeping of animals.</p> <p>Dog Licensing Program – license all dogs within unincorporated and incorporated Coconino County except for the City of Williams and the City of Page.</p>
Contact Information	928-679-8756
Services Provided	<ul style="list-style-type: none"> • Implementation of rabies clinics • Provide financial assistance with spay and neuter surgeries • Prevents the spread of rabies through vaccination awareness and management • Manages rabies cases where humans and domestic animals were exposed to rabid animals and provides post exposure recommendations to health care providers • Licenses dogs • Enforcement of Coconino County codes and State laws • Provides food assistance for dogs and cats to low income county residents • Assists with emergency evacuation of animals during disasters • Educates the public about animal health to increase the quality of life for pets and pet owners • Respond to injured animal calls • License and regulate kennel and pet shops in unincorporated and incorporated Coconino County.
Location of Services	<p>County Office-King Street Services delivered in the field https://coconino.az.gov/228/Animal-Management</p>
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County residents

Arizona Health Zone	
Program Description	Promotes healthier lifestyles and works to reduce the percentage of people that are overweight and obese.
Contact Information	Theresa Kulpinski tkulpinski@coconino.az.gov 928-679-7255
Services Provided	<ul style="list-style-type: none"> • Increases access to affordable, healthy foods • Promotes free, low-cost physical activity opportunities • Provides nutrition education to improve overall wellness • Policy development for impacting community and school health
Location of Services	County office - King Street County office – Page County office – Tuba City Eligible Food Banks, Farmers’ Markets, Parks, WIC, Public/Charter Schools, Child Care Centers, Senior Centers, Grocery Stores Services delivered in the field https://coconino.az.gov/244/AZ-Health-Zone
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County SNAP or SNAP eligible residents • Coconino County schools where 50% or higher of student population participates in the National School Lunch Program • Contact program to determine specific eligibility

Clinic	
Program Description	Decreases the incidence of vaccine-preventable disease, sexually transmitted infections, and teenage/unwanted pregnancies by administering immunizations/sexual health services, conducting community outreach/education to high-risk populations, and increasing access to care.
Contact Information	Clinic Main Line 928-679-7222
Services Provided	<ul style="list-style-type: none"> • General Practice and Annual Wellness Exams • Sports Physicals • Testing, treatment, and counseling for sexually transmitted infections • Gynecologic and Breast exams • Pap testing • Contraceptive options counseling • Emergency Birth Control (“Plan B”) • Intrauterine device (IUD) insertion/removal • Pregnancy testing and options counseling • Pre-exposure Prophylaxis for HIV (PrEP) • Post-exposure Prophylaxis for HIV (PEP) • Hormonal Replacement Therapy • Nexplanon Insertion/Removal • Tobacco Screening/Cessation • Substance Abuse Screenings • Adult, infant, child, travel, and seasonal influenza immunizations
Location of Services	County Office-King Street Services delivered in the field https://www.coconino.az.gov/1976/Health-and-Wellness-Clinic
Eligibility Requirements	<ul style="list-style-type: none"> • No eligibility requirements to receive services • For sliding scale eligibility proof of income required • To receive services through Teen Clinic, patient must be 19 years and younger

Communicable Disease/Sexually Transmitted Disease/Tuberculosis	
Program Description	Reduces the burden of disease and negative health outcomes in Coconino County through education, prevention, treatment, linkage to care, and surveillance.
Contact Information	Clinic Main Line 928-679-7222
Services Provided	<ul style="list-style-type: none"> • Prevents and control the spread of infectious disease • Provides education regarding disease transmission and prevention • Investigates disease outbreaks and recommends control measures • Educates providers in Coconino County about communicable disease reporting and investigation • Interfaces with local, state and federal agencies
Location of Services	County Office-King Street Services delivered in the field
Eligibility Requirements	<ul style="list-style-type: none"> • No eligibility requirements

Community Relations/Communication	
Program Description	Provides accurate and timely information to the public regarding Coconino County Health and Human Services resources, events, and initiatives.
Contact Information	928-679-7272
Services Provided	<ul style="list-style-type: none"> • Assist Coconino County Health and Human Services staff with public communications and messaging • Respond to public/media inquiries • Improve public health and safety by coordinating the design and dissemination of public messaging • Build and maintained relationships with area media representatives • Serve as an information resource to other County departments
Location of Services	County Office-King Street https://coconino.az.gov/2124/Health-and-Human-Services
Eligibility Requirements	<ul style="list-style-type: none"> • No eligibility requirements

Epidemiology	
Program Description	Prevents the spread of disease as well as reduce the morbidity/mortality in Coconino County by tracking the trends of illness, disease, injury, and death and increasing public awareness about emerging health threats.
Contact Information	Clinic Main Line 928-679-7222
Services Provided	<ul style="list-style-type: none"> • Provide information to the public about emerging health trends and threats • Produce reports highlighting specified health outcomes, morbidities/mortalities, and health disparities impacting the community • Investigate and identify source of illness for outbreaks • Facilitate care coordination • Provide data/analysis to assist programs with building a foundation for intervention implementation • Build and maintain relationships with stakeholders and community partners to facilitate the sharing of information and disease reporting • Create public awareness of health risks and preventative measures through data visualization, message development, and collaborative partnerships
Location of Services	County Office-King Street Public/Charter Schools Higher Education Institutions Services delivered in the field
Eligibility Requirements	<ul style="list-style-type: none"> • No eligibility requirements

Environmental Health	
Program Description	Protects public health and safety by providing health inspections of local establishments throughout Coconino County. Promotes safe practices to prevent food-borne, waterborne, and vector-borne illnesses and diseases. Prevents the spread of disease and increases awareness about the risk of illness as part of routine inspections, food handlers/food managers classes, and responding to public health complaints.
Contact Information	928-679-8750
Services Provided	<ul style="list-style-type: none"> • Conducts risk assessments and enforcement of Coconino County codes at licensed facilities to prevent the spread of disease (food service, hotels/motels, pools/spas, schools, trailer parks/campgrounds, and body art establishments) • Responds to public nuisance complaints • Educates local business owners and residents • Surveillance of vector-borne illness • Provides Food Manager/Handler courses • Conducts field assessment during outbreak investigations • Plan review for new facilities interested in obtaining a health license for their business
Location of Services	County Office-King Street County Office-Page Services delivered in the field https://www.coconino.az.gov/229/Environmental-Health
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County business owners and residents

First Things First (FTF) Quality First	
Program Description	Supports early care and education providers to improve overall health, safety and quality of their learning settings.
Contact Information	Paula Stefani pstefani@coconino.az.gov 928-679-7352
Services Provided	<ul style="list-style-type: none"> • Consultation, education, and technical assistance for health and safety concerns • Health and safety observations and assessments • Policy development • Referral to community resources • Injury and child abuse prevention • Health promotion on health and safety topics • Resources for professional development and parent education • Collaboration with an inter-disciplinary FTF Quality First coaching team • Funding for educational materials and incentives to promote a healthy and safe environment
Location of Services	Phone, email, and on-site support is provided to participating programs Services delivered in the field https://www.firstthingsfirst.org/regions/coconino/
Eligibility Requirements	<ul style="list-style-type: none"> • Licensed childcare program within the FTF Coconino Region: Coconino County (minus the Navajo Nation and the Hualapai Reservation), Winslow, Hopi Reservation, the Havasupai Reservation, and the Kaibab Paiute Reservation • Complete eligibility application (https://qualityfirstaz.com/apply-to-quality-first/)

Health and Human Services Finance	
Program Description	Provides accurate and timely financial information to internal stakeholders.
Contact Information	
Services Provided	<ul style="list-style-type: none"> • Provides financial support to program staff • Educates staff to better understand financial systems, such as Munis • Assists with program budgets and year-end processes • Provides accurate paychecks and travel reimbursements
Location of Services	County office - King Street Locations other than Flagstaff receive services remotely
Eligibility Requirements	<ul style="list-style-type: none"> • No eligibility requirements

Health Start	
Program Description	Helps pregnant women to create successful families as the child grows and develops. Home visitors connect clients with a variety of community organizations that provide health care, education, parenting resources, and application assistance for other programs.
Contact Information	Kathleen Nez Case Worker knez@coconino.az.gov 928-679-7292
Services Provided	<ul style="list-style-type: none"> • Assist clients with gaining access to appropriate prenatal care for pregnant women • Child injury prevention education (i.e. crib safety, car seat safety, home safety, and child abuse awareness) • Assist clients with gaining access to appropriate family medical care • Provide application assistance for AHCCCS, WIC and other programs • Women will receive a health screening • Developmental screenings for children ages birth to age two
Location of Services	County Office - Page http://www.coconino.az.gov/247/Health-Start
Eligibility Requirements	<ul style="list-style-type: none"> • Pregnant women • Women with children under the age of two (2) • One or more social and medical risk factors (contact program to determine eligibility) • Reside in the northern region of Coconino County

Healthy Arizona Policies Initiative (HAPI)	
Program Description	Reduces the negative impacts of the social determinants of health and improves population health for Coconino County residents. This program focuses on policy, systems, and environmental change in collaboration with community partners and internal programs.
Contact Information	Amy Young ayoung@coconino.az.gov 928-679-7366
Services Provided	<ul style="list-style-type: none"> • Policy development to improve population health, create healthy environments, and streamline systems • Supports services that reduce barriers to care and increase public health advocacy • Promotes healthy lifestyles • Promotes inclusion of children and youth with special healthcare needs
Location of Services	Services are not directly accessed by external clients.
Eligibility Requirements	<ul style="list-style-type: none"> • No eligibility requirements

Healthy Families Arizona	
Program Description	Supports families of newborns through age 5 with intensive home visitation services.
Contact Information	Sunshine Coffman acoffman@coconino.az.gov 928-679-7216
Services Provided	<ul style="list-style-type: none"> • Development of stress management/coping strategies for new parents • Providing emotional support and encouragement to parents • Teaching and supporting appropriate parent-child interaction and discipline • Providing periodic developmental assessments and referrals if delayed • Linking families with community services, health care, child care, and housing • Encouraging self-sufficiency through education and employment • Providing child development, nutrition, and safety education
Location of Services	County Office-King Street County Office-Page Services delivered in the home http://www.coconino.az.gov/239/Healthy-Families
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County resident • Pregnant women and women with a baby less than 3 months old

HIV Care and Services	
Program Description	Supports individuals living with HIV to live a long and healthy life. This program is working on attaining the Joint United Nations Program on HIV and AIDS (UNAIDS) goal of 90/90/90. This effort states that by 2020, 1) 90% of all people living with HIV with know their status, 2) 90% of all people diagnosed with HIV with receive sustained antiretroviral therapy, and 3) 90% of all people receiving antiviral therapy will have viral suppression.
Contact Information	Clinic Main Line 928-679-7222
Services Provided	<ul style="list-style-type: none"> • Case management of individuals with HIV, including home visits and medical referral • Financial assistance with access to insurance and the Drug Assistance Program • Education for HIV care, support and mental health services • Information and referral to additional services • Food assistance • Disease prevention through improving access to antiviral therapy, resulting in viral suppression
Location of Services	County Office-King Street Services delivered in the field
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County resident • Proof of HIV diagnosis • Proof of income (400% of FPL) • Contact program for additional eligibility requirements

HIV Counseling and Testing	
Program Description	Works on lowering the rates of HIV in Coconino County by: reducing new HIV infections, improving health outcomes for people living with HIV, reducing HIV-related health disparities and inequalities, and achieving a more coordinated response to the HIV epidemic.
Contact Information	Clinic Main Line 928-679-7222
Services Provided	<ul style="list-style-type: none"> • Provides rapid HIV testing and counseling • Conducts HIV surveillance with new cases and partner services • Provides risk reduction interventions • Educates individuals about the prevention strategies, HIV status, interventions, etc. • Assists with access to care and referral to behavioral and social health resources
Location of Services	County Office-King Street Higher education institutions Services delivered in the field
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County resident • Over the age of 14 years old

Program Description	Coordinate the Coconino County Child Fatality Review Team to identify and evaluate trends in childhood fatalities.
Contact Information	Heather Williams hwilliams@coconino.az.gov 928-679-7262
Services Provided	<ul style="list-style-type: none"> • Coordinates the Child Fatality Review Team • Gathers records to evaluate, assess and recommend actions based on group findings • Reports on each case and enter information in the National Database • Produces reports to identify need for policy or infrastructure changes to reduce mortality of children
Location of Services	Services are not directly accessed by external clients
Eligibility Requirements	<ul style="list-style-type: none"> • No eligibility requirements

Injury Prevention-Governor's Office of Highway Safety Grants	
Program Description	Reduce motor vehicle, bicycle and pedestrian injuries and fatalities by increasing awareness, knowledge, encouragement, and capacity for preventing injuries.
Contact Information	Heather Williams hwilliams@coconino.az.gov 928-679-7262
Services Provided	<ul style="list-style-type: none"> • Provides education about motor vehicle, bicycle, and pedestrian safety to the public and stakeholders • Provides safety products to the community to support injury prevention • Community advocacy for keeping cities walkable and bikeable • Public information to establish positive behavior change • Supporting services to a citation fee alternative
Location of Services	County Office-King Street County Office-Page Public/Charter Schools Higher education institutions Services delivered in the field https://www.coconino.az.gov/249/Injury-Prevention
Eligibility Requirements	<ul style="list-style-type: none"> • No eligibility requirements

Injury Prevention-Maternal and Child Health	
Program Description	Increases awareness and knowledge of injury prevention and reduce the harmful effects of unintentional injury in the community through strong community partnerships, policy advocacy, resource allocation, and serving as subject experts in many areas of unintentional injury prevention.
Contact Information	Heather Williams hwilliams@coconino.az.gov 928-679-7262
Services Provided	<ul style="list-style-type: none"> • Increase proper Child Passenger Safety usage through education and 1:1 assistance with proper installation • Seatbelt education and policy development • Distracted driving education and policy development • Initiate policy changes regarding unintentional injury • Outdoor education and skills (Hug-A-Tree) • Lightning awareness and safety education • Ski/Sled education and advocacy • Water and carbon monoxide education and awareness • Bicycle and helmet safety education, awareness and encouragement • Pedestrian safety education, awareness and encouragement • Provide education and exercise to decrease elderly falls (Matter of Balance and Tai Chi) • Safe Sleep education for parents and caregivers • Poison safety education and awareness • Home safety education, specifically aimed at household burns and scalds • Provide free safety products (car seats, booster seats, bicycle helmets, gun locks, porta-cribs)
Location of Services	County Office-King Street County Office-Page Services delivered in the field https://www.coconino.az.gov/249/Injury-Prevention
Eligibility Requirements	<ul style="list-style-type: none"> • Contact program for specific eligibility requirements

Medical Examiner's Office	
Program Description	As mandated by ARS 11-594, directs death investigations and determines the cause and manner of death of individuals who pass away in Coconino County.
Contact Information	928-679-8775
Services Provided	<ul style="list-style-type: none"> • Conducts examination of decedents and produce postmortem reports • Produces death certificates and enters decedent information into the State of Arizona electronic Vital Records system • Approves requests for cremation • Provides law enforcement with information about fatalities • Provides professional testimony • Produces an annual report
Location of Services	CCHHS Medical Examiner's Office Services delivered in the field
Eligibility Requirements	<ul style="list-style-type: none"> • Deaths that occur within Coconino County

Oral Health	
Program Description	Provides oral health care services and works to reduce oral health care disparities.
Contact Information	Heather Williams hwilliams@coconino.az.gov 928-679-7214
Services Provided	<ul style="list-style-type: none"> • Provides free services to increase preventative oral health care, cleanings, and reduce pain from poor oral hygiene • Assists with referrals to oral health care providers
Location of Services	County Office-King Street Higher education institutions Contact program for more service locations https://www.coconino.az.gov/234/Oral-Health-Programs
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County Resident • Income at or below 200% poverty level • Over 19 years old • Prior dental screening with assessed dental emergency need for preventative care

Prescription Drug Overdose Prevention	
Program Description	Decreases deaths due to substance use overdose by reducing drug-related hospitalizations and the risk for chronic disease due to drug use through a community-focused approach.
Contact Information	Candice Koenker ckoenker@coconino.az.gov 928-679-7264
Services Provided	<ul style="list-style-type: none"> • Increases knowledge surrounding opioids and prevent initiation and addiction. • Decreases stigma around addiction and medication-assisted treatment • Educates prescribers of current laws, recommendations, and best practices for opioid prescriptions • Reviews overdose-related deaths and identify patterns and policy recommendations • Provides linkages to care for people who use drugs
Location of Services	County office - King Street County office - Page Public/Charter Schools Higher education institutions Services delivered in the field https://www.coconino.az.gov/2040/Prescription-Drug-Overdose-Prevention-Pr
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County Resident

Public Health Emergency Preparedness (PHEP)	
Program Description	Conducts planning and training to ensure a rapid and coordinated response to public health threats and emergencies. These emergencies could include natural disasters (such as forest fires), transportation accidents (such as chemical spill due to a train derailment), epidemics (such as pandemic flu), or a terrorist attack (such as Anthrax tainted letters). Additionally, the program collaborates on multiple preparedness and response activities, such as presentations, training, drills and exercises for the public, health care providers, health care facilities, community-based organizations and local governments to coordinate public health emergency preparedness activities.
Contact Information	Blake Scott bscott@coconino.az.gov 928-679-7228
Services Provided	<ul style="list-style-type: none"> • Prepare and plan for all public health emergencies • Develop and maintain community partnerships to address emergency needs • Assist people in need during disasters (mental health services, medical needs sheltering, and administration of prophylaxis to a large population) • Medical material management • Medical Reserve Corps volunteer management
Location of Services	County Office-King Street Services delivered in the field https://www.coconino.az.gov/225/Emergency-Preparedness
Eligibility Requirements	<ul style="list-style-type: none"> • No eligibility requirements

School-Based Oral Health and Sealant Program	
Program Description	Improves the community’s oral health and reducing health disparities by increasing access to oral health education, services, resources, and referrals.
Contact Information	Heather Williams hwilliams@coconino.az.gov 928-679-7214
Services Provided	<ul style="list-style-type: none"> • Provide oral health education to students • Provide oral health screenings to students • Provide sealants to eligible students • Provide fluoridation to eligible students • Provide oral health referrals and resources
Location of Services	Public/Charter Schools Services delivered in the field https://www.coconino.az.gov/234/Oral-Health-Programs
Eligibility Requirements	<ul style="list-style-type: none"> • Kindergarten, first, second and sixth grade students are eligible for oral health screenings • Kindergarten, first, second and sixth grade students with no insurance/AHCCCS are eligible for sealants

Smart Smiles	
Program Description	Works to decrease the incidence and prevalence of tooth decay in kids 0-5 years of age and pregnant mothers.
Contact Information	Heather Williams hwilliams@coconino.az.gov 928-679-7214
Services Provided	<ul style="list-style-type: none"> • Provides free oral health screenings and fluoridation • Assists patients to establish a dental home for routine care • Educates the public to establish proper oral health hygiene
Location of Services	County Office-King Street Services delivered in the field https://www.coconino.az.gov/234/Oral-Health-Programs
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County residents • Children 0 to 5 years old • Pregnant women

Teen Pregnancy Prevention Services	
Program Description	Prevents teen pregnancy and the spread of sexually transmitted infections (STIs) as well as reduces teen dating violence and suicide within Coconino County by providing an inclusive, evidence-based, medically-accurate, age-appropriate sexual health education.
Contact Information	Clinic Main Line 928-679-7222
Services Provided	<ul style="list-style-type: none"> • Deliver an Arizona Department of Health Services (ADHS) approved sexual health curriculum to participating middle/high school students • Provide inclusive, evidence-based, medically accurate, age-appropriate knowledge to youth • Provide referrals to Teen Clinical Services
Location of Services	Public/Charter Schools Services delivered in the field
Eligibility Requirements	<ul style="list-style-type: none"> • Middle/high school students in Coconino County • Parent permission slip completed and submitted to school administration

Tobacco Prevention and Smoke Free Arizona	
Program Description	Reduces nicotine initiation among youth and exposure to second hand smoke and vapor, increase access to tobacco cessation resources, ensure compliance with the Smoke Free Arizona Act, and provide education about the health effects of commercial tobacco and vapor products.
Contact Information	Candice Koenker ckoenker@coconino.az.gov 928-679-7264
Services Provided	<ul style="list-style-type: none"> • Provide information about the health impacts of tobacco • Referral services to tobacco cessation resources • Educational services to youth about tobacco/nicotine • Policy development that reduces nicotine initiation and exposure to second hand smoke • Enforcement of the Smoke Free Arizona Act in Coconino County (excluding tribal lands)
Location of Services	County Office-King Street County Office-Page Public/Charter School Smoke-Free AZ Hotline Services delivered in the field http://coconino.az.gov/812/Smoke-Free-Arizona
Eligibility Requirements	<ul style="list-style-type: none"> • Coconino County Resident • While educational services are available to all community members, tobacco cessation resources from the Arizona Smokers Helpline are only available to those 18 years and older

Vital Records	
Program Description	Provides complete and correct certified birth and death certificates for the public via a streamlined process for both in-person and mail-in requests.
Contact Information	<p>Birth Certificates: Matilda Perdue mperdue@coconino.az.gov 928-679-7272</p> <p>Death Certificates: Yasmine Sealy ysealy@coconino.az.gov 928-679-8775</p>
Services Provided	<ul style="list-style-type: none"> • Issue birth and death certificates • Correct and amend birth certificates issued from 1997 to present • Correct and amend death certificates from 1969 to present
Location of Services	<p>County Office-King Street County Office-Page County Office-Tuba City http://www.coconino.az.gov/253/Birth-Certificates https://www.coconino.az.gov/1871/Death-Certificates</p>
Eligibility Requirements	<p>Birth Certificates:</p> <ul style="list-style-type: none"> • Birth was in Arizona • 18 years and older (verified relationship with certificate recipient) • Pay posted fee • Complete application • Provide government issued identification • Additional requirements for amendments <p>Death Certificates:</p> <ul style="list-style-type: none"> • Death occurred in Arizona • Applicant is 18 years of age or older and can provide documentation verifying a legal or familial relationship to the deceased • Applicant must provide a completed Arizona Department of Health Services (ADHS) Death Certificate application • Applicant must provide a government issued ID or notarized application attesting to their identity

Women, Infants, and Children (WIC) Program									
Program Description	Works to safe guard the health of low-income women, infants, and children who are at risk of malnutrition by providing nutritious foods to supplement diets, information on healthy eating, and referrals to health care.								
Contact Information	WIC Main Line 928-679-7250								
Services Provided	<ul style="list-style-type: none"> • Nutrition education • Breastfeeding support • Nutrition experts who specialize in nutrition for mothers and their children • Information on nutrition and weight gain during pregnancy • Tips for feeding infants and children to create healthy habits for a lifetime • Referrals to health care and other community resources • Provide access to healthy foods 								
Location of Services	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">County Office-King Street</td> <td style="width: 50%;">County Office-Page</td> </tr> <tr> <td>County Office-Fredonia</td> <td>Williams Senior Center</td> </tr> <tr> <td>Public/Charter Schools</td> <td>Services delivered in the field</td> </tr> <tr> <td colspan="2">http://www.coconino.az.gov/251/WIC</td> </tr> </table>	County Office-King Street	County Office-Page	County Office-Fredonia	Williams Senior Center	Public/Charter Schools	Services delivered in the field	http://www.coconino.az.gov/251/WIC	
County Office-King Street	County Office-Page								
County Office-Fredonia	Williams Senior Center								
Public/Charter Schools	Services delivered in the field								
http://www.coconino.az.gov/251/WIC									
Eligibility Requirements	<ul style="list-style-type: none"> • WIC is available to Arizona's Pregnant, Breastfeeding, and Postpartum women, Infants and Children up to five years of age who are at or below 185 percent of the federal poverty level. • Everyone enrolling into the WIC Program will need: <ul style="list-style-type: none"> - Identification for adults (Driver's License, Photo ID) - Child's Identification (Shot Record, Birth Certificate, Crib Card or Hospital ID) - Proof of Income (30 days of recent paystubs, AHCCCS Letter, SNAP Letter, Section 8 Letter or TANF Letter) - Proof of Address (Mail or bill, Driver's License, Mortgage/Rent Receipt) 								