
Coconino County Sheriff's Office



2013-2014 / FY2014 – FY2015 Annual Report



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Service to Community

Mission

We are committed to providing responsive and effective Service to the Community. We earn and maintain the public's trust and confidence through our integrity and professionalism. We fulfill this commitment by developing professional staff, establishing partnerships within our community, and dedicating our resources and skills to these efforts.

Vision

We are committed to providing exemplary service to our public and improving the quality of life in our community. We recognize and value diversity as we constantly strive to meet future challenges with innovative and creative solutions.

Values

- **Dedication** - *We provide exceptional service to all people in all circumstances*
- **Professionalism** - *We perform our jobs conscientiously and to the highest standards*
- **Ethics** - *We value the public's trust and honor our commitments with honesty and integrity*
- **Respect** - *We are compassionate and attentive to the needs of our community, co-workers, and the people we serve, and we treat everyone with dignity*

Commitment to Our Employees

The Coconino County Sheriff's Office recognizes our employees as the most valuable resource contributing to our organization's ability to meet our mission. We are committed to supporting staff development and encouraging professional growth. A key to our success is the respect we show our fellow employees and the community we serve.

Leadership Philosophy

We the employees of the Coconino County Sheriff's Office recognize that through our own creativity, knowledge and desire to excel, we will create a work environment with clear goals and mutual support. People excel when given the opportunity for self-development, when recognized for their achievements and contributions, and when empowered to use their talents. We seek and consider input and involvement from individuals throughout our organization during decision making processes. We encourage everyone's involvement as a team toward the accomplishment of our mission of Service to the Community.

*Established
1891*

INTRODUCTION

OFFICE OF THE SHERIFF

Coconino County is the second largest county in the United States covering 18,617 square miles of land. According to the 2012 census estimates (by the US Census Bureau), our county has a population of 136,011 residents. Our county also is a popular tourist and recreation site with millions of visitors each year. The Grand Canyon alone received over 4.5 million visitors in 2013 (Grand Canyon National Park publication, Park Profile 2014), Lake Powell receives 3 over million visitors annually (Friends of Lake Powell Fact Sheet), and the Coconino National Forest estimated 4.6 million visitors a year (Travel Management Final Environmental Impact Statement 2011, Chapter 3). The county seat and our main office are located in Flagstaff, AZ.

The Sheriff is an elected position with power and authority established in Arizona Revised Statute 11-441. The Sheriff's Office provides law enforcement services to all unincorporated areas of the county, operates the county jail, conducts search and rescue operations, serves civil process, and provides patrol and investigative services to the citizens of Coconino County. Our agency works closely with other public safety agencies in cooperative efforts to ensure community safety in both incorporated and unincorporated areas.

DIRECTION OF THE AGENCY

In 2005, Bill Pribil was sworn into the Office of the Sheriff of Coconino County. He was re-elected to the position for a second term that began January 2009 and a third term that began January 2013. Sheriff Pribil has transitioned the agency into a new era of law enforcement. His vision is for an organization which encourages employees to be active participants in defining specific goals of the agency under the overall goal of Service to Community. Sheriff Pribil also espouses the International Association of Chiefs of Police (IACP), Leadership in Police Organization Philosophy. The agency's Mission, Vision, Values, Leadership Philosophy, and Commitment to Employees reflect his style of leadership.

Sheriff Pribil is dedicated to serving the Northern Arizona community, creating strong community partnerships and solutions to public safety, and to developing our future leaders in law enforcement.



Photo 1 - Sheriff William B. Pribil

Sheriff Pribil started his career in law enforcement with the Coconino County Sheriff's Office in 1974. He has a M.A. in Public Administration and a B.S. in Police Science from Northern Arizona University. He is a graduate of the National Sheriff's Institute, the FBI National Academy, the National Institute of Corrections, the IACP Leadership in Police Organizations course, and the Naval Postgraduate School & Department of Homeland Security Executive Leaders Program, as well as many other professional classes and seminars.

He is a member of professional organizations including the National Sheriff's Association, American Corrections Association, and American Jail Association. He has been an active member of numerous boards and work teams, including the Arizona County Attorney's and Sheriff's Association, the Arizona Public Safety Communications Advisory Committee, the Arizona Criminal Justice Commission, the

Arizona Joint Terrorism Task Force, the Arizona Department of Homeland Security Northern Region Advisory Council, the Coconino County Criminal Justice Coordinating Council, the Coconino Juvenile Court Community Advisory Board, the Northern Arizona Metro Board, the Methamphetamine Task Force, Coconino County Alliance Against Drugs, the Coconino Community College Criminal Justice Advisory Committee, Coconino County Domestic Violence Review Panel, Coconino County Civil Rights Commission, and the Arizona Peace Officer Standards and Training Board Basic Training and Facilities Advisory Group. In partnership with Coconino County Emergency Services, Sheriff Pribil has been instrumental in implementing and developing Community Emergency Response Teams throughout Coconino County.

STRATEGIC AND LONG TERM PLANNING

Each year Coconino County Sheriff's Office employees representing all divisions and levels of the agency work with command staff to update our short term and long term strategic plan. Our strategic planning process is used to provide direction as we perform our duties, set priorities, review programs, develop our budget, and work with the community.

ACCOMPLISHMENTS 2013-2014

Listed below are our strategic objectives and bulleted items indicate recent accomplishments toward those goals. Many accomplishments cross over multiple strategic goals but for the purposes of this report are listed only under one objective.

Objective: Cultivate Organizational Development through competitive pay and benefit plans, developing staff through training and professional growth opportunities, and building upon successes of cross divisional teams and collaborations.

Accomplishments:

- Stabilized turnover in commissioned ranks by relinquishing 3.75 patrol positions to allow for an increase in salary for officers and a reduction of vacancies.
- Developed step increase pay plan for detention staff as part of professional development and retention plan.
- Implemented shift incentive reward system at Page facility which resulted in improved employee engagement.
- Dedicated the Northern Arizona Law Enforcement Memorial.
- Continued emphasis on leadership training for supervisors, improved evaluation and employee feedback processes, information sharing through dedicated staff briefings and internal communication processes, and development of staff for promotional opportunities.
- Mental Health First Aid Training provided to all employees
- Targeted employment outreach through job fairs and advertisements.
- Certified Search and Rescue program by Mountain Rescue Association.
- Graduated our 17th in-house Detention Academy in partnership with Coconino Community College

Objective: Enhance Community Quality & Safety through technology, outreach and information sharing, community programs and partnerships, and proactively responding to emerging law enforcement issues.

Accomplishments:

- Partnered with local area schools to develop emergency plans and conduct regular emergency drills to enhance safety and security measures.
- Dedicated Air Operations Program to assist in emergency event responses, surveillance, investigation transports, prisoner transports, executive transports, and search and rescue events. Air Operations also supports overhead flights for community and forest patrols during heightened fire seasons to aid in early detection of potential dangers.
- Coordinated emergency response activities for natural disaster events including response to the Slide Fire and assistance at the Yarnell Fire.
- Continued commitment to boat safety education and enforcement through coordinated multi-agency Operating Under the Influence and Boating Safety Checkpoints.
- Developed interagency Child Abduction Response Team to maximize resources for missing or abducted children cases.
- Expanded Northern Arizona Phlebotomy Program by qualifying detention officers as part of the team providing more services in drug and alcohol detection and evidence collection.
- Completed project providing for real time electronic import of photos and other information into the jail records management system.
- Selected as beta testing site advancing a new statewide program of electronic warrants data entry process.
- Increased interagency response capabilities by participating in the Davis-Monthan Air Force Base Angel Thunder multi-jurisdictional combat search and rescue exercise.
- Entered into cross commissioning agreement with Navajo Department of Public Safety for coordinated public safety responses to Twin Arrows Casino area.
- Enhanced management of agency-wide policies through review and training approaches to stay current in law enforcement standards and the adoption of Lexipol and Relias Learning Management practices.
- Continued collaborations with county-wide groups to address community issues related to mental illness, substance abuse, domestic violence, and child fatalities.

Objective: Continue to Provide Responsive & Effective Customer Service through ongoing commitment and training in customer service, timely and effective response to community needs, promoting volunteer programs, and promoting inmate programs.

Accomplishments:

- Committed to community policing philosophy and community service oriented mission that is reinforced through regular training and mentoring.
- Enhanced mental illness awareness and response by providing mental health first aid / first responders training to all employees.
- Re-committed resources to Criminal Justice Integration project for technological solutions to data and information sharing.
- Dedicated second deputy to Search and Rescue (SAR) program to support the management of the program. Our SAR Program continues to be local, state, and national model.
- Reinstated full time Tusayan community deputy to enhance our contracted services to that community.

- Investigated and solved several complex cases of crimes against persons resulting in convictions. In addition, the Cold Case Unit dedicated over 800 volunteer hours and their leg work was responsible for solving not only cold cases within our jurisdiction but also cases in other states.
- Improved re-entry educational programs for inmates through Thinking for a Change and life skills courses as well as streamlined delivery of these programs through expanded partnerships with agencies such as Goodwill Industries.
- Renewed partnerships with The Guidance Center and Northern Arizona Regional Behavioral Health Authority to address inmate mental health issues.
- Continued dedication to cultural sensitivity and inmate well-being through a variety of programs including cultural trainings and the revival of the Sweat Lodge program.
- Continued to develop community partnerships and volunteer programs through additional Neighborhood Watch meetings, Citizens Academies, Community Emergency Response Teams, Search and Rescue, and Woods Watch trainings throughout the county including tribal communities. The Coconino County Sheriff's Office CERT and SAR programs are held as exemplar throughout Arizona.
- Continued engaging area youth, young adults, and people with special needs including presentations at schools and the local university, booths at celebrate youth day and health fairs, participation in the law enforcement toy drive, and participation in the law enforcement torch run for Special Olympics to name a few.
- Reviewed position descriptions and organizational structure regularly to enhance customer service.
- Continued efforts to provide timely, publically accessible crime and safety information using various media including traditional outreach through radio and news, crime mapping websites, offender information websites, and social media.
- Continued evaluation of programs and business processes to meet needs of the community and enhance the effectiveness of programs.

Objective: Foster Innovative Use of Resources through continued accountable spending and funding practices, exploring new technology based on needs of the agency and community, using green practices to conserve resources and equipment, and prioritizing resource needs.

Accomplishments:

- Implemented Video Visitation system in Detention Facility which includes resources for non-English speakers and ability to visit from remote locations.
- Added computer tablets to jail dorms allowing inmates to use them for taking classes, reading books, reading news, using video visitation, and other uses deemed appropriate.
- Developed attorney advertising agreement contributing toward inmate welfare.
- Standardized firearms carried by detention staff resulting in more efficient armory management and enhancing officer safety training through the standardization.
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- Upgraded jail camera system enhancing security and safety in the facility.
- Upgraded jail floors to epoxy surfaced for improved maintenance at reduced cost.
- Initiated jail shower replacement project throughout facility furthering inmate welfare and improving shower upkeep.
- Budgeted based on strategic priorities aligned with services and programs provided to the community.
- Received over \$550,000 in grant funding supporting agency programs. One of the grants funded made it possible for continuation of our K9 Program.

- Continued commitment to reduce energy consumption through green programs such as installing solar panels.
- Continued assessment of programs to meet needs of the community and enhance the effectiveness of programs including, Exodus substance abuse treatment, Re-Entry strategies, work crew restructure to serve more community needs, and working inmate incentive dorm providing inmates with hands on skills training

DATA DISCLOSURE

During 2000-2001, the Coconino County Sheriff's co-located with the Flagstaff Police Department. The two agencies, along with the Williams Police Department and Northern Arizona University Police Department also share a data / records information system. The shared records management system is Intergraph Public Safety (IPS) and was introduced at the time of our co-location. The sharing of the data information system among several agencies has created many challenges as well as many opportunities for data analyses.

It is important to realize that all data provided in this report is a snapshot of the data at the time analyses were performed. We recognize that data summaries may change slightly when new or additional information is received and the database updated. We estimate <10% variance in most of our data sets. While specific numbers may vary from report to report, the trends remain. Where possible, data is reported based on calendar year. For budget related information, data is usually presented based on the fiscal year (July 1st through June 30th).

One of the major tools used in the summary and analysis of our data is BAIR Analytics, ATAC (Automated Tactical Analysis of Crime) Workstation. This software provides us a powerful tool to query our Records Management System for crime pattern analysis, crime mapping, reporting to criminal investigations and intelligence analyses.

We have attempted to recapture the significant events and programs that have occurred during 2013-2014, but realize that some may have been unintentionally omitted. These omissions by no means decrease the value of these events in the shaping of our agency. We are committed to continually improving our statistical analyses and providing the most accurate and timely data possible.

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ORGANIZATION

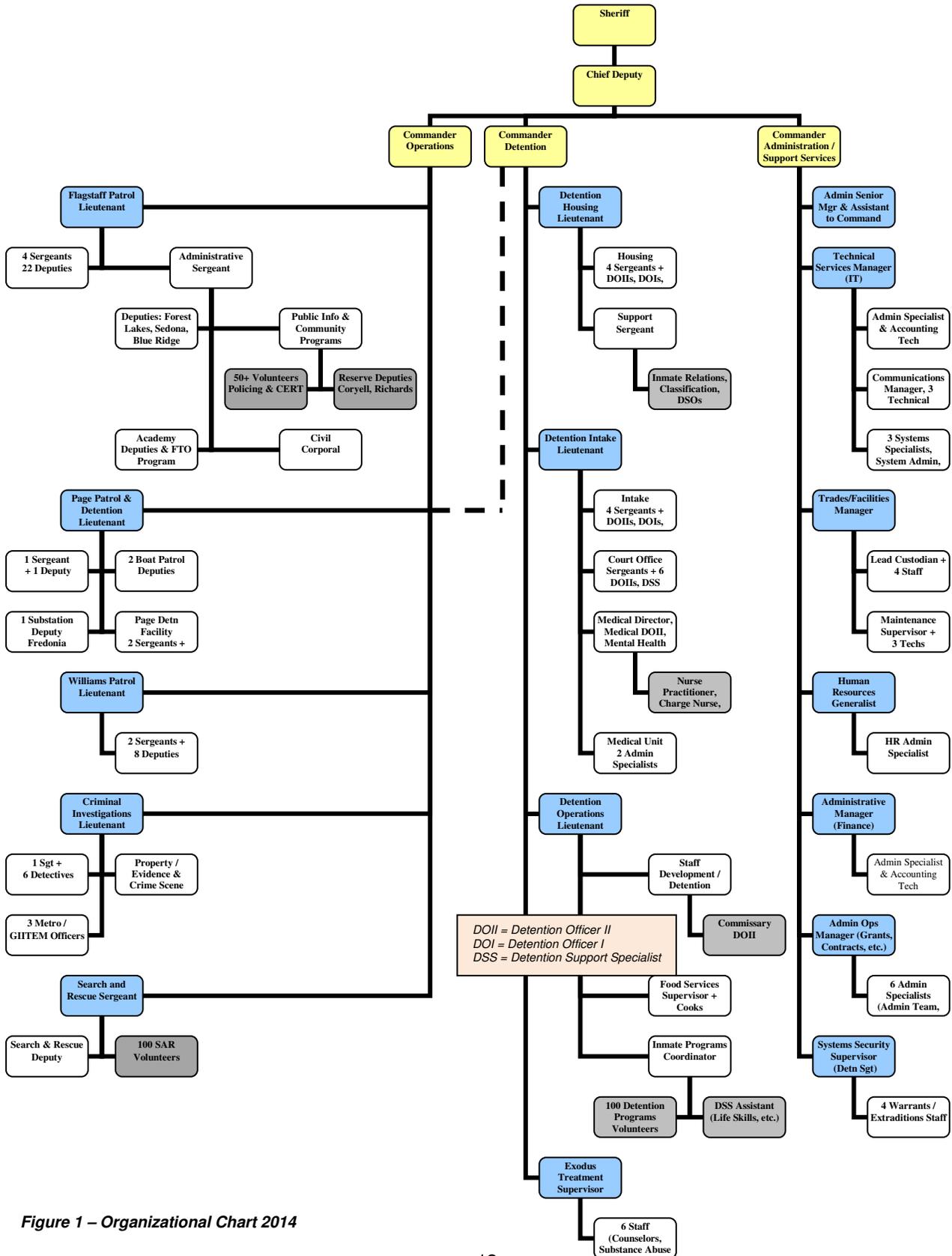


Figure 1 – Organizational Chart 2014

FINAL ROLL CALL

Deputy Escapulo Dominguez (Norro) - Killed in the line of duty July 17, 1908. Deputy Dominguez was told by a woman that a bartender named Jim Duncan, who was at the Harvey House in Williams, had caused her some trouble. Dominguez found Duncan at the Jones saloon and tried to arrest him, both going for their guns. When the smoke cleared, Dominguez was dead from two gunshot wounds. Two bystanders were wounded. Duncan was taken into custody and rushed to Flagstaff to keep him from being lynched.

Deputy John B. Jamison - Killed in the line of duty September 6, 1982. Deputy Jamison was ambushed while checking on another Deputy who Dispatch had lost radio contact with. The other Deputy was checking on a stolen truck when he was disarmed and handcuffed to a tree by an armed suspect hiding in a tent. The suspect then left in the stolen vehicle, passing Deputy Jamison. The suspect stopped the truck, got out and opened fire with a rifle on Deputy Jamison who was pinned down inside his patrol unit. Jamison was shot three times at close range. Twenty seven rounds were shot into his patrol vehicle. The suspect and an accomplice fled, but were apprehended in Flagstaff. Both were tried and convicted of felony murder. A female accomplice was released after serving 14 years in prison. The shooter was executed in the year 2000.

Deputy James Michael Young - Killed in the line of duty May 25, 1983. Deputy Young, assigned to the Fredonia District, was attempting to serve an arrest warrant on a subject at his home. Once Deputy Young and backup officers entered the home, the suspect who was brandishing a pistol, came out of a back bedroom where he and Deputy Young came face to face in a narrow hallway. Deputy Young was able to draw his pistol and kill the suspect. Deputy Young was also shot and killed in an exchange of gunfire with the suspect.

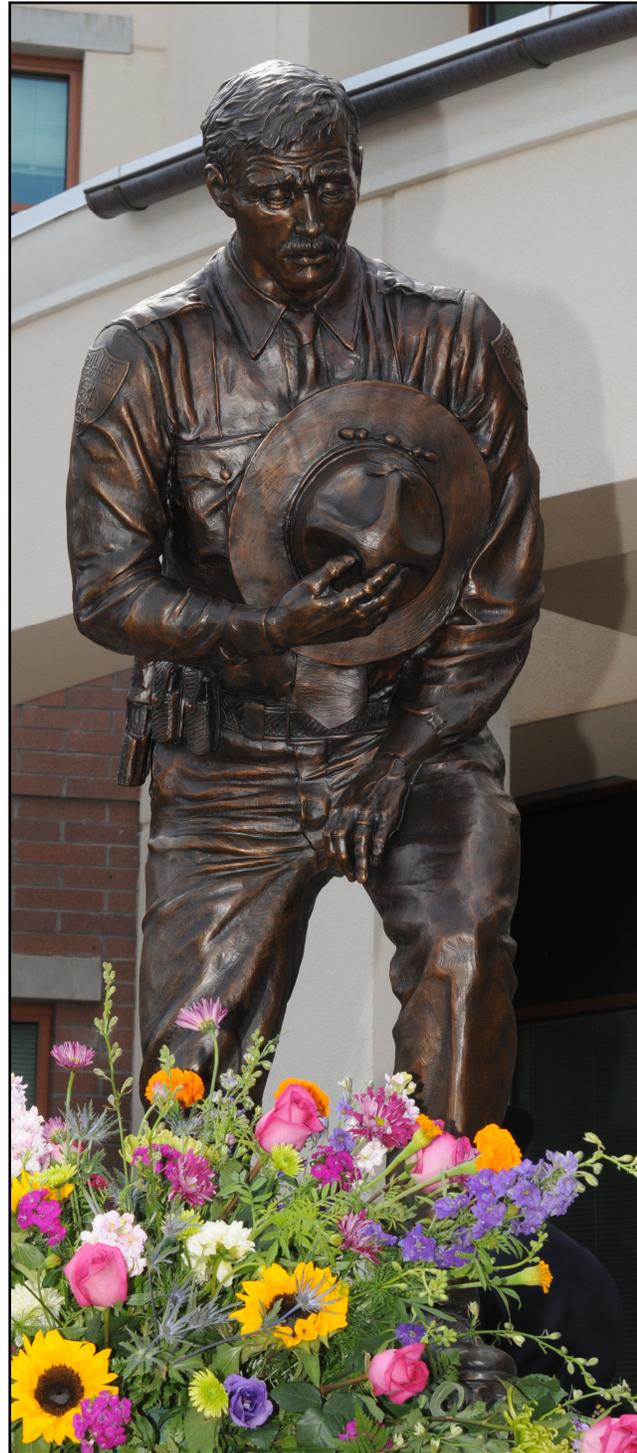


Photo 2 - Coconino County Sheriff / Flagstaff Police Law Enforcement Officers Memorial

PERSONNEL & RECRUITMENT

The Sheriff's Office recognizes its personnel as its most valuable resource. The Coconino County Sheriff's Office continues to focus on ways to recruit and retain staff. While we are not able to match the salaries of many other Arizona law enforcement agencies, we continue to work toward a competitive salary plan, and we offer opportunities that might not be available at other agencies.

In addition to advocating for competitive salaries, the Sheriff's Office also actively recruits through community events and job fairs. We developed a recruitment video and explored ways of recruiting via the internet. We offer employee incentives such as tuition reimbursement, a dedicated training program, and innovative shift schedules. We also emphasize employee recognition as important in providing positive feedback and improving employee job satisfaction.

Over the past two years, the Sheriff's Office eliminated four vacant sworn positions to provide salary adjustments to sworn staff to keep those salaries somewhat competitive with other law enforcement agencies. This was a temporary solution to our long term commitment to ensure employees are appropriately compensated in a competitive market. Other changes in staffing levels were primarily in the area of Detention Civilian staff where additional grant funded positions have allowed us to expand inmate education and treatment programs such as Exodus.

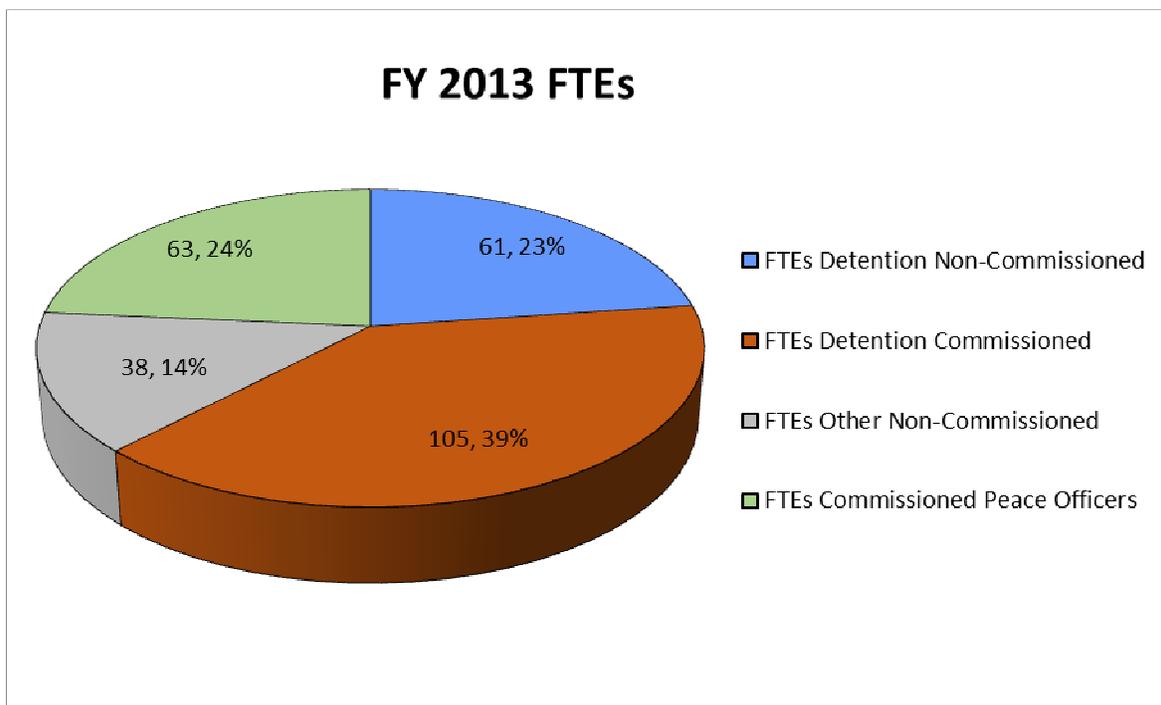


Figure 2 - Proportion of Employee Positions by Assignment Type in FY2013

Positions are categorized by assignment type and therefore numbers do not reflect the budget funding type. Sheriff's Office Detention Civilian includes Detention Support Staff, Kitchen, Medical, Detention Program Coordinators; Detention includes Detention Officers I & II, Detention Sergeants, Detention Lieutenants, Detention Commander; Sworn includes Deputies, Corporals, Sergeants, Detectives, Lieutenants, Captain, Chief, Sheriff (the commissioned peace officers); Civilian Other includes Information Technology, Custodial, Maintenance, Administrative, Community Programs Planner, Crime Scene Investigator, Administrative Commander. Numbers are rounded up and do not include approximately 10 part-time positions.

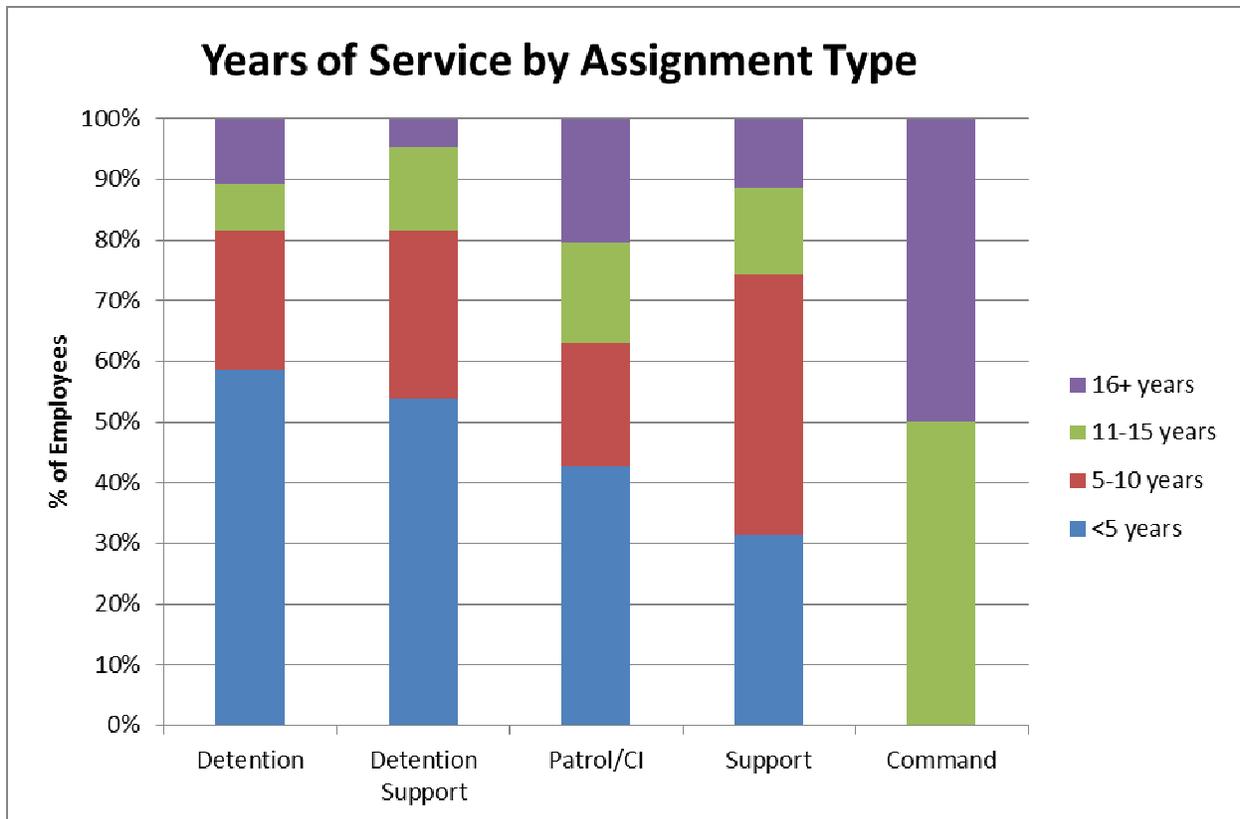


Figure 3 - Years of Service of Employees by Division as an Indicator of Retention (snapshot as of August 29, 2014)

Detention = Detention Officers; Detention Support = Detention Support Specialists, Program Coordinators and Staff, Kitchen Staff, Medical Staff; Patrol/CI = Sworn Peace Officers; Support = Finance, HR, Administrative Support Teams; Information Technology, Maintenance, Custodial, Warrants; Command = Sheriff, Chief, Commanders.

TRAININGS & PROFESSIONAL DEVELOPMENT

The types of trainings our employees attend range from county or state required trainings to employee personal growth classes. Examples of classes offered to both civilians and sworn officers are: safe driving, blood borne pathogen awareness, grant writing, office and employee management, supervision and leadership, computer trainings, career training for administrative professionals, career training for detention professionals, Search and Rescue skill development trainings, and criminal justice information system trainings. These and other classes are regularly offered by the County, partner agencies, colleges and universities, and independent sources. Several employees utilize tuition reimbursement programs to continue their education at Northern Arizona University and Coconino Community College.

Upon hire all Sworn Peace Officers must successfully complete an Arizona Peace Officers Standards and Training (AZPOST) Board accredited academy, or if transferring from another jurisdiction show competency in standards set by AZPOST. AZPOST training consists of 16-18 weeks of training (640-720 hours). Training includes law enforcement and criminal justice system, criminal law (laws of arrest, search and seizure, evidence, warrants, civil, juvenile laws, etc.), patrol procedures (observation, special situations such as domestic violence and mentally ill subjects, crimes in progress, crowd control, disasters, hazardous materials, radio communication, fires, traffic, collisions, etc.), investigations (crime scene management, evidence procedures, interviewing, fingerprinting, deaths, narcotic crimes, etc.),

community and police relations, records and report writing, proficiency skills (first aid, firearms, physical conditioning, vehicle operations, defensive tactics, etc.). Following academy graduation, they spend a minimum of 18 weeks in the Field Training Program during which time they work under the supervision of mentor deputies certified as field trainers.

Several classes are required by the Arizona Peace Officer Standards and Training (AZ POST) Board as continuing education for certified peace officers. Each year, peace officers are required to show proficiency in day time or night time firearms and discretionary target. In addition, depending on position, they are required to complete eight hours of POST approved continuing education annually and eight hours of POST approved proficiency demonstration every three years. In-service training is regularly provided to officers. Some of the topics covered are: domestic violence, drug recognition, gangs, interview techniques, child abuse investigation, cyber investigation, forensic investigations, highway interdictions, search and rescue, radar and traffic enforcement, phlebotomy, sex crimes investigations, and tactical decisions.

Within one year of hire, all Detention Officers must successfully complete the Arizona Detention Association (ADA) curriculum consisting of 6 weeks of training (240 hours). The Coconino County Sheriff's Office has its own Detention Officer Training Academy that meets ADA accreditation and which is provided through a partnership with Coconino Community College. Training combines academic, tactical, physical fitness and team building classes. It mirrors many of the same topics taught in the Peace Officers Academies. Officers receive 13 credit hours toward an Associate degree in the Administration of Justice. Detention Officers also spend several weeks in a field training capacity during which time they work under the supervision of senior staff members. Depending on their assignment, some Detention Officers also must show proficiency in firearms as well.

Incident Command System

The Sheriff's Office has used the Incident Command System for several years in the management of Search and Rescue and major law enforcement events. We meet National Incident Management System requirements to train employees in the Incident Command System and the National Incident Management System. Numbers and types of trainings vary depending on the employee's position and duties.

Leadership Training

We are dedicated to developing future leaders in law enforcement and the community, and our agency continues to emphasize leadership training. In 2007, the Sheriff's Office began police organization leadership training for command and middle management staff through the Arizona Peace Officers Standards and Training (AZ POST) board. At that time, the course was a 160 hour class called Leadership in Police Organizations which was designed by the International Association of Chiefs of Police. Since that time, AZPOST has revamped the course as the Arizona Leadership Program. The program provides leaders with tools to better identify how the roles of individuals, groups, organization, and community all come into play in the success of an agency. Other leadership programs which our staff attends complement these programs: FBI National Academy, National Jail Leadership Command Academy, AZ POST Supervisor's School, and Coconino County Supervisors Development Academy. Many staff members also attain professional certifications in their field such as the Certified Jail Managers, Certified Jail Officers, and Certified Emergency Manager.

Mental Health Training

In 2014 and 2015, the Sheriff's Office provided Mental Health First Aid Training to all employees. As part of our commitment to employees and the community we serve, the training had two goals: to provide for employee health and welfare, and to provide staff with skills to recognize and serve people we come into contact with who have mental illness. Other trainings also are available for staff including that address mental health: 7 Habits of Highly Effective People, Emotional Survival for Law Enforcement, Critical Incident Stress Management, Crisis Intervention, and Crisis Negotiation to name a few.

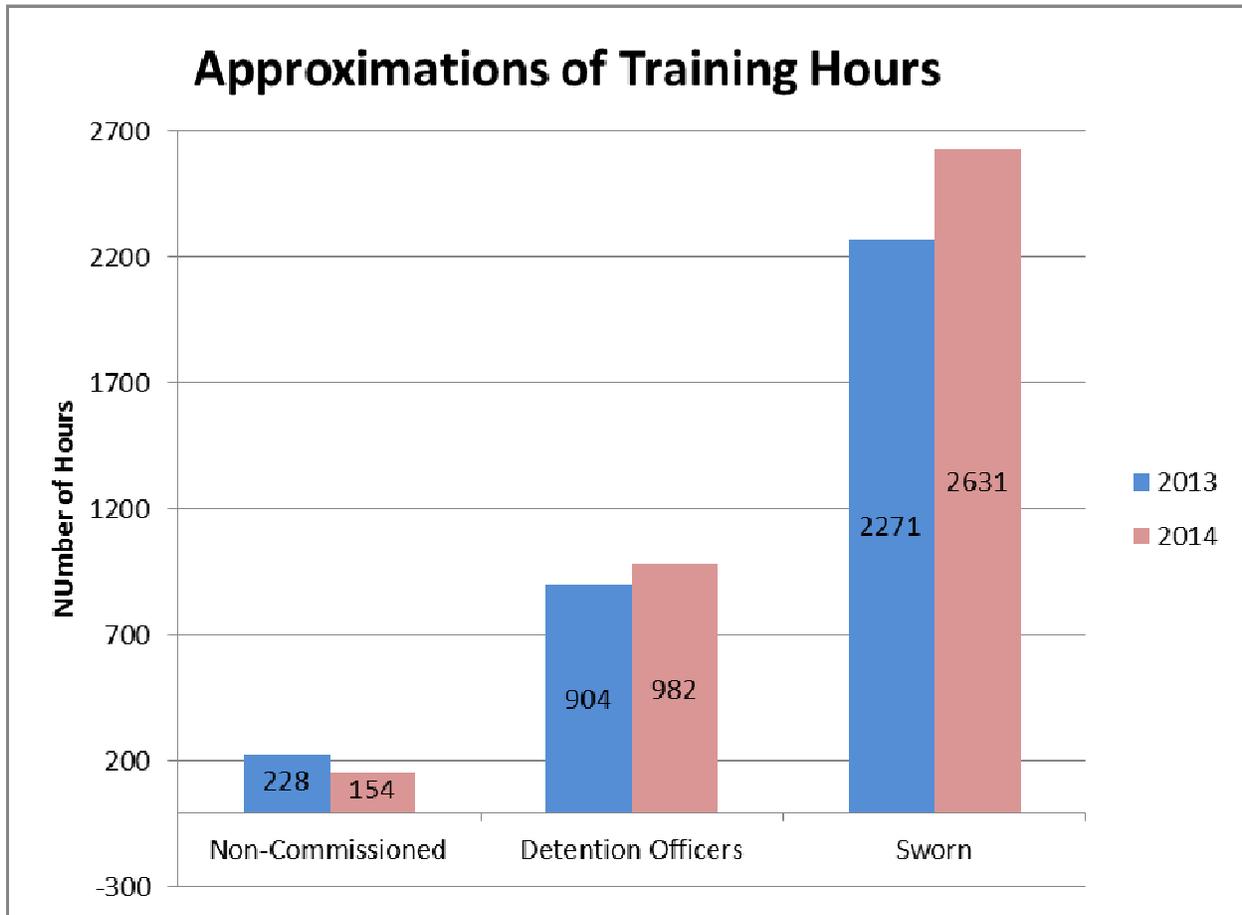


Figure 4 - Approximate Hours of Training received by CCSO Employees

Academy hours are not included. These are reported in classroom and proficiency demonstration hours and not CEU equivalents. Sworn personnel training hours include AZ Peace Officer Standards (AZPOST) training requirements as well as non AZPOST related hours. Due to a transition in electronic systems used to track training, the numbers are approximations. Non-commissioned are known to be underestimated since many of the trainings available to them are through the internal county employee training system and that data is not available.

EMPLOYEE DEMOGRAPHICS

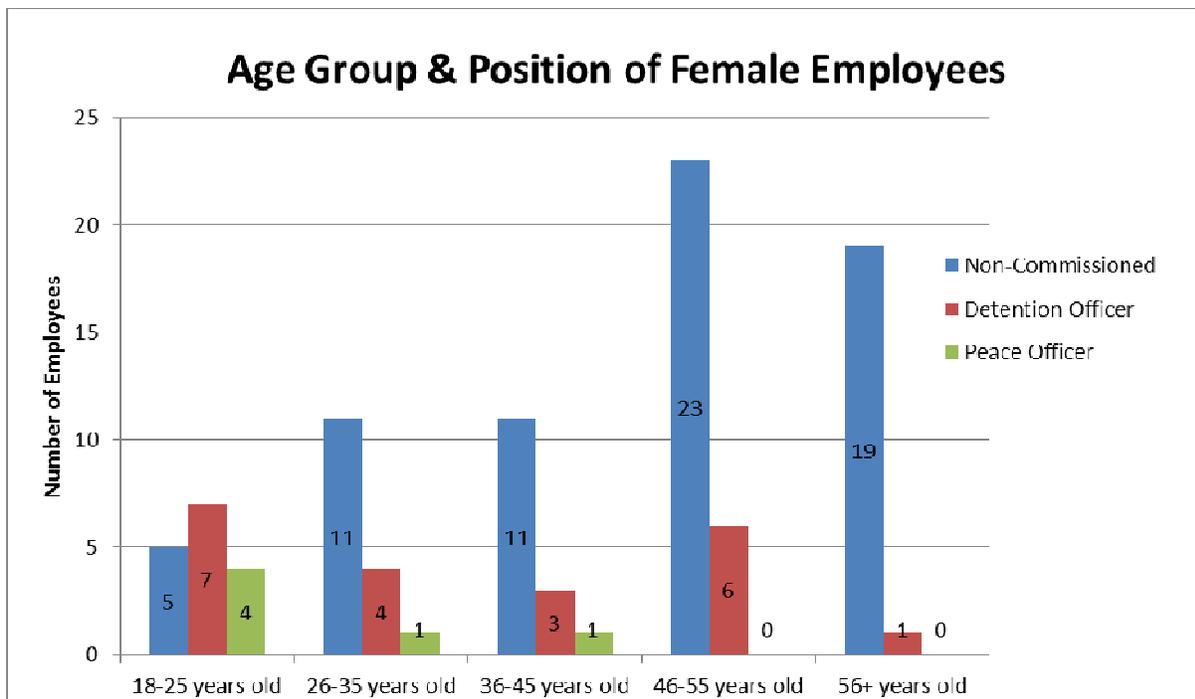
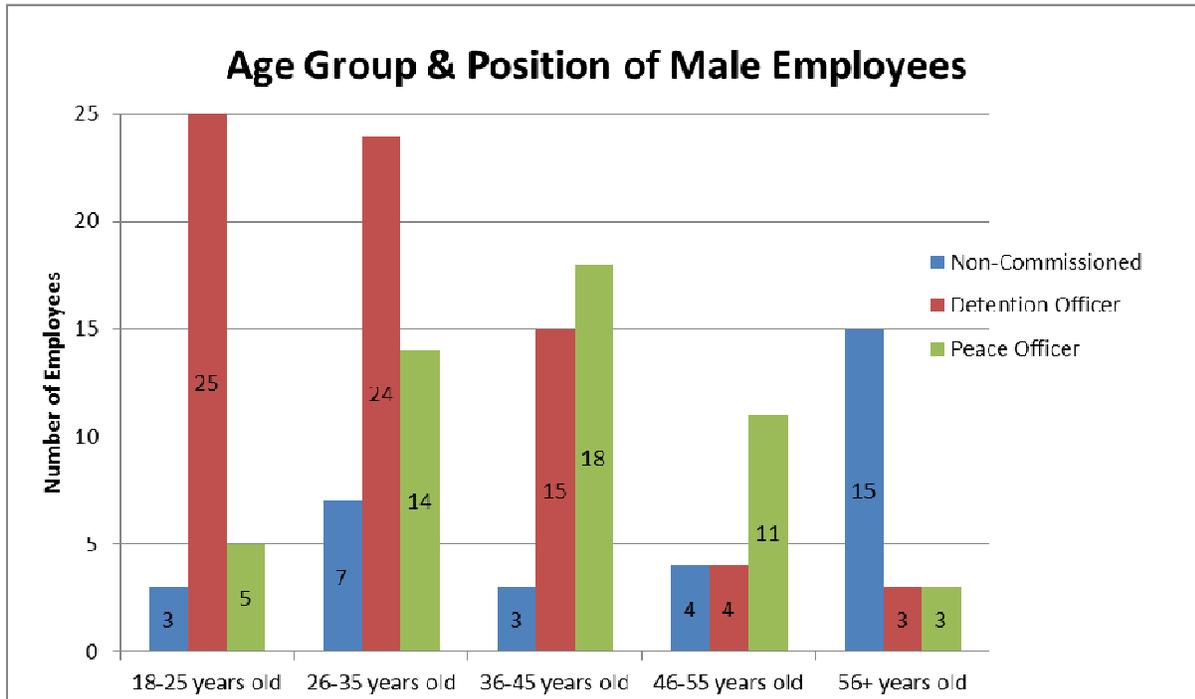


Figure 5 - Snapshot of Employee Demographics on August 29, 2014

N=249 employees and does not equal full-time equivalents (FTE). Data is from the CCSO Employee Database LEAF Intranet.

20+ YEARS PUBLIC SAFETY RETIREMENTS

(The position held at the time of retirement is listed)



Kurt Braatz, Commander
Detention Division
December 2013



Jason Bundy, Deputy
Patrol Division
May 2014

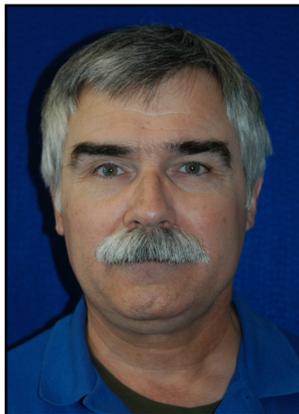


Darrin Womble, Corporal
Patrol Division
May 2014

OTHER AGENCY RETIREMENTS



Ralph LeFeFevre, Trades Manager
Support Services Division
January 2013
Sheriff's Office 23 years



Robert McKibbon, DSS
Detention Division
November 2013
Sheriff's Office 11 years



Margot Julian, Program Coordinator
Detention Division
March 2014
Sheriff's Office 7 years



James Hess, DSS
Detention Division
September 2014
Sheriff's Office 14 years



Gene Riffle, Volunteer
Patrol Division
August 2014
Sheriff's Office 14 years



Susan Harte, Chaplain
Detention Volunteer
December 2013



Viktor, Canine
Patrol Division
Sheriff's Office 2007-2012



Jerimiah & Filly, Equines
Mounted United
Jerimiah 2005-2013 (above)
Filly 1994-2012 (right)

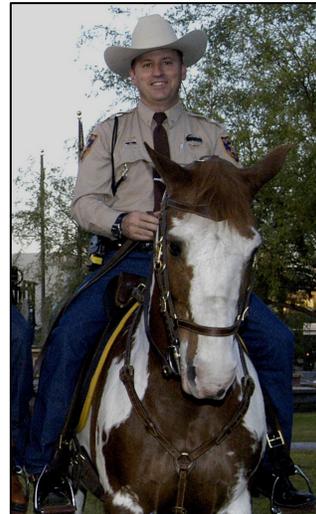


Photo 3 - Photos of Retired Employees

AWARDS AND SPECIAL RECOGNITION

The Coconino County Sheriff's Office is dedicated to celebrating the success and achievements of our employees, volunteers, and community members. Below is a summary of some of the employee successes we celebrated in 2011 and 2012. We are not able to capture all of the personal and career achievements of our employees below, but would like to provide a snapshot of some of the successes. Our quarterly CCSO Highlights Newsletter, which is available online on the Coconino County Sheriff's Office website, also celebrates events such as commendations given to our employees, promotions, and community partnership achievements.

Fraternal Order of Police

2013: Chris Fulmer & Mike Sifling
2014: Jess Payne & Filiberto Valerio



Veterans of Foreign Wars

2013: James Steng
2014: TBA



Exchange Club

2013: Christie Wenstrom
2014: Tom Hover



Elks Lodge

2014: Alyssa McKinnie



MADD

2014: Gerrit Boeck



Sheriff's Award for Service to Community

2013: **SAR All Mountain Rescue Team** – for participation in the certification of the Coconino County Sheriff's Office Mountain Rescue Team by the Mountain Rescue Association

Ben Adams, Phillip Aerts, Al Astorga, Joel Axler, Scott Beckstead, Bob Braudy, Aaron Dick, Justin DiNardi, Chris Fulmer, Dave Garrison, Mike Getchis, Dennis Gill, James Guidotti, Robert Hernandez, Ken Herron, Jesse Henson, Ryan Howe, Sueanne Kubiecek, Scott Kuhr, Deb Lauman, Andrew Moore, Randy Marlatt, Mark Pierz, Ryan Potter, Junji Sakai, Mark Shiery, Victor Walco, Randy Wilson

2014: **Lang SAR Team** – in appreciation of the Search and Rescue Volunteers who gave their time during Christmas 2013 and Thanksgiving 2014 for the Lang search and recovery

Ryan Anderssohn, Al Astorga, Patrick Boehm, Nathan Borland, Tom Boughner, Bob Braudy, David Bull, Lisa Callan, Allison Clough, Kim Colangelo, Paul Currivan, Aaron Dick, Jed Dyer, Michael Ghiglieri, Susan Ash-Ghiglieri, Dennis Gill, Rex Gilliland, Marty Hernandez, Ken Herron, Savannah Jones, Deb Kingsbury, Larry Larkin, Cindy McArthur, Mike McComb, Flint McGuire, Perry Mitchell, Andrew Moore, Dominic Pacheco, Val Paleski, Art Pundt, Liz Rutledge, Mark Shiery, Laurin Tilden, Bart Thompson, Jim Todd, Ann Watson, Dave Watson, Norm Watson, Brooke Weber

Corey Ringenberg, Sue Thompson, Jennifer Morrison, Marcelena Rupp – in recognition of their dedication as Arizona Special Olympics, Law Enforcement Torch Run, Coconino County Sheriff's Office Team Leaders

Coconino County SPIRIT (Serving People, Initiating Respect, & Inspiring Teamwork)

2013:

Bill Glen	Ethan Mitkowski
Brandy Gomez-Alo	Corey Ringenberg
Jason Lurkins	Summer Wolfe

2014:

Bret Axlund	Daniel Malone
Valerie Ausband	Scott Plunkett
Michael Barnes	Corey Ringenberg
Sue Bomboy	Michael Runyan
Shea Cozad	Nancy Schreiter
Amelia MacMurtrie	Trevor Wallace
Stephanee Nez	Erika Wiltenmuth

National Public Service Awards

2013: - - -

2014: **Gerrit Boeck, Matthew Curtis, Alicia Flores, Chris Fulmer, Tome Hover, AmyGrace Lewis, Jason Lurkins, Joshua Malnack, Matthew Mitchell, Jennifer Morrison, Marcelena Rupp** – *Coconino County Sheriff's Office Phlebotomy Program*

Valerie Ausband, Brandy Gomez-Alo – *Coconino County Sheriff's Office Human Resources Services*

Aaron Dick – *Coconino County Sheriff's Office Search and Rescue Program*

Aaron Clouse, Michael Runyan – *Shift Incentive Program*

Elizabeth Moyer – *Coconino County Celebrating Success Committee*

Joe Sumner – *Cold Case Investigations (Heath Homicide)*

Other Special Recognitions



Life Saving Award

2013: **John Jamison** – *for locating an endangered missing person and responding with suicide intervention in September 2013*

Jason Lurkins – *for providing emergency first aid to a person trapped under the weight of a boulder from a landslide in September 2013*

2014: **Brandon White** – *for life saving response and administration of CPR to the victim of an overdose in June 2014*



2014: **Bret Axlund, Aaron Clouse, Michael Runyan** – *Shift Incentive Program*

Mike Pinnix & Ralph Sedillo – *Culinary Training Program for Inmates*

Alan Anderson, Tony Bond, Len Friedlund & Greg Ribas – *Volunteerism and Operational Support*

Coconino County Years of Service Awards – Awarded in 2013

05 Years: Valerie Ausband, Patrick Baze, Robyn Cross, Jessie Glasgow-Billagody, Pete Gomez, Brandy Gomez-Alo, Eliza Greening, Chris Holdread, Diana Husband, Anthony Innerbichler, Candice Kania, Kathleen Levinson, Rafael Luzania, Tristan Meyer, Wendolyn Monroe, Gloria Moss, Daphne Mullikan, Mark Pierz, Diana Quick, Samantha Roe, Chris Rose, Marcelena Rupp, Nancy Schreiter, Ralph Sedillo, Dan Sereno, Susan Shikany, Calddale Smith, Lynnora Mahle-Talayumptewa, Filiberto Valerio, Ronald Wagoner, William Webb

10 Years: Brandi Bentley-Brown, Eryn Hover, Josephine Roanhorse, Sue Thompson

15 Years: Michael Barnes, Don Bartlett, Walita Begay, William Glenn, Mario Gomez-Alo, Dustin Maggard, Tom Ross, Larry Thomas

20 Years: Kurt Braatz

30 Years: Lois Namingha

Coconino County Years of Service Awards – Awarded in 2014

05 Years: Jim Bret, Peggy Crosby, Patrick Fagin, Stephanie Nez, Harry Riggs, Walt Suchowiejko, Sharyn Tafoya, Roth Valencia, Maria Wagoner

10 Years: Rebecca Denny, Aaron Clouse, Lisa Hirsch, Robert McKeever, Richard Naseyowma, Michael Runyan, Crystal Salt

15 Years: Shirel Cruver, Martin Ormsby, Erika Wiltenmuth, Summer Wolfe

20 Years: Sue Bomboy, Matt Freshour, Bill Rackley

25 Years: Joel Winchester

30 Years: Jason Bundy, Paul Campbell

40 Years: Jim Driscoll, Bill Pribil

Certified Jail Officers as of February 2015

Maria Angleton, Jerrimiah Ashley, Patrick Baze, Aaron Clouse, Chris Fulmer, Tom Hover, Anthony Innerbichler, Alexander Lucas, Chris Rose, Michael Runyan, Patti Shores Prescott, Walter Suchowiejko, Sue Thompson, Filiberto Valerio, Maria Wagoner, Ronald Wagoner

Certified Jail Managers as of February 2015

Matt Figueroa, Mario Gomez-Alo, Corey Ringenberg

Certified Correctional Health Professional as of February 2015

Lisa Hirsch, Katie Fulmer

PATROL

The Coconino County Sheriff's Office Patrol Division is dedicated to proactive measures toward crime prevention and public safety response in which the focus is on a community-law enforcement partnership called Community Policing. The Patrol Division also works closely with the Criminal Investigations Division in providing support to cases assigned to the detectives.

When a person calls the Sheriff's Office to report a crime or suspicious activity, they often first speak with a Dispatcher who relays the information to a patrol deputy who responds to the situation. The deputy meets with the person, either in person or over the phone. If a crime has been committed, the deputy takes an initial report. If the report requires further investigation (such as crimes involving domestic violence, crimes of a sexual nature, crimes against children, homicides or suspicious deaths), the initial report is forward to the Criminal Investigations Division. Reports and investigations are forwarded to the County Attorney's Office which then reviews the information and determines if there is sufficient evidence to charge the suspect.

In addition to responding to reported crimes, Patrol Deputies provide many other daily community safety services including: patrols of neighborhoods, patrols of forest roads, boat patrols, property checks, business checks, motorists/public assists, welfare checks, civil standby's and civil paper service, traffic enforcement, DUI enforcement, accident reports, assistance with fire and medical calls, response to search and rescue incidents, and public education.



Photo 4 – Sergeant Cutchen provides Safety Awareness Class to Page, AZ community

CAPACITY TO RESPOND

One of the greatest challenges to the Coconino County Sheriff's Office is the geographic area to number of officers ratio. Coconino County is 18,617 square miles of land plus approximately 44 square miles of water. If you eliminate the municipalities and reservation within Coconino County, the Sheriff's Office has sole jurisdiction for approximately 11,484 square miles of that area. However, the reality is that our response and interaction with the public includes the populations of the entire county. We have a total of 63 sworn peace officers, including command staff, detectives, and officers in special assignments such as Metro, to cover this geographic area and population. Many unincorporated population centers are remote and response times to those areas can be longer. Over 990,000 miles per year are driven by our patrol division in response to law enforcement needs in Coconino County.

Another challenge is the fluctuating population due to seasonal residents and the large number of people visiting Coconino County for recreational opportunities. Some residential areas in the county increase as much as 10 fold in population during the summer. Estimates for visitors to the county each year are on the order of several million. Seasonal residents and visitors add to requests for service and can significantly lower our officer to population ratio.

County	Coconino
Population of County	137,682
Square Miles of County (land + water)	18,661
# Authorized Commissioned Officers	63
Sworn / Unincorporated Population *	1.16/1000
Sworn / All County Population	0.46/1000
Sworn / Square Miles	0.003

Table 1 - Capacity to Respond

Population totals are reported estimates in the Quick Facts by the US Census Bureau and do not account for seasonal residents or visitors. * Unincorporated population estimated as approximately 40% of county population based on previous census numbers.

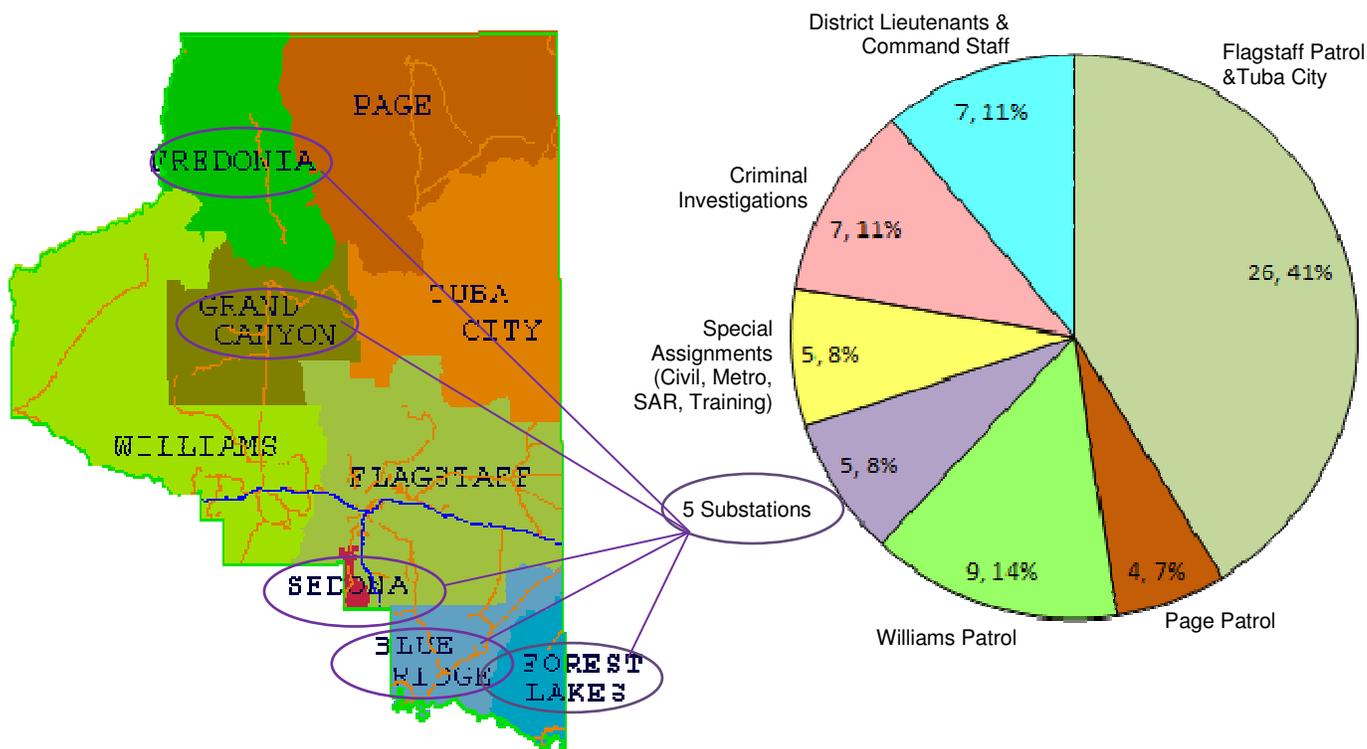


Figure 6 - Distribution of Sworn Peace Officers across Beats and Other Assignments. While resident deputies cover the substations, deputies from the larger districts also respond to the substation areas.

Flagstaff Patrol District

The Flagstaff Patrol District is responsible for providing patrol functions to the eastern and southern portions of Coconino County. This includes substations in: Sedona, Blue Ridge and Forest Lakes. In addition to the deputies assigned to the substations, there are community policing deputies assigned to: Kachina Village, Pinewood, Doney Park West, Doney Park East, Timberline/Fernwood, Bellemont and Mormon Lake/Ranch Areas. Requests for law enforcement officers for special duties / assignments also are managed by Flagstaff Patrol.

Page Patrol District

The Page Patrol District is responsible for providing patrol functions for the northern portion of Coconino County including the North Rim of the Grand Canyon, Page, boat patrol on Lake Powell and the Colorado River, and Fredonia where there is a substation.

Williams Patrol District

The Williams Patrol District is responsible for providing patrol functions for the western portion of Coconino County, including a substation in Tusayan / Grand Canyon. This district also has been developing community policing programs in: Kaibab Estates, Parks, and Tusayan/Grand Canyon where there is a substation.

Free Online Crime Maps Website

In 2011, the Sheriff's Office announced our new web based crime mapping program that is free to the public. RAIDS Online is a way we keep the public informed and involved. Information sharing through crime mapping is one more way we partner with the community to have a positive impact on the quality of life in our neighborhoods.

Anyone can view events by type, location and date range. The program is powered by Bair Analytics and uses the ESRI ArcGIS mapping software. To access the crime map information for Coconino County, citizens can go to <http://www.raidsonline.com/?address=Flagstaff%2CAZ>.

How does it work? Data from our Records Management System is uploaded daily to the RAIDS Online website. Some incidents that occur in remote locations, such as forested areas or rural areas may not make it to the map due to lack of an addressing system. To help protect victims of crime, locations on RAIDS Online are listed to the block level of the street. For crimes such as sexual assaults the location is randomly offset slightly on the map.

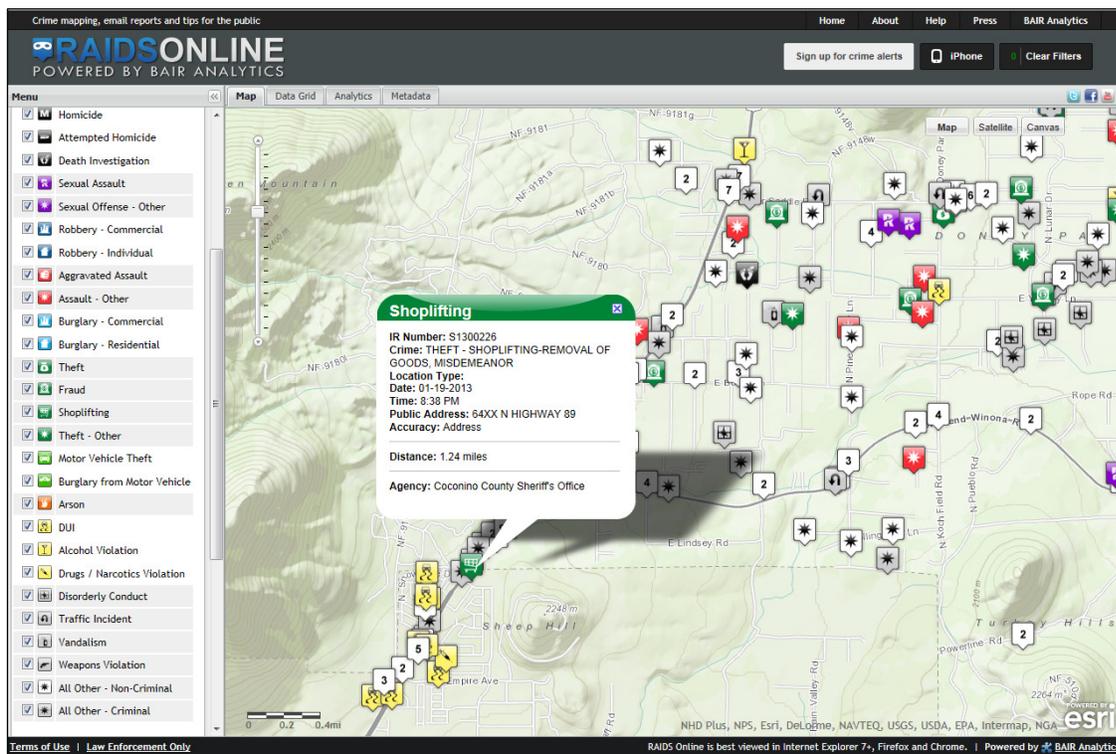


Figure 7 – Screenshot of RAIDS Online crime mapping tool

METHOD OF DATA ANALYSES

The Coconino County Sheriff's Office contracts with the Flagstaff Police Department to provide our Dispatch Services. All 911 calls, reports of crime, and other requests for a deputy's response go through their Dispatch Center and are entered in the Computer Aided Dispatch (CAD) database. Information from these calls is downloaded to our ILEADS/Records Management System (RMS) database. There are some inconsistencies in the numbers reported by the two sources (CAD and RMS) due to the way data is transferred.

The patrol related data in this report is primarily from our ILEADS/Records Management System. When possible, data excludes calls or reports that have "Cancelled" status. The cancellation of a call or report may occur if several dispatchers receive calls and enter data on the same incident independently, if the call must be reassigned to another agency/jurisdiction, or if the event is resolved by the reporting party and does not require further follow-up by a law enforcement officer. We feel that excluding cancelled calls provides a conservative estimate of our activity.

CALLS FOR SERVICE

Analyzing Calls for Service provides us with information on patterns in the date, time, location, and nature of the crimes and public safety needs of the community. Information on how calls are received, who initiates the call, and the priority nature of the call adds to our ability to address the allocation of resources to public safety needs. These types of analyses also help us better understand and apply community policing philosophies.

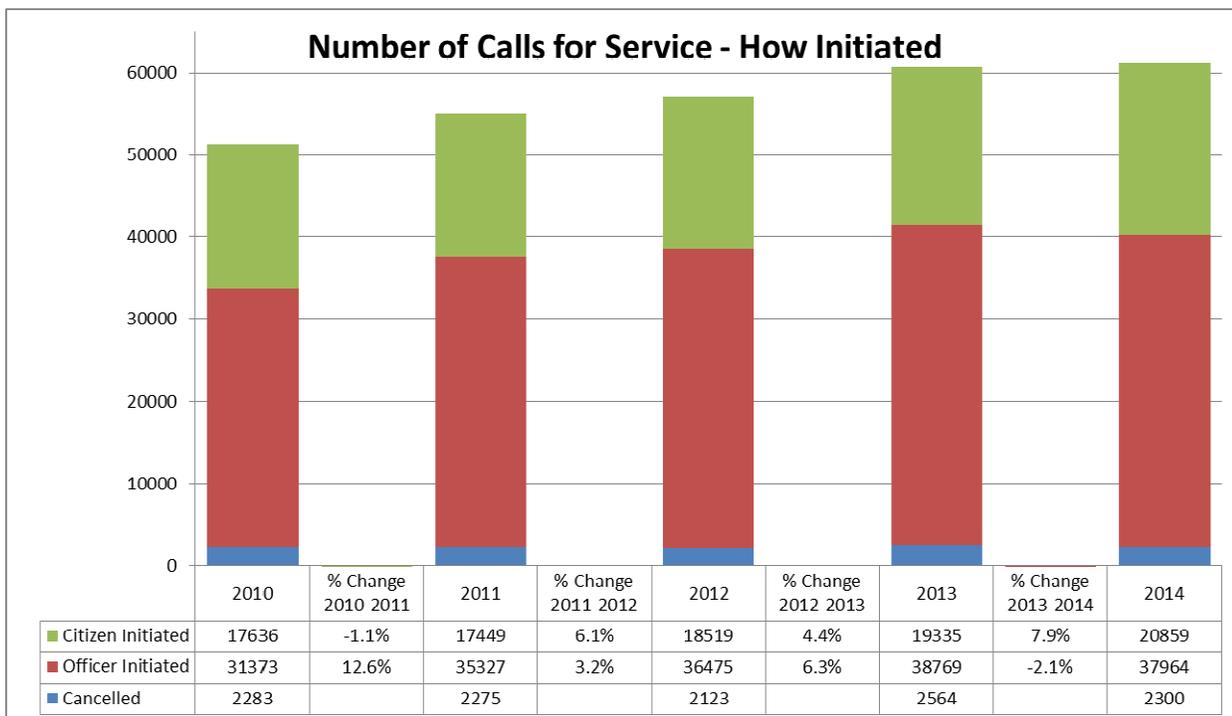


Figure 8 - 2014 Calls for Service and Method Initiated

For the past three years, officers responded to and initiated around 55,000 events each year. Previous years' data indicate that approximately 3% of the requests come through on 911 lines, approximately 19% on non-emergency lines, and approximately 65% of calls are officer initiated activities (e.g., patrols of neighborhoods, patrols of forest roads, property checks, business checks, civil paper service, traffic stops, etc.). The remaining methods of receiving requests include walk-in to our stations or substation lobbies and requests that come from other agencies or dispatch centers. Data is from ILEADS/RMS queried through Bair ATAC software.

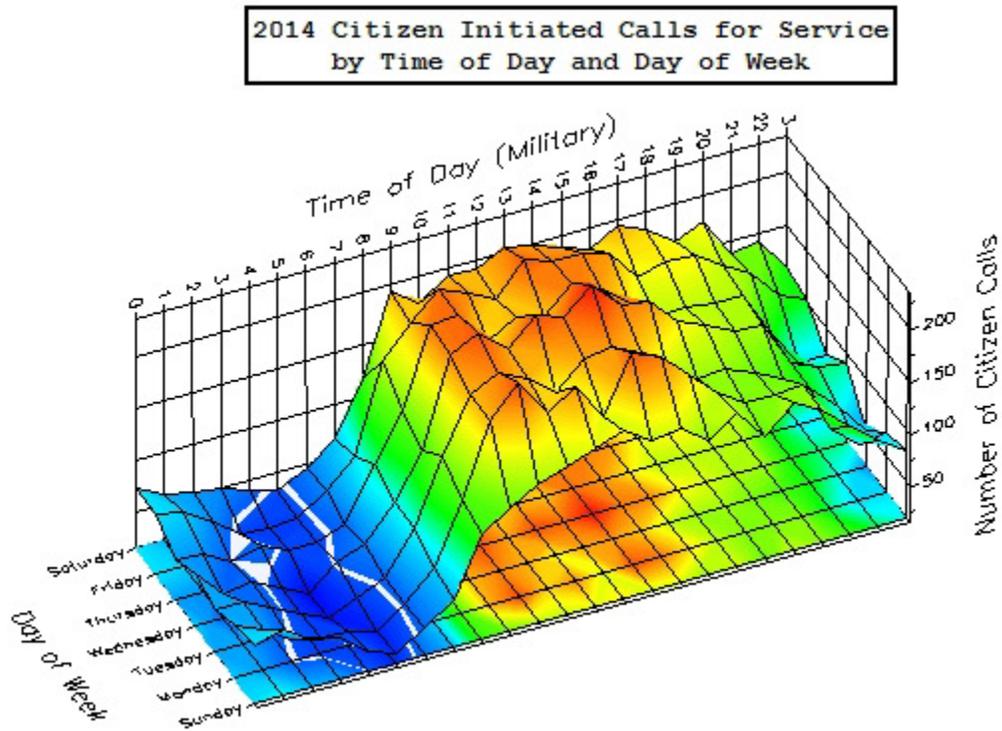


Figure 9 - 2014 Citizen Initiated Calls for Service by Day of Week and Time of Day

Data excludes calls marked cancelled. Data is from ILEADS/RMS queried through Bair ATAC software and charted as Temporal Topology Count.

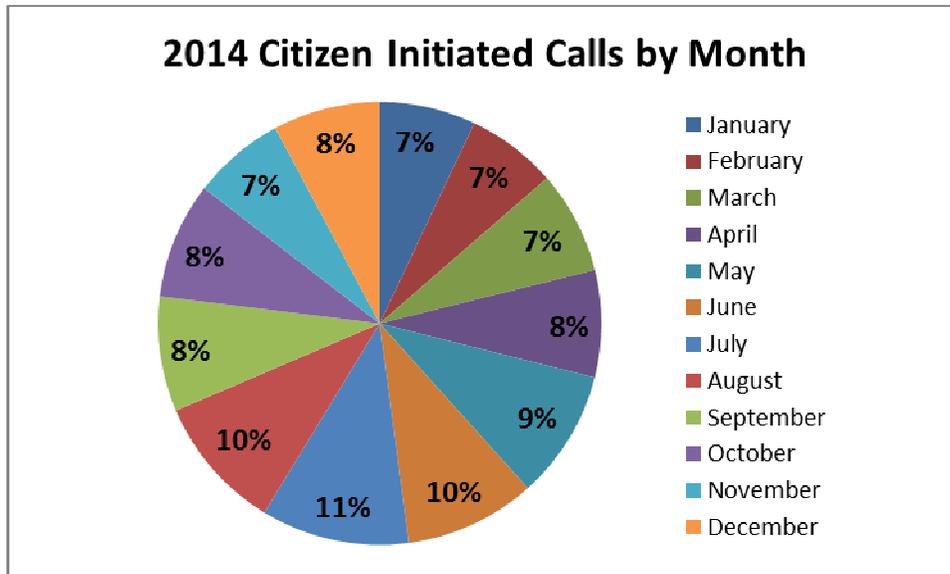


Figure 10 - 2014 Citizen Initiated Calls for Service by Month

Data excludes calls marked cancelled. Calls are fairly equally distributed across quarter of calendar year. These same trends for call distribution calendar quarter have been consistent from 2002-2012. Data is from ILEADS/RMS queried through Bair ATAC software.

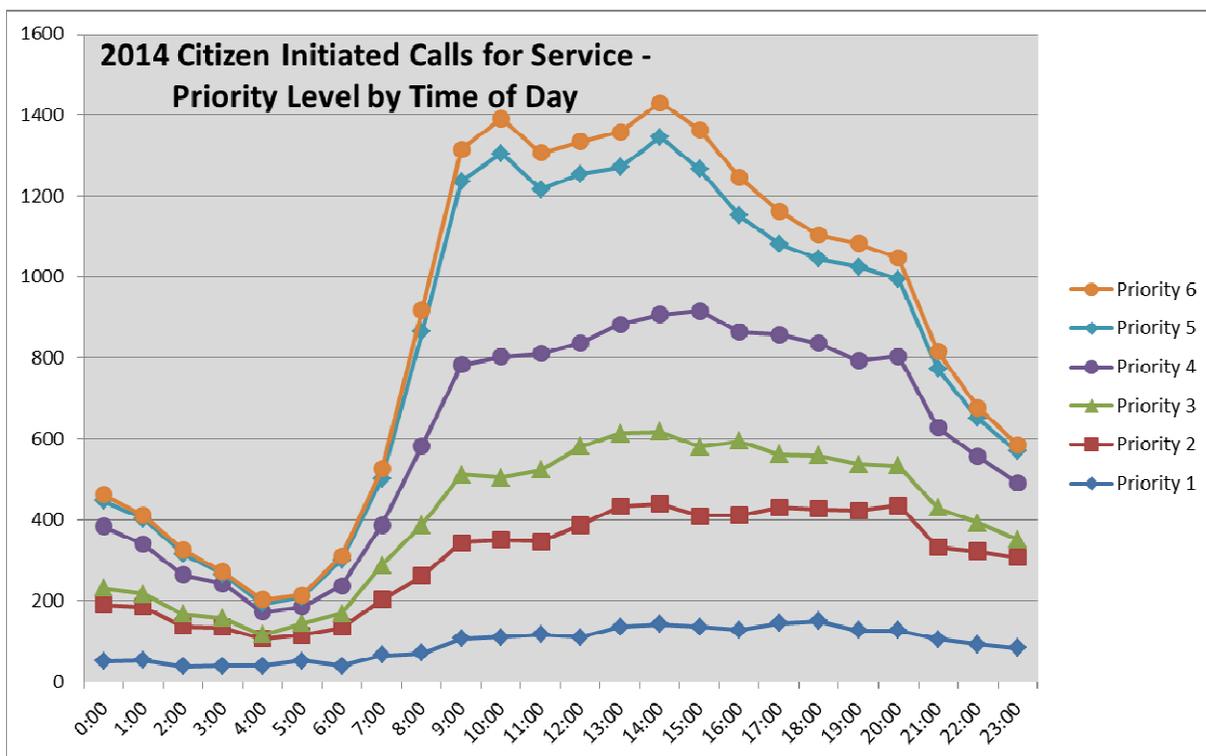


Figure 11 – 2014 Citizen Initiated Calls for Service by Time of Day and Priority Level

Data excludes Officer Initiated Calls such as traffic stops, area patrols, etc. Priority 1 is the highest emergency level; Priority 6 is the lowest emergency level. Priority levels are assigned by Dispatch / Call Takers at the time of call. Because the data is across an entire year, it does not address the question of whether holiday weekends or extreme weather events such as snow storms affect the distribution of calls. Data is from ILEADS/RMS queried through Bair ATAC software.

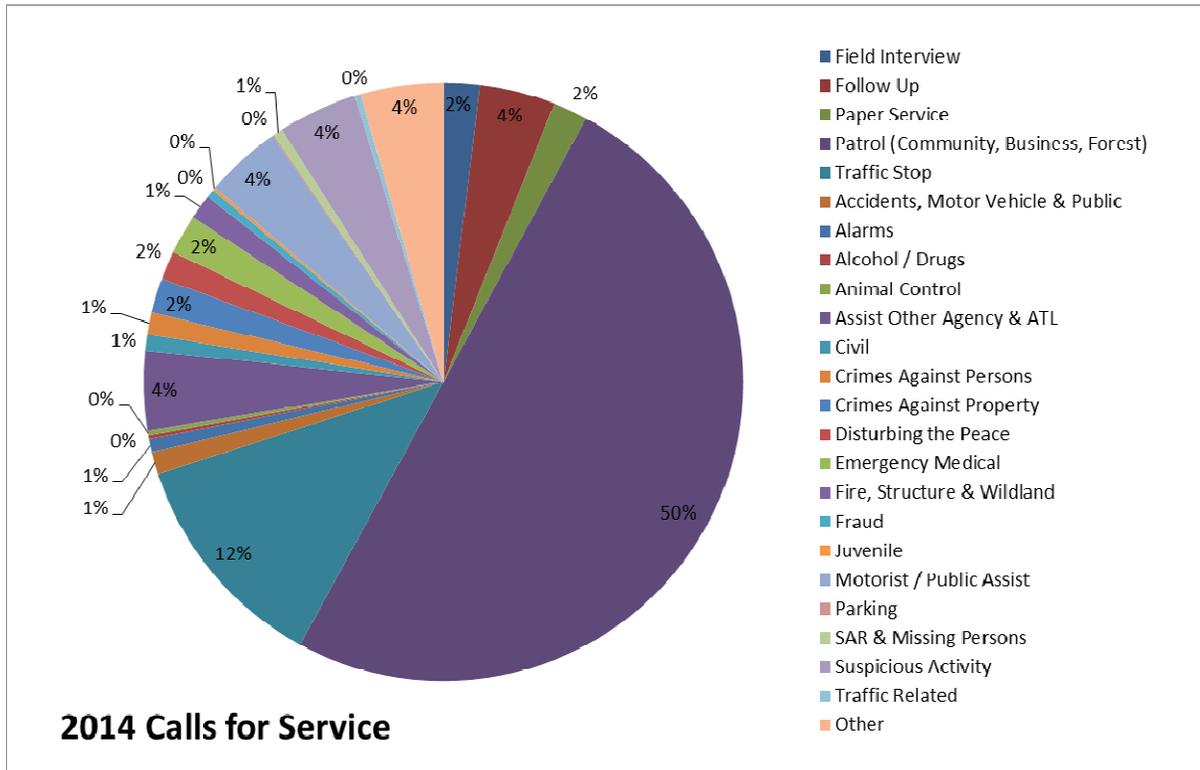


Figure 12 - 2014 Calls for Service by Nature of the Call

The nature of the call is the category entered by Dispatch when a call is received and may not reflect the final criminal activity or type of report taken by an officer. The first five categories are typically officer initiated activities. Paper Service category only captures those civil papers served by Patrol and not all those served by the Civil Unit. Data is from ILEADS/RMS queried through Bair ATAC software. Based on total number of calls/activities (excludes duplicates and cancelled) = 58823

REPORTS TAKEN

Analyzing Reports taken also helps us determine trends in the types of crime in our community, including using the data to investigate crime series (such as burglaries in a community) and planning for future community needs for service.

The number of reports taken is lower than the total number of calls for service because not every call for service results in a departmental report. However, the number of reports is not indicative of the total work effort involved with reports. Many reports require follow up including supplemental reports from multiple officers and/or agencies, evidentiary processing and lab results, additional investigative assignments, charging information, and disposition information.

One way we frequently summarize the types of departmental reports taken by our officers is by summarizing the data based on the most severe offense listed in a report. For example, a burglary may also involve an offense of criminal damage. While both of these offenses are listed in the report, the most severe offense (or higher charge in a court of law) is the burglary. These types of data summaries give us information about general crime trends.

Categorized by Most Severe Offense Listed on Report	2014	2013	2012	2011	2010	2009	2008
Property Crime	805	762	814	891	815	859	835
Traffic / Vehicle	574	504	578	562	588	377	313
Person Crime	415	412	444	449	413	458	431
Warrant	356	347	375	394	350	268	345
Assist Other Agency	326	288	260	242	210	209	150
Public Order	310	318	287	256	178	190	166
Other Non-Crime	271	249	256	213	168	203	233
Accident - State	233	228	223	246	248	264	268
Drug Related	151	162	140	188	164	125	114
Accident – PP	137	120	135	134	116	122	139
Suspicious Activity	135	170	195	165	106	94	53
DUI	133	142	166	130	118	134	106
Fraud	122	128	206	111	109	100	79
SAR	93	102	116	108	101	106	88
Civil	84	88	92	70	58	59	47
Death	70	62	67	73	54	70	58
Suicidal	70	65	72	39	23	25	16
Other	63	61	58	32	41	48	43
Fire Related	56	55	50	44	19	25	38
Missing Person	53	48	42	30	35	19	22
Cancelled	50	64	53	53	57	32	28
Interfere Judicial	49	38	27	20	30	33	28
Alcohol	45	66	76	71	58	41	47
Public Accident	37	49	51	68	67	64	63
Runaway	32	23	37	24	28	36	30
Family	26	15	31	22	21	20	16
K-9	22	10	20	42	19	21	0
Animal Related	12	22	25	19	14	6	10
Boat Related	12	67	23	33	45	1	5
Mental Subject	10	22	31	53	49	52	36
Grand Total	4752	4687	4950	4782	4245	4061	3807

Table 2 – Comparison of Types of Reports taken across 7 years

Offense / Incident Type	Blue Ridge	Flagstaff	Flagstaff - Detention	Forest Lakes	Fredonia	Tuba/ Navajo	Page	Sedona	Tusayan	Williams	Grand Total
Accident - PP	2	100		1	1	2	2	2	16	11	137
Accident - State	8	182		13	2			2	2	24	233
Alcohol	1	33				1	2		3	5	45
Animal Related		7		1			1			3	12
Assist Other Agency	12	151	84	5	2	7	10	7	2	46	326
Boat Related		1					11				12
Civil	2	50					1	1	5	25	84
Death	4	34	2	5	2	2	6	2	2	11	70
Drug		101	1	2	3	2	1	1	11	29	151
DUI	2	99					2		6	24	133
Family		20		1			3			2	26
Fire Related	2	22		5			1	2	1	23	56
Fraud	4	93	2			1		1	2	19	122
Interfere Judicial		34	6		2	1	2			4	49
K-9	2	15	3	1					1		22
Mental Subject		8						2			10
Missing Person	2	26		1	3		1	1	5	14	53
Other	2	33	15				2			11	63
Other Non-Crime	10	151	2	5	3	3	19	10	22	46	271
Person Crime	6	285	8	4	1	3	4	6	15	83	415
Property Crime	49	483	3	19	5	12	11	15	32	176	805
Public Accident	6	20		3	1				1	6	37
Public Order	6	190	3		2	2	10	3	27	67	310
Runaway		29						1		2	32
SAR	11	41		4	4	1	10	3	8	11	93
Suicidal	1	51						1	2	15	70
Suspicious Activity	6	86	2	3			1	4	5	28	135
Traffic / Vehicle	13	379		3	1		20	4	11	143	574
Warrant	3	163	117	4	2	1	19	5	12	30	356
Grand Total	154	2887	248	80	34	38	139	73	191	858	4752

Table 3 – Comparison of Types of Reports taken in 2014 by District

For the previous table, offenses have been grouped into general categories: **Accident-PP** are private property vehicle accidents; **Accident-State** for collisions on state, county, or city roadways; **Alcohol** for liquor violations; **Animal Related**; **Assist Other Agency** includes assist EMS, assist fire, assist other law enforcement jurisdiction; **Boat Related** for boating accidents and citation reports; **Civil Matter**; **Death** includes natural, accidental, and suicide; **Drug** use, possession and production; **DUI** is driving under the influence of alcohol or drugs or driving with DUI suspended license; **Family** includes custodial interference, family trouble, incorrigible, runaway; **Fire Related** includes arson, structure fires, wildland fires, reckless burning and fire ban violations; **Fraud** includes forgery, fraudulent use of credit cards or personal identity, and fraudulent schemes; **Interfere Judicial** proceedings and contempt of court; **K-9** deployment; **Mental Subject**; **Missing Person** (not Search and Rescue related); **Other Crime** includes failure to obey officer, fleeing from officer, parole and probation violations, sex offender registration violations, weapons misconduct, zoning violations; **Other Non-Crime** includes abandoned vehicles, airplane crashes, alarm reports, lost/found property, motorist and public assists, and welfare checks; **Person Crime** includes aggravated assault, simple assault, endangerment, child/adult neglect/vulnerability, homicide, kidnapping, robbery, sex offenses, threatening/intimidating; **Property Crime** includes burglary (residential, business, and vehicle), criminal damage, littering, theft, trespass; **Public Accident** includes accidental discharge of weapons; **Public Order** includes disorderly conduct, fighting, noise, false reporting, harassment, obstruction of thoroughfare; **Runaway** juveniles; **SAR** are Search and Rescue events; **Suicidal** subjects or attempts (sometimes taken under the category of Officer Information reports or Non-Crime events); **Suspicious Activity**; **Traffic/ Vehicle** includes traffic violations such as speeding, license and insurance violations, plate and registration violations, reckless driving; **Warrant** includes bench warrants, grand jury warrants, out of jurisdiction warrants, failure to appear warrants, and failure to comply warrants.

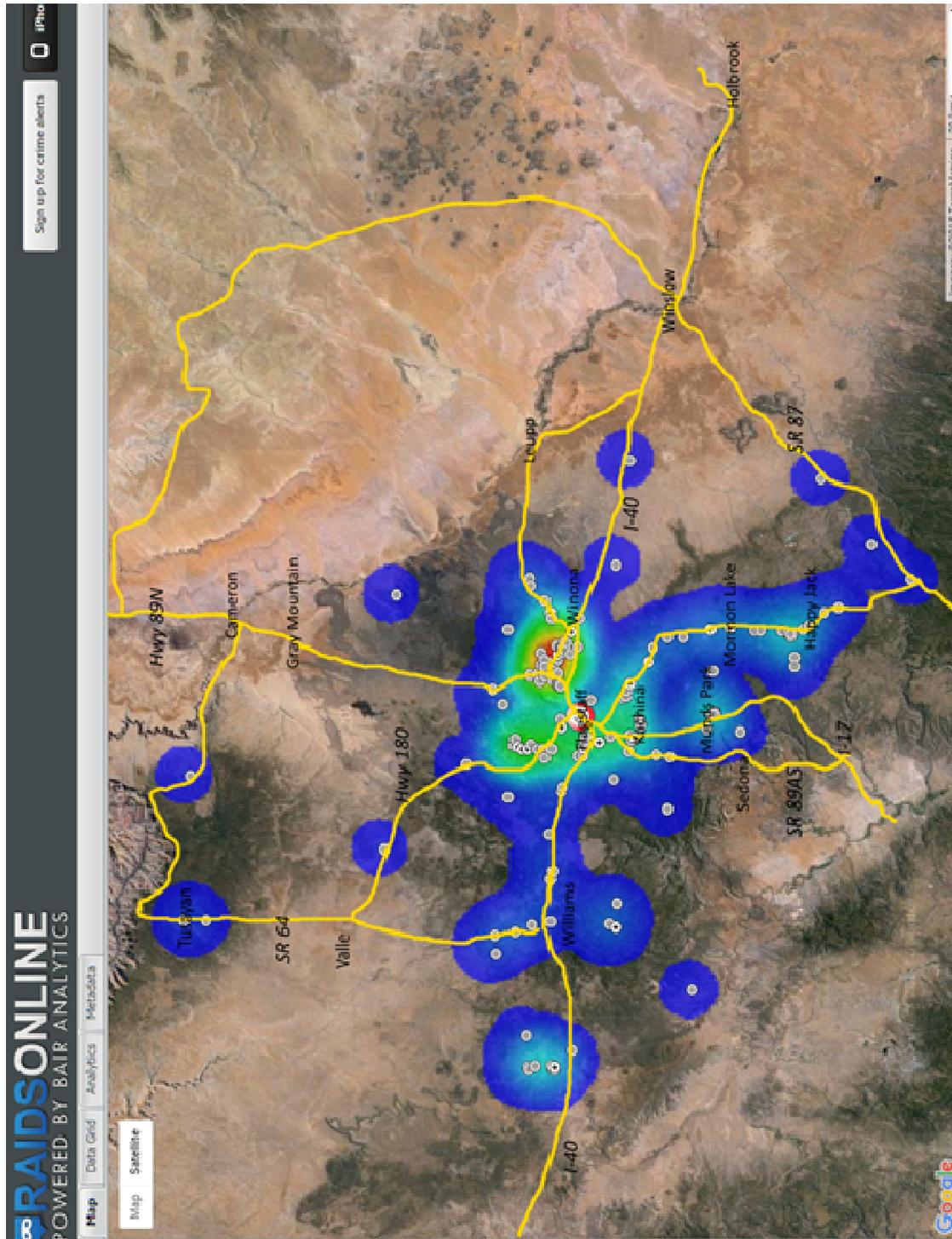


Figure 14 - Density Map of 2014 Traffic Accidents as viewed in RAIDS Online with overlay of major roadways

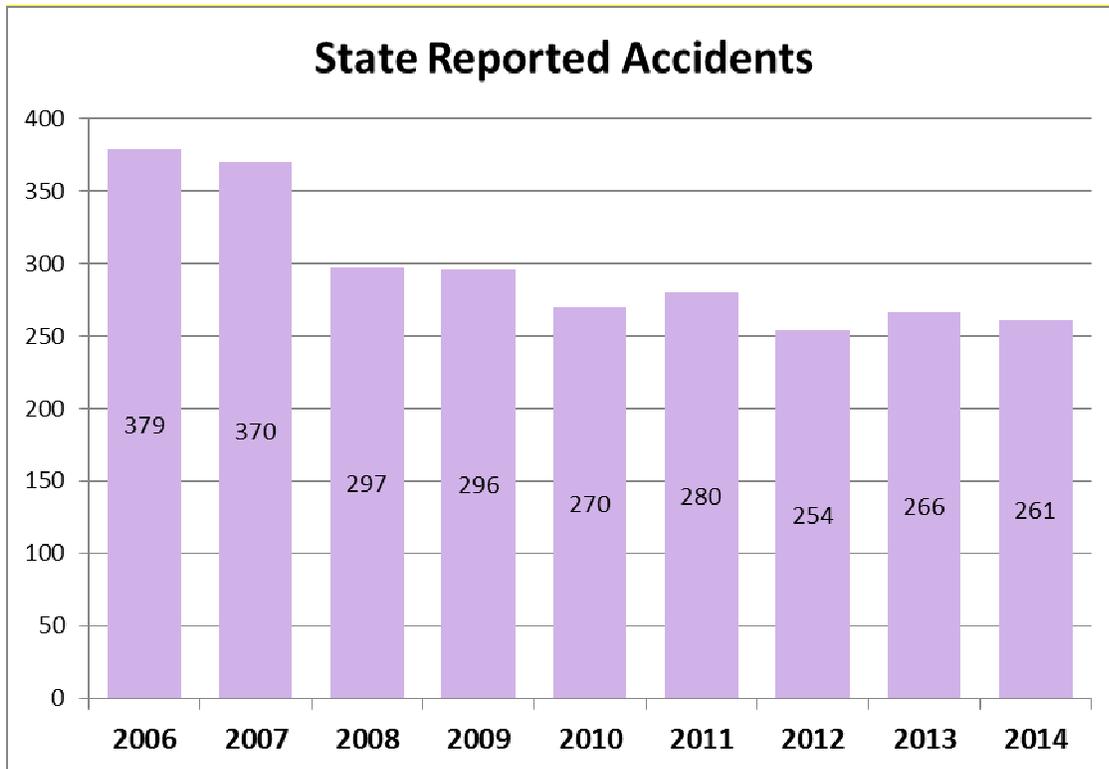


Figure 15 - Number of Accidents on Roadways for State Reporting

ARRESTS

Over the past several years, the criminal justice system in Coconino County has taken a novel approach to having people serve time in jail. It was noted that many individuals serving time were non-violent offenders. A by-product was that community businesses were losing productivity because these members of the work force were not able to report for work when incarcerated. An additional by-product of booking individuals for minor infractions was that the jail faced over-crowding issues. As a result, several programs were started to address these issues. One program was Pre-Trial Services. Another program encouraged officers to cite and release individuals, especially for minor, non-violent crimes where there was no perceived danger to the parties involved if the individual was not taken into custody.

Cite and release differs from booking in that the individual is not immediately taken into custody and booked into jail. In both booking and cite and release cases, the individual receives a citation listing the charges against him/her. For those who are cited and released, they still must appear before the appropriate court on a predetermined date for review of the case and sentencing. Sentencing may or may not result in jail time.

In many circumstances, officers are afforded additional flexibility in dealing with juvenile offenses. Unless the crime is of serious nature, juveniles are often referred to the Juvenile Justice System which reviews the case and determines the necessary actions.

The Sheriff's Office does not require officers to fill quotas for citations, arrests, etc. Rather, the policy of the Sheriff's Office continues to be to take the actions necessary to result in corrective behavior of the offender and safety of the community. The below table summarizes the number of arrests according to the most severe charge. This summary is intended to provide information about public safety and crime trends.

	2010	2011	2012	2013	2014
Felony	212	220	300	291	240
Full Custody Booking	48	63	92	167	168
Taken into Custody	17	9	31	9	6
On View Arrest	132	127	143	81	37
Cite and Release	2	4	7	4	1
Issued Summons	13	16	25	29	25
Summoned/Cite & Release		1	2	1	3
Misdemeanor	1347	1388	1503	1477	1454
Full Custody Booking	144	227	260	456	517
Taken into Custody	108	67	56	16	18
On View Arrest	368	349	338	155	92
Cite and Release	584	610	691	670	645
Issued Summons	102	118	145	134	145
Not Listed	2				1
Summoned/Cite & Release	39	17	13	46	36
Not Listed	18	26	15	15	13
Full Custody Booking			1		
Cite and Release	5	15	3	10	
Issued Summons		2	2		1
Not Listed	13	9	8	5	12
Summoned/Cite & Release			1		
Warrant	227	248	230	263	326
Full Custody Booking	76	105	86	167	257
Taken into Custody	15	16	30	26	23
On View Arrest	136	127	114	70	46
Grand Total	1804	1882	2048	2046	2033

Table 4 - Arrests made by Sheriff Deputies by Type of Arrest

CITATIONS

A citation or complaint is an order requiring a person to appear in court on a specific date and time to respond to allegations contained in the citation. Citations are issued for traffic related offenses; complaints are issued for non-traffic, misdemeanor related offenses. Citations fall into categories of Civil Traffic Citations (example: failure to stop at a red light) and Criminal Traffic Citations (example: speed 20 over limit). Complaints fall into categories of Criminal Complaints (example: assault, shoplifting) and Petty Offenses (example: disorderly conduct – noise).

	Flagstaff Justice Court	Fredonia Justice Court	Page Justice Court	Williams Justice Court	Other Justice Court	Other City Court	Court Not Listed	Voided Citation	Grand Total
2010	2386	1	90	828	8	1	13	56	3383
28 Code (Traffic)	2000		57	726	6		6		2795
13 Code (Criminal)	315	1	11	82	1	1	7		418
Title 4 (Alcohol)	59		2	17	1				79
Title 5 (Boat)	1		19						20
Other	4		1	3					8
Voided	7							56	63
2011	2138	5	66	946	2	1	15	94	3267
28 Code (Traffic)	1689	1	20	836	1	1	5		2553
13 Code (Criminal)	352		11	92			10		465
Title 4 (Alcohol)	77	4	8	17	1				107
Title 5 (Boat)	1		27						28
County Fire Ban	14			1					15
Other	1								1
Voided	4							94	98
2012	2016	4	69	905	7	1	39	78	3119
28 Code (Traffic)	1611	2	49	763	6	1	14		2446
13 Code (Criminal)	316		9	101	1		21		448
Title 4 (Alcohol)	80	2	1	32			3		118
Title 5 (Boat)			10						10
County Fire Ban	4			7					11
Other	1			2			1		4
Voided	4							78	82
2013	2133		131	515	4		16	46	2845
28 Code (Traffic)	1716		54	360	4		8		2142
13 Code (Criminal)	326		10	130			7		473
Title 4 (Alcohol)	74		6	23					103
Title 5 (Boat)	1		61				1		63
County Fire Ban	11								11
Other	3			2					5
Voided	2							46	48
2014	1823	19	80	596	7	3	110	101	2739
28 Code (Traffic)	1503	13	62	440	5	3	40		2066
13 Code (Criminal)	245	6	8	130	2		62		453
Title 4 (Alcohol)	49		3	19			7		78
Title 5 (Boat)			7						7
County Fire Ban	17			3					20
Other	6			2			1		9
Voided	3			2				101	106

Table 5 - Citations issued by Sheriff Deputies by Top Charge and Court

TRAFFIC & DUI ENFORCEMENT

The Coconino County Sheriff's Office is an active participant of traffic enforcement programs throughout the county on both roadways and waterways. The traffic enforcement program focuses on identifying and taking appropriate action against aggressive drivers, impaired drivers, drivers endangering occupants, speeders, and drivers disobeying other highway safety and boating safety laws. The goal is to help prevent crashes and avoid deaths and injuries by improving driving behavior of the public. Regular traffic, boat, and ATV patrols are aimed at improving driver behavior through education and information.

Certified Drug Recognition Experts (DRE) use a standardized twelve step evaluation process that helps the officer determine if a person is under the influence of drugs and potentially identify the type of drug causing the impairment. Based on the evaluation, the DRE can request the collection and analysis of an appropriate chemical sample (blood or urine) to obtain corroborative, scientific evidence of the subject's drug use. The skills of a DRE also may be called upon during criminal investigations.



The Sheriff's Office also uses a process in which a blood sample is taken from a person to determine level and type of impairment. Our phlebotomy program began in 2005. Officers spend several weeks of both classroom and field training to become certified to draw blood. According to law, an officer can request a DUI suspect submit to a blood draw for analyses of substances that can cause impairment.

Photo 5– Deputies respond to a fatal collision and investigate whether speed and impairment may were factors

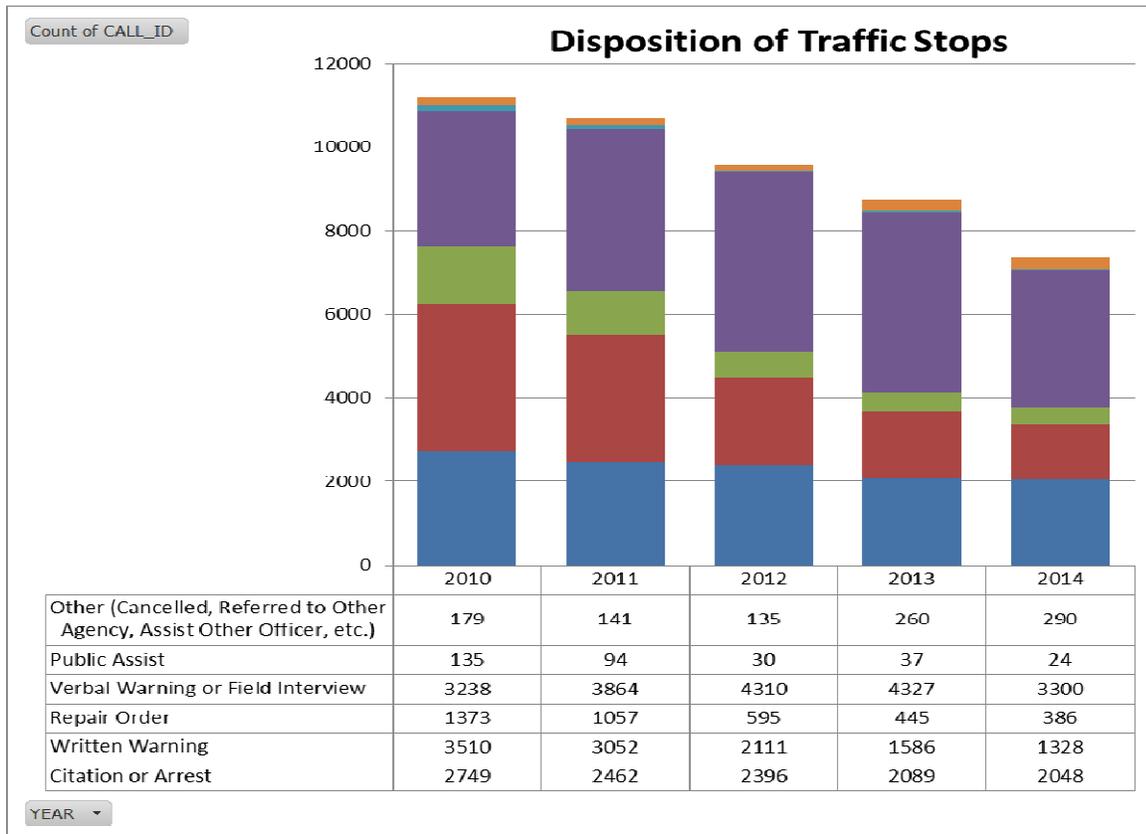


Figure 16 – Number of Traffic Stops and Clearance Categories for 2010-2014

Description	2010	Avg BAC	2011	Avg BAC	2012	Avg BAC	2013	Avg BAC	2014	Avg BAC
DUI Related Reports	206	0.162 N=10	164	0.160 N=132	208	0.157 N=162	196	0.161 N=140	177	0.163 N=131
Reports with at least one Extreme DUI Charge	47	0.270 N=4	64	0.202 N=64	89	0.193 N=86	79	0.200 N=70	71	0.206 N=66
Reports with at least one Aggravated DUI Charge	32	0.237 N=3	31	0.159 N=29	44	0.147 N=34	50	0.167 N=33	44	0.169 N=40
Reports with at least one DUI/Drug Charge	14	--	23	--	25	--	25	--	29	--

Table 6 - DUI Related Reports taken by Sheriff Deputies – BAC sample sizes based only on those reports where BAC was entered into records management system specified field (other reports have BAC's but would require searching narratives of attachments).

Variation in these numbers compared to previous reports can be attributed to how the data is queried in our records management system. For example, data queried through the Arrest Module may include Court Remands & Arrests made by Other Agencies. Arrests or Bookings also may include booking charges that occurred in a previous year depending on the time frame for cases to go through the judicial system. Data queried through the Citation module may miss long form booking arrests that do not have an associated citation. Hand sorting of data is required because one arrest may consist of several DUI related charges. Due to multiple DUI charges per departmental report, the above numbers of Extreme or Aggravated DUI charges may not be mutually exclusive. At this time, we believe the best measure of DUI Arrests made by CCSO Deputies is from our Incident Module data. Data is from ILEADS/RMS queried through Bair ATAC software. * Please note that errors were found in the reported numbers of 2010 DUI related arrests in Table 4 Traffic/DUI Data of our 2009-2010 Annual Report; a formula error resulted in a doubling of the DUI Alcohol Total Arrests as well as the related DUI Alcohol Arrests for persons under 21 and over 21 in the year 2010. In efforts to report the data in a format more consistent with the reporting structure of our records management system, this annual report provides a new format for our DUI reporting.

OFF HIGHWAY VEHICLE ACTIVITY



The Sheriff's Office works in a highly rural environment and deals with many issues related to off highway vehicles (OHV) and all-terrain vehicles (ATV). Some of the issues include general traffic safety (no license, speeding, etc.), child endangerment (children riding without proper protective gear), disturbing the peace, injury accidents, and search and rescue events for lost hunters or others recreating on OHVs. We regularly hold OHV task force patrols to continue to educate the public about OHV safety.

Photo 6 – OHV safety information booth at Forest Lakes, AZ

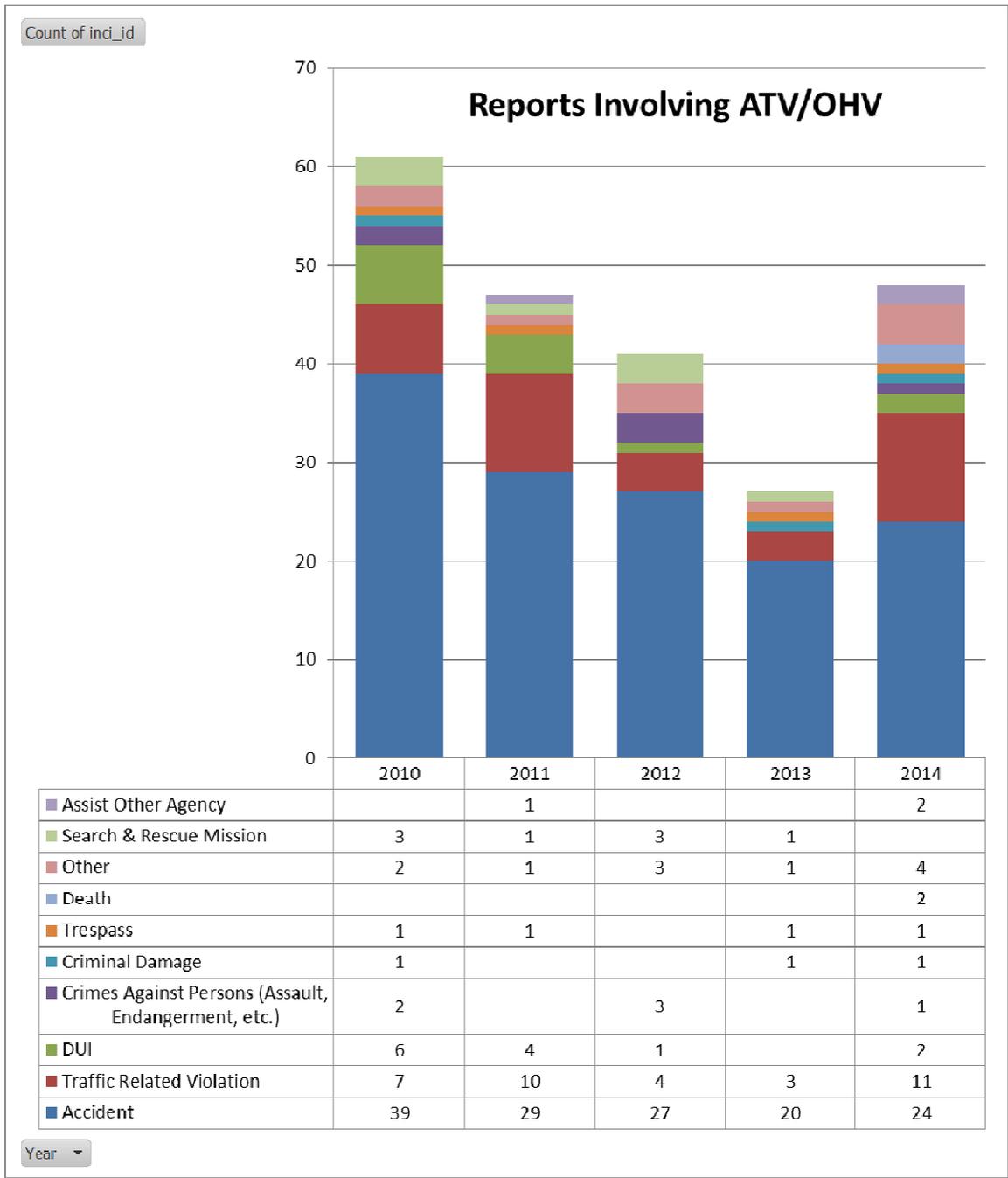


Figure 17 – Number of Reports involving ATV/OHV 2010-2014

MANDATORY VEHICLE IMPOUNDS

In accordance with Arizona Revised Statutes Chapter 8, Article 9 (A.R.S. 28-3511 through 28-3515 and 28-878), the Coconino County Sheriff's Office conducts mandatory impounds of vehicles. Among the reasons a vehicle is impounded include a person driving while their license is suspended or revoked, the person is not in compliance with the financial responsibility requirements, and the person has been involved in an accident. Early release hearings (per Arizona statutes) were held for 85% of the vehicle impounded between January 2011 and December 2012.

From January 2010 through December 2012, an average of 69% of the offending drivers was driving a vehicle registered to someone else. When a registered owner schedules a hearing for the release of their vehicle, they are advised that if another vehicle registered to them becomes impounded under the 30-Day Impound statutes, the vehicle will not be eligible for early release.

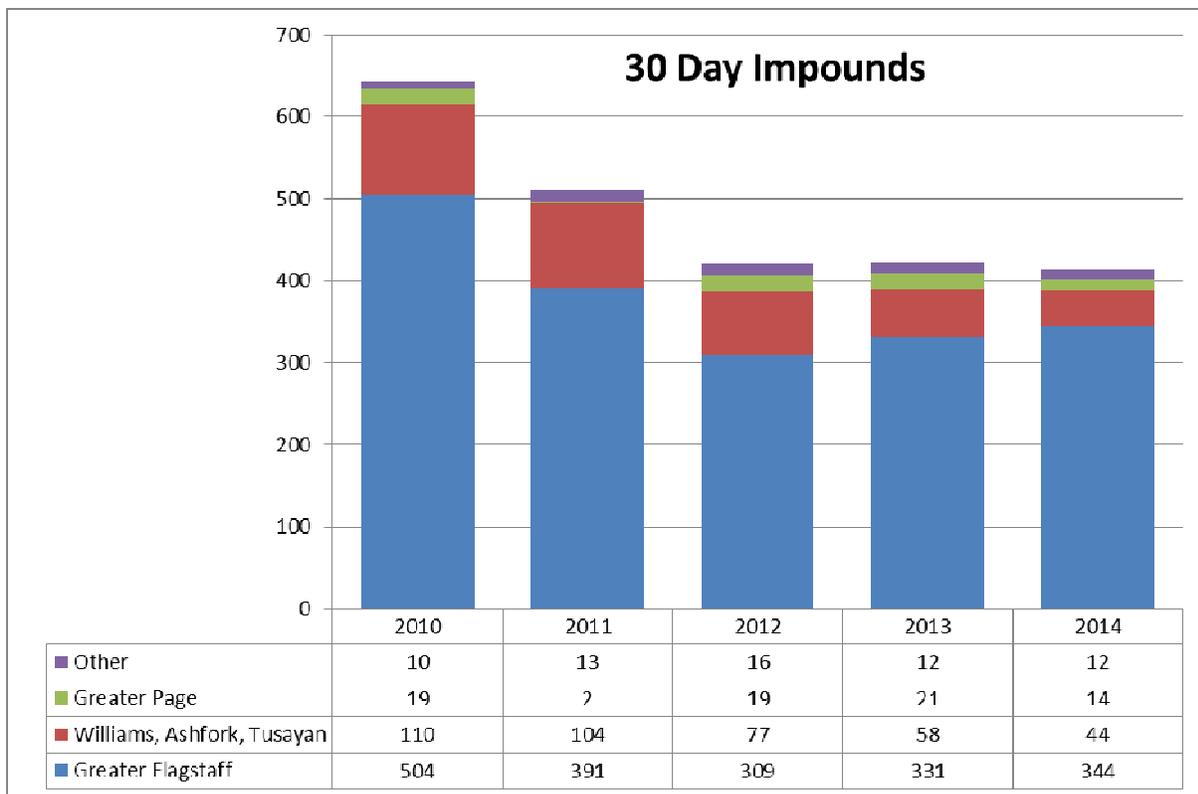


Figure 18 - 30-Day Impounds by Month

SEARCH AND RESCUE

The Coconino County Sheriff's Office has provided search and rescue services for many individuals over the years. Each case is treated with the same respect for the victim's safety and family's concerns. While some search and rescue events are handled by deputies on shift, there are many that require more resources. That's when the Coconino Sheriff's Search and Rescue (SAR) Unit of volunteers literally comes to the rescue! This unit is a volunteer arm of the Sheriff's Office and made up of around 145 active volunteers.



As defined by Arizona State Statute, the responsibility to conduct or coordinate, "search and rescue operations involving the life or health of any person" falls upon the Sheriff of that county (ARS 11-441). The statute further states that the sheriff, "may assist in such operations in another county at the request of that county's sheriff, and may request assistance from any persons or agencies in the fulfillment of duties under this subsection." In addition to traditional missions, our Search and Rescue Unit assists with evidence searches, disaster responses, management of other significant events, and community education. Our SAR Coordinator and Volunteers are regularly recognized locally, statewide, and nationally for their responses. The Coconino County Sheriff's Office has one full-time Sergeant and one Deputy who serve as our Search and Rescue Coordinators. Other Deputies are trained as Assistant Search and Rescue Coordinators. Over 100 unpaid volunteers specially trained for search and rescue operations support the unit. These volunteers have formed an incorporated unit of Coconino County Sheriff's Office Search and Rescue Volunteers in Flagstaff and an unincorporated unit in Page, Arizona. Subunits of the Search and Rescue Unit include the Flagstaff Unit (Ground Search and Technical Rescue), the Mounted Unit, the Page Unit (Technical Rescue), the Heli-Rescue Unit, and the Alpine Unit. We also receive assistance during training and large missions from other agencies including the Arizona Department of Public Safety Air Rescue, the National Park Service, and the US Forest Service.

Search and Rescue related calls can have a significant impact on our agency's operations. Search and Rescue can be very costly in terms of personnel, time, training, equipment and other resources. Calls range in their complexity, each one having a unique set of components. Events range from searching for



lost hunters, hikers, children and persons with medical conditions across expanses of forested areas; to searching for evidence in homicide cases; to rescuing people using technical rescue skills; to providing personnel resources in the face of large planned events such as VIP visits; to conducting evacuations of communities threatened by natural disasters. By Arizona State Statute, the county Sheriff has the responsibility of conducting and coordinating all evacuations and search and rescue events in the county. Coconino County Sheriff's Office is fortunate to have a Search and Rescue program that is staffed by highly dedicated and well trained employees and volunteers.

Photo 7 – Search and Rescue Unit Planning Team reviews search coordinates

Due to the large area of our county, the rural and rugged nature of much of the county, and the great recreational opportunities that exist in Coconino County, search and rescue operations are frequent and can be quite costly. Our Search and Rescue (SAR) appropriated operating budget was \$229,563 for FY2014, excluding Search and Rescue building appropriations. Over the past several years, much of the funding for our Search and Rescue program has been from Title III Forest Fee Funds allocated to our program by local government. Volunteer hours toward search and rescue missions and trainings afford us significant savings for the program.

Volunteers commit significant resources in their time and personal equipment to the SAR program. Training is a large component of the program ensuring that responders are current on the skills they rely upon during SAR events. Many of the responses require highly technical training and equipment. All SAR volunteers must successfully complete an application, general background check, and SAR Basic Training. Volunteers and deputies also receive specialized training in: map and compass navigation, Global Positioning System (GPS) operations, high angle rescue, low angle rescue, ATV / snowmobile / snow cat operations, tracking, alpine operations, personal locator beacons, and heli-rescue.

These volunteers responded to 78 different call outs for the SAR Unit during 2014. This is the equivalent 21% of the days of the year, or one call out approximately every 5 days. A total of 593 volunteer hours were dedicated to those 78 search and rescue incidents. That is an average of 7.6 hours per search and rescue incident! When you multiply that by a dozen members who may be on the callout, you can see how important the time and effort of these team members are in responding to a lost person. In reality, the members of this elite group of responders can find themselves responding to two or more call-outs in a single day.

Calendar Year	SAR Unit Number of Active Members	Number of Incident Responses	Duration of Incidents (hrs)	Number of Exercises	Duration of Exercises (hrs)	Number of Other Events	Duration of Other Events (hrs)	SAR Members Total Hours Volunteered
2012	128	74	575	105	651	38	149	13,615
2013	142	87	736	306	1,767	336	1,479	18,309
2014	144	78	593	372	2,167	465	1,757	18,032

Table 7 - Search and Rescue Volunteer / Member hours and responses

In order to keep their skills sharp, the Search and Rescue Unit members also participate in a lot of training. In 2014, the members held 371 trainings at an average of 6 hours for each training event (total 2,167 hours). If you think about it, that's similar to a full time job – and many of the team members already have full time jobs. They also provide public education on how to prepare for the outdoors.

Over the past several years, our SAR Unit has responded to an increasing number of canyoneer related rescues as well as rescues of hikers who are inadequately prepared for their hike. As people continue to engage in more risky activities, our SAR unit has continued to keep current in search and rescue techniques.

See also Appendix A for 2013 and 2014 Search and Rescue Annual Reports.

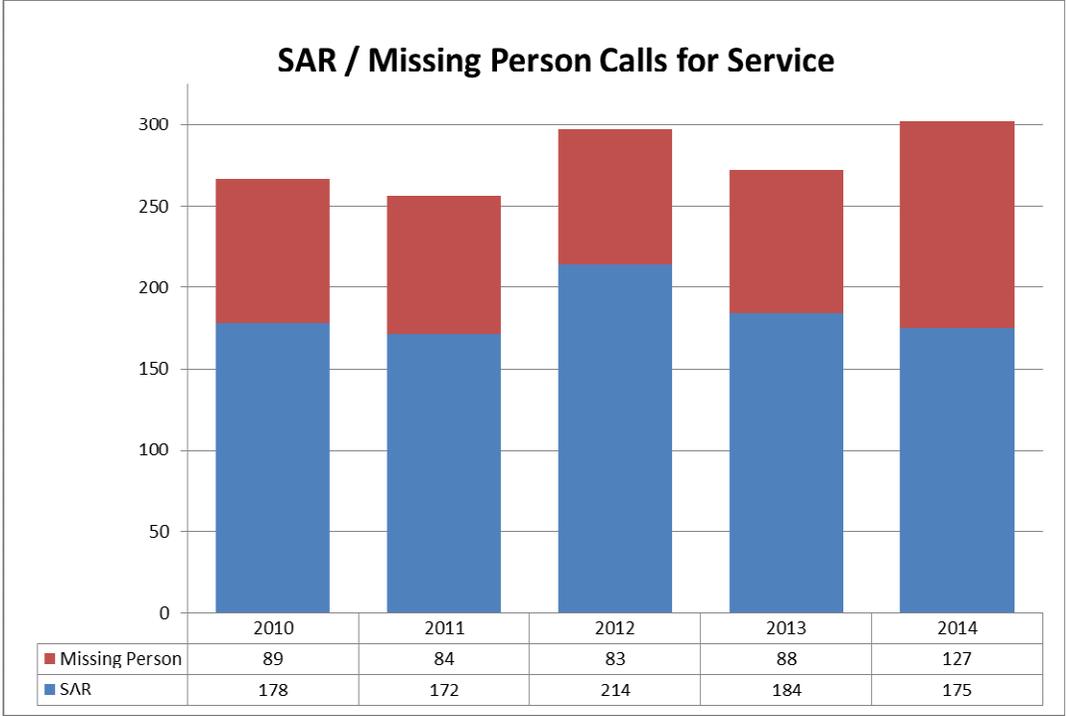


Figure 19 - Search and Rescue / Missing Person Calls for Service across years

Many of these missions were resolved by on duty deputies without significant resource investment. Data is from ILEADS/RMS queried through Access.

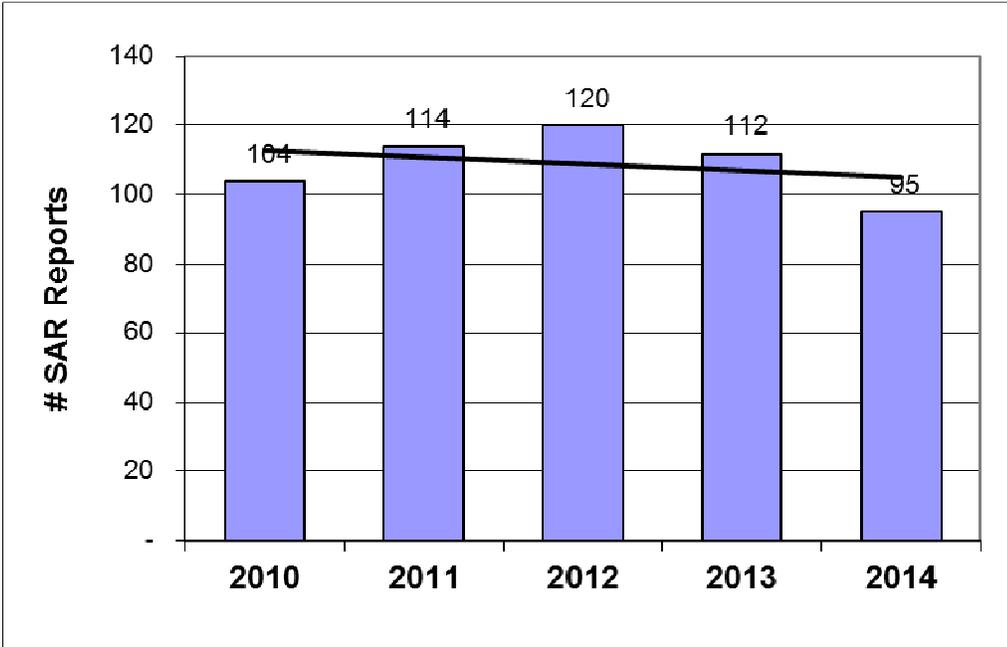


Figure 20 - Search and Rescue Missions resulting in Departmental Reports

The difference between these and the calls for service are that missions resulting in reports required deputy response, investigation, and/or call of additional resources. Data is from ILEADS/RMS queried through Access.

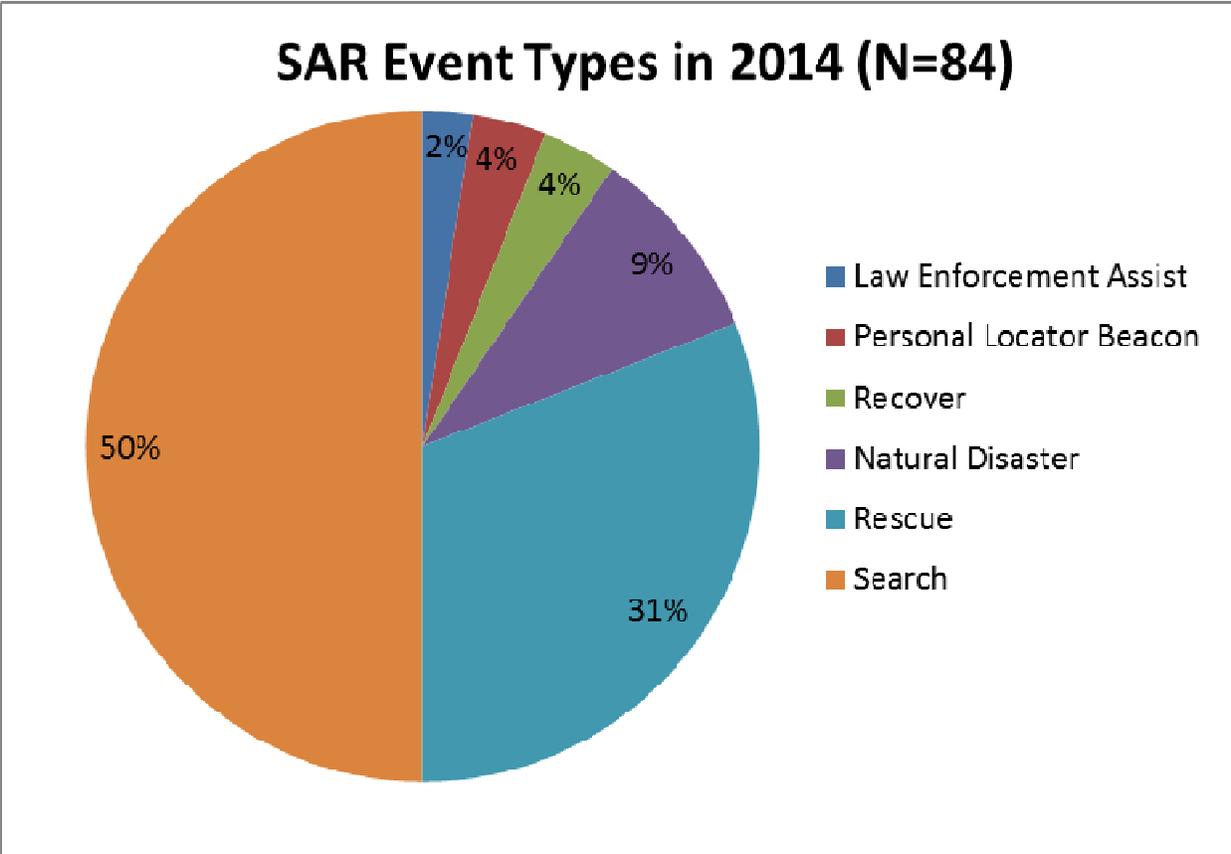


Figure 21 - SAR Event Types in 2014

CIVIL PROCESS / SERVICE

By Arizona State Statute, the Sheriff through its Civil Office has the responsibility of serving legal documents originating in Superior Court to individuals residing in Coconino County, not including reservation lands. The Civil Office also assists citizens and attorneys by serving other types of legal documents to individuals residing in the county. Other functions include executing writs of restitution, writs of replevin, writs of garnishment, writs of attachment, and writs of execution, etc. Fees charged by the Sheriff are set by ARS 11-445. Monies earned from Civil process service were: \$24,031 in FY2014 and \$20,682 in FY2015.

Per Arizona State Statute, the Coconino County Sheriff's Office also is responsible for assisting with the collection of personal property taxes once they have become delinquent. Each year the Civil Office works with the Coconino County Treasurer's Office to compile and mail delinquent tax letters. While the Sheriff's Office assists in the collection of these taxes, the funds go into the County General Fund and are not a part of the Sheriff's Office budget.

Packet Type	Blue Ridge	Greater Flagstaff	Forest Lakes	Fredonia	Grand Canyon	Page	Sedona	Tuba	Greater Williams	Grand Total
Child Support/Custody		48		3	1	6	1		5	64
Divorce		47		1		3	2		9	62
Writ of Execution		6				1	1		3	11
Summons/Forcible Detainer		2				40			4	46
Notice of Pending Forfeiture		1								1
Writ of Garnishment		3				7				10
Guardianship		9							1	10
Injunction		19				2	1		11	49
Liquor License		4					3		1	9
Mental Health		222								224
Notice	1	181				3			9	194
Order of Protection		71				7	1		13	127
Order (Miscellaneous)		14		1		1			2	18
Order to Show Cause		3								3
Other		6				1			2	9
Pawn License		3				2				5
Petitions		6								6
Pending Order of Protection		5								5
Writ of Restitution		5		1		6			1	13
Writ of Special Execution		3							1	4
Small Claims		6				4	1			11
Summons	1	39		8		49	2	1	14	115
Subpoena		233	1	1		89	2		40	366
Subpoena-Criminal		1				1			1	3
Zoning Violation Notice		4								4
Grand Total	2	941	1	15	1	222	14	1	117	1314

Table 8 - Civil Process by Packet Type

Data is from ILEADS/RMS queried Access. The above table shows only those 1314 papers served by a Coconino County Sheriff's Deputy. However, over 1770 civil papers are tracked through our agency. Some of the 1770 that are not shown in the above chart are served by other jurisdictions (Flagstaff Police, Page Police, Constable, etc.) but are tracked through our agency because they are linked to papers such as Orders of Protection.

SPECIAL ASSIGNMENTS

Several specialty assignments are available for deputies. Some of these are full-time assignments (such as the gang and drug task forces) and others are in addition to regular patrol assignments. Some assignments are made through a competitive testing and interview process.

Metro and Drug Interdiction

Since 1987, the Sheriff's Office has partnered with other law enforcement agencies to form the Northern Arizona Street Crimes Task Force Metro Unit. The primary objectives of the unit are to investigate, arrest, and prosecute gang members and narcotics traffickers in Northern Arizona. The unit is governed by the Coconino County Metro Board of Directors and managed by the Flagstaff Police Department. Participating agencies include Coconino County Sheriff's Office, Flagstaff Police Department, Williams Police Department, Arizona Department of Public Safety, the Federal Bureau of Investigation, the U.S. Custom Service, and the Coconino County Attorney's Office. The Metro Unit receives grant funding from the Arizona Criminal Justice Commission to help cover salaries of the officers assigned to the unit. One Sheriff Deputy is assigned to the Metro Unit. Requests for reporting information on Metro should be routed through the Flagstaff Police Department.

School Education Officers

Each year our deputies work with classes at Cromer, Leupp, Star, and Parks-Maine Consolidated schools to develop respectful, trust-building relationships between students and law enforcement and to provide students with information to help them make positive, law-abiding decisions. Officers are part educator and part mentor to the students. Because of the regular interaction between officers and students, students come to see officers in a positive light and as a place to turn in time of need.

While DARE and Stranger Danger are two of the better known classes taught nationally by law enforcement, our deputies provide a variety of classes that teach students about the effects of drugs and alcohol on the body and mind. Sheriff's Deputies also work closely with the teachers and students to practice emergency procedures for school security.



Photo 8 – Deputies visit with schools to mentor children and teach them about making healthy, lawful choices

Boat Program

In the 1980s, the Arizona State Legislature established the Law Enforcement and Boating Safety Fund (LEBSF, Arizona Revised Statute 5-383) and the State Lake Improvement Fund (SLIF, Arizona Revised Statute 5-382) to provide grants to counties to support boating law enforcement and safety. LEBSF funds are derived from a portion of license taxes paid when boats are registered. SLIF funds are derived from a portion of motor vehicle fuel tax and watercraft license tax. The LEBSF Grant is managed by the Arizona Game and Fish Department and SLIF is managed by the Arizona State Parks.

The Coconino County Sheriff's Office began its Boat Patrol Program in 1986. The program operates primarily out of the Page Substation and services Lake Powell and portions of the Colorado River. The Sheriff's Office has a 27 foot all weather Boston whaler, a 23 foot Koffler jet drive boat for patrol on the Colorado River, and two jet skis for harbor and low water patrol. Two Deputies are assigned to the program. Officers actively enforce all Title 5 watercraft operation laws and perform water rescues.

	FY 2011	FY 2012	FY 2013	FY 2014
ACTIVITY	07/01/10- 6/30/11	07/01/11- 6/30/12	07/01/12- 6/30/13	07/01/13- 6/30/14
Total # of citations issued by County Sheriff's Office for Watercraft Violations	19	14	60	9
Overall Responses	212	138	212	180
EMS (Emergency Medical Services) Responses	13	8	21	15
Reports Taken	84	80	186	133
Warnings Issued Verbal and Written	210	165	330	202
Boating OUI (Operating under the Influence) Arrests	0	0	1	0
Other Arrests	21	19	0	0
Boating Accidents Resulting in Fatality	0	1	2	1
Boating Accidents (Injury or Property)	--	--	12	5
Volunteer Hours	0	0	0	0

Table 9 - Waterway Activities of the Boat Patrol Program

Data is compiled by the Page Substation and provided annually during the LEBSF allocation process. Data is collected from boat citations and hand searches through reports for boat related activity. Misdemeanors are audited by comparison with Page Justice Court. * Note this is a corrected figure from what was provided in the 2009-2010 Annual Report.

Dive Team

In April 2007, a new addition to our water safety program was the development of a five person Dive Team. The team currently is composed of officers from our Page Substation who are also part of our Boat Patrol Program. The team is trained to conduct underwater searches using advanced diving techniques and equipment. Underwater searches are especially important for the recovery of drowning victims and for the retrieval of evidence that may be submerged. The team also has been trained in swift water rescues.

The Coconino County Sheriff's Dive Team will respond to any water related mission in Coconino County and is available for requests from surrounding agencies, with approval from the Sheriff. The team is supported by funding through the Law Enforcement Boating Safety Fund, and cooperative assistance from Glen Canyon National Recreation Area.



Photo 9 – Page staff members at a recruitment booth highlighting the diverse assignments in which Sheriff's Office employees serve the community

Mounted Unit

The Coconino County Sheriff's Office maintains a Mounted Unit comprised of both Deputies and Civilian Volunteers. These individuals provide mounted Search and Rescue, mounted community patrols, mounted forest patrols, and crowd control. The Mounted Unit also does community outreach during parades and public education events.



The unit members and their horses must complete a rigorous training including: personal safety, general Search and Rescue procedures, event management, map and compass navigation, GPS navigation, and tracking. They also must complete courses that demonstrate mounted skills and that the horse and rider are able to work under a variety of potentially distracting or stressful conditions. Many members of the unit have been certified through the Arizona Mounted Police Officers Academy.

Photo 10 – Mounted Unit provides demonstration for local 4-H Club

A major benefit to Mounted Unit patrols is that officers are in more direct contact with the public than they would be from a vehicle. Officers can easily converse with people who are out in their yards or neighborhood. Horses can go places that might be hard to access by vehicle. Officers also can get a different perspective of an area from their position on horseback compared to inside a vehicle. Because of the history of mounted units, people often view mounted officers and their horses as being very approachable, which helps develop community relations. Together, this adds up to a unique way to provide additional service to the community.

We would like to pay special tribute to two members of our Mounted Unit who served faithfully and have passed away: Jerimiah and Filly. Both graduated from the Geiser Mounted Police Officers Academy, and the Arizona Mounted Police Officers Academy. Both participated in many Search and Rescue events. Because of their sound demeanor and disposition they were used in training of several deputies helping them to build a solid riding foundation for Mounted Law Enforcement and Mounted Search and Rescue. Jerimiah and Filly were favorites at local parades and community outreach events. They participated in the presentation of Colors many times and they patrolled events such as the Super Bowl, Fiesta Bowl, Tempe Block Party, New Year's Pine Cone drop, the County Fair, County sponsored 4th of July Horse Races and the Pine Country Rodeo.

Tactical Team

In 2006, Deputies from the Sheriff's Office became part of the Flagstaff Police Department Multi-Agency Tactical Team. Five Sheriff's deputies were selected to join the team after passing a rigorous physical fitness test and interview process. These officers are still members of the regular patrol division, but they also are on call for the tactical team.

In addition to regular physical fitness and weapons training, the team trains for hostage rescues, situations where a subject may be barricaded, situations in which an officer may be endangered, and specialized entries into buildings. They assist Metro Street Crimes Unit; Drug Enforcement Administration (DEA); and Alcohol, Tobacco and Firearms (ATF) with high risk warrant service. Requests for reporting information on the Tactical Team should be routed through the Flagstaff Police Department.

Other training our deputies receive is Exterior Response to Active Shooter Events (ERASE) which is a part of the Advanced Law Enforcement Rapid Response Training. Several also teach Civilian Response to Active Shooter Events Interior.



Photo 11 - Partnerships to develop plans and practice responses to active shooters and hostage situations involve deputies working with school officials and other public safety agencies

Heli-Rescue Unit

The Heli-Rescue Team is an interagency Team that performs helicopter based technical rescue operations including heli-rappels, short-hauls, and long-line hauls. Team members must be certified Emergency Medical Technicians and train closely with the Coconino County Sheriff's Search and Rescue Unit as well as the Arizona Department of Public Safety Air Rescue team. They must complete the basic heli-rescue training of approximately 20 hours and be recertified every 120 days.



Photo 12 - Member of Heli-Rescue Team prepares to harness an injured hiker for rescue from a steep canyon



K-9 Unit

The Coconino County Sheriff's Office K-9 Unit was formed in 2007 and currently has two Police Service Dog teams. Each K-9 team consists of a sworn veteran deputy and a certified dual-purpose police service dog. Canines in our patrol division live with and respond to scenes with a deputy who has been through specific training with the dog.

Both Deputies and their canine partners attended a special Service Dog Academy. During the academy the teams trained in obedience, patrol tactics, control work, building and area searches, suspect apprehensions and narcotic detection. Both K-9 Units have been certified as Patrol Dog Teams and Narcotic Detector Dog Teams under the national standards as set forth by the National Police Canine Association.

Photo 13 - K-9 Unit demonstrate Suspect Apprehension Skills for students of health class at Northern Arizona University

The K-9 Unit provides specialized services in situations when a canine can be used more effectively and with a greater degree of safety than a deputy without a canine. K-9 Unit services are available to assist local, state, and federal agencies. The K-9 teams also provide demonstrations for public and civic organizations. The dogs are a favorite with children and adults alike and open up a new avenue of communication between deputies and the public. The addition of the canines to our force is truly a cooperative community effort that is providing enhanced law enforcement and public safety services to our community.

Armory

The mission of the Coconino County Sheriff's Office Armory staff is, "...working in a team effort, we dedicate ourselves and all available resources to the development and institution of departmental firearms policies, training programs and firearms maintenance. We will always recognize that in our role as firearms instructors, our training programs and policies could at any time have far reaching impact on our department's personnel, their families and the public this agency serves. We will strive to provide comprehensive and up to date instruction of department firearms policy and use of departmental firearms and tactics to all of this agency's qualified firearms personnel."

Armory staff responsibilities include organizing training and qualifications, maintaining armory equipment and supplies, and developing firearm related policies. They also have been active in researching and applying for armory related grants. Both Patrol and Detention officers make up the armory staff.

COMMUNITY ORIENTED POLICING

The Sheriff's Office Patrol Division is committed to Community Policing: to meet the needs of the community and work toward the common good of the community; to enhance the quality of life within the community; to establish alliances among law enforcement, community members, businesses and other government entities; to become part of the community and develop a thorough understanding of the day to day activities within the community; and to facilitate crime prevention and problem solving within the community.

While all of our deputies are trained in community policing, some neighborhoods in the county have designated officers who work closely with neighborhood groups and organizers of special events. These Community Deputies are available as a resource to residents in their assigned neighborhoods; however, all deputies take police reports anywhere in the county. Our Community Policing Program grew during the late 1990's and was funded through Department of Justice, Community Oriented Policing Services (COPS) grants. We received our first COPS grant in 1996 and subsequent grants through 2002. Much of the COPS funding has since been redirected to other federal grant programs; however, Community Oriented Policing continues to be a priority of our agency.

Our staff participate in many additional community outreach activities such as: Search and Rescue presentations to groups; K9 exhibitions; education and outreach at the County Fair, Job Fairs; Health and Safety Fairs; Neighborhood Watch meetings; Identity Theft Trainings; Violence in the Workplace and Safety Awareness trainings; Detention and Exodus Program Tours, Law Enforcement Toy Drive, and Special Olympics, to name a few. See also the Support Services, Community Programs section of this report for more information on community partnerships.



Photo 14 – Chief Deputy Jim Driscoll helps celebrate Special Olympics athletes

AIR OPERATIONS

In 2011 the Coconino County Sheriff's Office Air Operations Program was developed with the mission to support, promote, and advance law enforcement effectiveness through utilization of aircraft by governmental agencies in support of public safety missions through safe and timely use of fixed winged aircraft. This program is funded through a grant by the Northern Arizona Metro Board and funds generated through asset seizures from drug and street crime interdictions. Examples of its use include transport of SWAT team to emergency events, extradition of inmates, transport of evidence and investigations for felony cases, executive transports to geographically distant communities, surveillance for illegal drug activity, surveillance for fires during fire ban seasons, and search and rescue events. Air transport can provide a rapid response to emergency situations. Factors also considered include time effectiveness, cost effectiveness, scheduling needs, geographic coverage needs, and air resource needs.

CUSTOMER SATISFACTION SURVEYS

Customer feedback is important to us because it provides us with opportunities to celebrate successes in providing excellent customer service as well as to make improvements where needed. We currently use several surveys to help us meet our goal of premier customer service: survey of people listed as a victim on one of our agency reports; survey people in the community to help identify quality of life issues; surveys for visitors, attorneys, and bondsmen regarding detention services; and surveys of internal and interagency customers to measure effectiveness of internal services.

The survey sent to people who have been listed as a victim in one of our agency reports helps us assess some features of response to calls for service requested by the public. Each month, a random number generator allows us to select twenty percent of the reports taken that month. Some reports are excluded from the mailing because the victim is the State of Arizona or some other non-person entity. Others are excluded to protect the victim if he/she is a child or the victim of a domestic violence situation in which they may still be living with the suspect.

The survey asks for the person to provide the neighborhood in which they live and to rate several areas: how their phone call was received, the expediency of the service he/she received, how he/she was treated, the accuracy of the report taken, and the safety of his/her neighborhood. This survey asks the person to identify Individuals have the option of mailing the survey back in a pre-paid envelope, or entering their responses on-line on our website. All responses are entered into our web page database.

Calendar Year	2010	2011	2012	2013	2014
Number of Surveys Mailed	370	406	438	587	291
Number of Solicited Responses	66	72	57	86	56
Number of Unsolicited Responses (via website)				13	13
% of Citizen Responses Rating Neighborhood Safe or Very Safe	92%	74%	81%	90%	86%
% of Citizen Responses Rating Deputy Courtesy Good or Excellent	97%	92%	94%	95%	97%
% of Citizen Responses Rating Deputy Interest Good or Excellent	96%	89%	92%	95%	95%

Table 10 - Responses from Customer Satisfaction Surveys for reports taken 2010-2014

CRIMINAL INVESTIGATIONS

The Criminal Investigations Division is responsible for the advanced investigation of misdemeanors, felonies, missing persons, deaths, and internal affairs. This division provides narcotics and gang interdiction, manages sex offender registrations, conducts computer forensics, serves warrants, processes crime scenes, and manages and maintains evidence. The Division is committed to providing an advanced level of expertise to the investigation, resolution and prosecution of crimes against persons and property. The Division also works closely with the Metro and GIITEM Units (see Special Assignments in the Patrol Section of this report).

CRIME SCENE INVESTIGATOR

The Crime Scene Investigator (CSI) supports both the Criminal Investigations and Patrol Division in assisting in the collection and analysis of evidence from complex crime scenes, serious motor vehicle accidents, and major catastrophic scenes. The CSI initiates investigative reports and associated documentation including crime scene diagrams, traffic accident diagrams, evidence receipts, photographic logs, and exhibits for trials. As directed, the CSI appears and testifies in required court proceedings including Superior Court Grand Juries.

Our agency uses videography, photography, crime scene surveying equipment, and crime scene reconstruction computer software to develop detailed scene evaluations, documentation, and analyses to determine how events occur. Evidence collection includes searching for and performing presumptive chemical tests for the presence of body fluids such as blood at crime scenes and comparing fingerprints collected at crime scenes to those of known suspects to determine if there is a match.

EVIDENCE / PROPERTY MANAGEMENT

The Crime Scene Investigator also serves as the Evidence Technician for the Coconino County Sheriff's Office. The Evidence Technician maintains the chain of custody for evidence and property. As part of his role in maintaining the chain of custody, he manages the evidence and property room as well as through an electronic records management system. Some of the property that is managed includes evidence from crime scenes, found property, and weapons that must be surrendered to the Sheriff's Office under court orders such as Orders of Protection.

The Evidence Technician is responsible for custody, control and return of all evidence and property for the Sheriff's Office and for the transfer of evidence to other jurisdictions for forensic evaluations. He orders and maintains supplies and equipment needed for crime scene investigations and evidence collection. He also develops written directives and provides instruction pertaining to evidence/property issues and crime scene evaluations. He researches, prepares and coordinates documentation for court ordered disposal of evidence/ property. In certain circumstances, unclaimed property is auctioned; a small amount of revenue which is remitted to the County General Fund is generated from unclaimed property auctions.

CASE LOAD

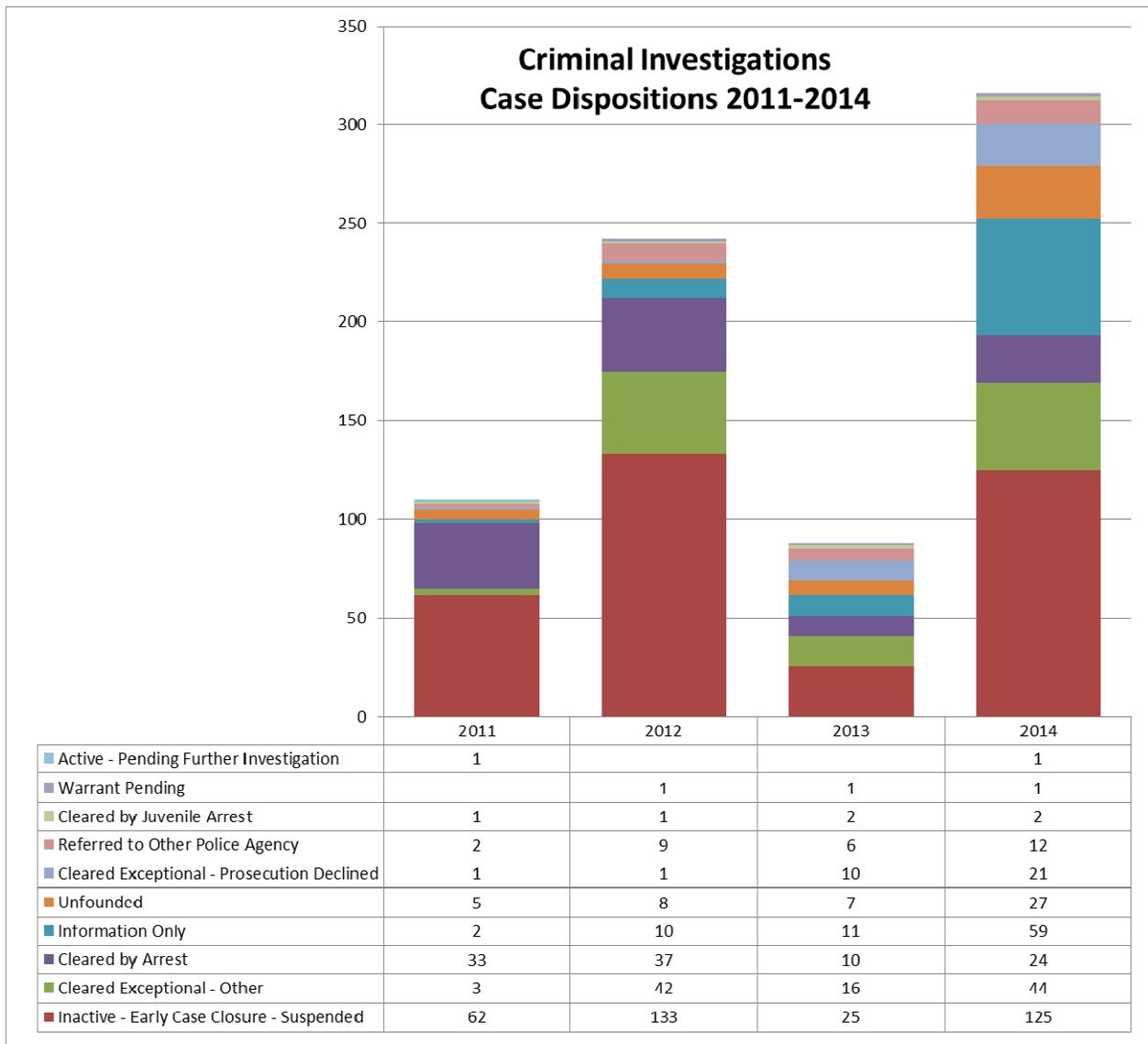
In general, detectives are assigned districts throughout the county and investigate crimes within those districts. However, several detectives also have special assignments, such as investigating domestic violence cases, monitoring sex offender registrations, performing background checks for firearms license requests, and handling computer forensics cases.

	Investigation Type	Year Case Assigned					Grand Total
		2010	2011	2012	2013	2014	
Felony	Accident - Fatal		1				1
	Aggravated Assault	11	21	20	6	8	66
	Assist Other Agency	1	1				2
	Arson	2	4	1	2		9
	Burglary	118	95	103	63	61	440
	Burglary of Motor Vehicle	17	18	21	2	14	72
	Counterfeiting	3					3
	Criminal Damage	2	6	2	2		12
	Disorderly Conduct	1	1		1		3
	Driving While Impaired	2					2
	Embezzlement	1		1			2
	Family-Children Crimes	30	35	35	23	28	151
	Forgery	3	1	1	1	2	8
	Fraud	36	27	49	25	16	153
	Harassment/Threatening/Intimidating		1	1			2
	Homicide	1	5	2	2	3	13
	Larceny	35	32	40	14	15	136
	Motor Vehicle Theft	10	7	6	8	7	38
	Narcotics		1	1	1		3
	Non-Criminal Incident			1			1
	Other Crimes	3	3	3	4	2	15
	Property Crimes					1	1
	Robbery	4	6	2		1	13
	Recovery Stolen Vehicle		1	1			2
	Sex Offenses	39	34	41	44	36	192
	Sex Offender Registration	8	4	12	3	2	29
	Simple Assault	1				1	2
	Suicide			1			1
	Traffic Offense		1	1			2
	Trespass		1		1	1	3
	Warrant Arrest		3	2	1		6
	Weapon Crimes	1			2	1	4
Felony Total		329	309	347	205	199	1389
Misdemeanor	Accident - Non-Injury		9				9
	Accident - Injury	1		1			2
	Accident - Fatal	1	5	2			8
	Accident - Hit and Run	1					1
	Alcohol Violations	1		2			3
	Animal Related		1	1			2
	Assist Other Agency	12	7	8	6	2	35
	Arson			1			1
	Burglary	1				1	2
	Burglary of Motor Vehicle	1					1
	Criminal Damage		4	1	1	1	7
	Death - not Homicide or Suicide	36	43	19	7	7	112
	Disorderly Conduct		6	3	1		10

	Driving While Impaired		1				1
	Explosives Violations					3	3
	Family-Children Crimes	7	7	3	2	3	22
	Found Property	1	1				2
	Fraud	6	9	8	1	3	27
	Harassment/Threatening/Intimidating	3	6	3	3		15
	Juvenile Offense				1		1
	Larceny	29	15	9	3	10	66
	Lost Property	1	1	1			3
	Missing Person or Runaway	15	14	3	1		33
	Motor Vehicle Theft		1				1
	Narcotics	1	1				2
	Non-Criminal Incident	5	6	8	2	4	25
	Other Crimes	1	3	4	3	4	15
	Personal Injury / Public Accident	1					1
	Search and Rescue	2	1	1	1		5
	Sex Offender Registration			1			1
	Simple Assault	8	14	6	4	1	33
	Suicide - Attempted		2	1			3
	Suicide - Completed	9	10	3	3	3	28
	Suspicious Activity	4	13	10		1	28
	Traffic Offense	4	19	3			26
	Trespass	1	2			1	4
	Warrant Arrest	3	6	3	1		13
Misdemeanor Total		155	207	105	40	44	551
N/A	Accident - Fatal			2	2	1	5
	Assist Other Agency			3	4	5	12
	Death - not Homicide or Suicide	1		12	24	24	61
	Family-Children Crimes	1					1
	Found Property				1		1
	Juvenile Offense				1		1
	Missing Person or Runaway				1		23
	Non-Criminal Incident	1		9	6	7	10
	Recovery Stolen Vehicle		1	4	2	3	1
	Search and Rescue				1		1
	Suicide - Attempted			1			2
	Suicide - Completed			1	1		21
	Suspicious Activity		1	7	7	5	17
	Traffic Offense						1
N/A Total		3	2	44	55	52	156
Grand Total		487	518	496	300	295	2096
% of CI Investigations that are Felonies		68%	60%	70%	68%	67%	66%

Table 11 - Investigations assigned to Criminal Investigations 2010-2014

Data from ILEADS/RMS export searched in Case Management by Division Assigned CI. Case assignments include both cases requiring detailed follow-up investigation and informational cases to track activities in districts. Total number of cases assigned may be over or under estimated due to tracking system which is not always in sync with personnel assignment changes (i.e., when a new officer is assigned to or moved from CI).



Year	2011	2012	2013	2014
Total # Cases Dispositioned by CI	110	243	88	228
Total # Cases Assigned to CI	518	496	300	295

Figure 22 - Clearance of Cases by the Criminal Investigations Division (as of December 28, 2015)

Clearance status is reported here by the number of cases cleared during the calendar year. During 2011, 520 cases were assigned to CI; during 2012, 497 cases were assigned to CI. These total numbers vary slightly in that report year and case assigned year are not always the same. For example, an initial report may be taken in 2011, but the case is suspended for lack of investigative leads. The case may later be reopened in 2012 when additional investigative leads develop. Information is not presented as clearance rates as defined by UCR because they are not shown in relation to UCR reportable crimes nor based on individual crime/charge. Data is from ILEADS/SO Reports queried with ATAC.

REVIEW OF HIGHER PROFILE CASES

Cases are investigated and solved everyday by efforts of both our Patrol Division and our Criminal Investigations Division. Many cases are solved by Patrol Deputies and do not require further assistance from Criminal Investigations. In other situations, multi-agency efforts including the Flagstaff Police Department, GIITEM (Gang Task Force), and Metro result in the solving of cases. Below are some high profile events in which the Sheriff's Office Criminal Investigations Division participated. While these are some of the higher profile cases, it is not a representation of all cases solved or all arrests made in connection with cases.

2013 Notable Cases

- (January) Rescuers battled freezing temperatures to save California man who jumped into a mine shaft at Meteor Crater;
- (January) Tuba City man was arrested for aggravated assault on another male while both were hitchhiking;
- (January) Teenage male died in sledding accident near Mountaineer;
- (February) Man arrested for shots fired during domestic situation near Valle, AZ;
- (February) Multi-agency task force served warrants on several non-compliant sex offenders;
- (March) Prescott Valley man arrested for aggravated DUI and unlawful flight after fleeing from Sedona Police
- (April) Explosive device found in woods near Forest Lakes, AZ;
- (May) Williams, AZ man arrested for homicide of Ashfork teenage male;
- (May) Stolen gun, smart-phones and drugs located in vehicle abandoned after pursuit;
- (May) California couple died in airplane crash near Mountaineer;
- (May) Kaibab Estates man arrested for attempted homicide for incident involving a firearm
- (May) Transient man arrested for reckless burning
- (June) Flagstaff man arrested for felony DUI after driving his vehicle into several other vehicles near Doney Park;
- (June) 37 pounds of marijuana located in scrap tire at salvage yard on Leupp Road;
- (June) Man's body recovered and discovered that man had active federal warrant as well as having in his possession of keys to stolen U-haul in Oak Creek Canyon;
- (June) Vehicle collided with school bus injuring several students;
- (June) Historic Marble Canyon Lodge and restaurant destroyed by fire;
- (June) Deputies recovered several thousand dollars' worth of packaged electronics stolen from train that were located during follow up on a suspicious vehicle in Parks, AZ;
- (July) Armed Maricopa man arrested after firing shots in residence he burglarized;
- (July) Two Thailand nationals died from lightning strike near Fredonia, AZ;
- (July) Car-pedestrian collision results in death of two-year old in Doney Park
- (August) Mesa man falls to his death from Mogollon Rim;
- (August) Flagstaff man and his girlfriend arrested for charges related to home invasion of acquaintance
- (September) Investigators attempted to locate and identify individual who allegedly fondled a teenage girl in the Doney Park area
- (September) Four occupants survived helicopter crash northwest of Flagstaff;
- (September) Rescuers responded to man crushed by boulder on Elden Lookout Road,
- (December) Teams search for 22 year old male who went missing while hiking in Oak Creek Canyon (subject was found deceased a year later);

2014 Notable Cases

- (January) Canadian Base jumper died while jumping at the Little Colorado River Canyon area
- (January) Vehicle collided with school bus on Townsend Winona Road trapping driver of vehicle
- (January) Investigators attempted to locate and identify individual who allegedly sexually assaulted woman in Oak Creek Canyon
- (January) Eighteen and nineteen year old males arrested for attempted homicide of an acquaintance in a forested area near Flagstaff
- (January) Multiple cases of telephone scams are investigated and public education campaign is launched
- (February) Two vehicle collision on Townsend Winona resulted in death of one of the drivers
- (February) Sedona, AZ man arrested for automobile theft and unlawful flight
- (February) Three people arrested for weapons misconduct near Williams, AZ
- (February) Suspect identified in 1981 cold case murder of Jerry Arnold Heath
- (March) Investigation of in-custody death of inmate who committed suicide by hanging
- (March) Two runaway juveniles in possession of handgun are located hiding in an abandoned shed
- (March) Detectives investigated multiple burglaries in the Forest Lakes area
- (March) Detectives investigated alleged stabbing by an intruder at a home in Doney Park
- (April) Valle man arrested for child molestation involving child of his girlfriend
- (April) Detention Officer arrested for unlawful conduct in correctional facility
- (April) Car-jacking and assault incident at Meteor Crater Rest Area ends in arrest of suspect in Las Vegas, NV
- (April) Investigation of fire damaging three structures and land south of Parks, AZ
- (May) Two people arrested for the murder of a Flagstaff man whose body was found along the roadway near Leupp, AZ; the arrested were a friend and family member of the victim
- (May) Slide Fire in Oak Creek Canyon affects residents in Oak Creek, Kachina, and Forest Highlands
- (June) Two South Carolina men died when their plane crashed in Peach Canyon on the Navajo Reservation
- (July) Investigation of in-custody death of inmate who committed suicide by hanging
- (August) Investigators responded to campers from the Phoenix area who became involved in a confrontation and shots fired
- (August) Multiple cases of telephone scams are investigated and public education campaign is launched
- (August) Doney Park man turns himself in for sexual misconduct with a minor and relative
- (September) US Forest Service Officer shoots and fatally wounds suspect who sprays officer in face with bear repellent
- (September) Investigators attempted to locate and identify female who allegedly tried to give a ride to a child at a bus stop near Townsend Winona Road
- (September) Investigation of improvised explosive devices found in mini storage in Valle
- (September) Search for missing 5 year old boy at North Rim of Grand Canyon
- (October) Investigation of in-custody death of male subject who died while being booked
- (November) Seligman man arrested for homicide of his wife/girlfriend
- (December) Investigation of robbery at Express Stop
- (December) Investigation of burglary at Cromer School
- (December) Missing hiker from December 2013 search in Oak Creek Canyon located deceased
- (December) Family friend arrested for attempted kidnapping of boy

DOMESTIC VIOLENCE UNIT

Detectives are responsible for conducting follow up investigations on felony offenses committed in domestic relationships. All domestic cases investigated by the Sheriff's Office are reviewed to check prior domestic violence history and to identify potentially volatile situations. This information is shared with the prosecutors and judges to assist with sentencing and probation decisions.

Detectives work closely with Victim Witness and other services for victims of domestic violence. They present classes to officers, educators, health care workers, the Domestic Violence Impact panel (sponsored by Adult Probation), and the Citizens' Police Academy to provide others the tools to recognize, understand, and work with people involved in domestic violence situations.

Approximately 7% of reports taken by deputies in 2013 and 2014 were identified as Domestic Violence related (per Incident Module of ILEADS/RMS, DV box Y/N). This means there was a domestic or family component to the people involved in the report, but does not necessarily mean a Domestic Violence offense was committed. Domestic Violence offenses are defined by Arizona Revised Statute 13-3601A.

	2011	2012	2013	2014
Domestic Violence Related Incidents <i>(as shown in Incident module, DV box Y/N)</i>	296	340	327	314
Domestic Violence Related Arrests or Citations <i>(cross referenced to count each Department Report only once)</i>	195	214	208	194

Table 12 - Departmental Reports with Domestic Violence (DV) Component

SEX OFFENDER REGISTRATIONS

Any person who has been convicted of certain sex offenses must register in the county in which he/she resides, per Arizona Revised Statutes. Registrations, community notifications, and registration violation investigations are conducted through the Criminal Investigations Division. The Coconino County Sheriff's Office processes registration information for sex offenders in Coconino County. Most of the Tribal Governments in Coconino County have adopted the Adam Walsh Act and also manage sex offenders in their jurisdiction. As of December 2015, there were 307 registered sex offenders living in Coconino County; 135 of those are Level 2 or Level 3 Sex Offenders.

To find out more information about laws regarding sex offenders, go to the Arizona Department of Public Safety Sex Offender Information web page: http://www.azdps.gov/Services/Sex_Offender/

In 2014, Arizona Department of Public Safety adopted the Offender Watch program to manage sex offenders throughout the state, to share information with other law enforcement agencies throughout the nation regarding sex offenders, and to provide the public with information about sex offenders in the community. Public information for Coconino County can be accessed at the following web page: http://www.communitynotification.com/cap_main.php?office=55100

FEDERAL FIREARMS BACKGROUNDS

Detectives of the Coconino County Sheriff's Office Criminal Investigations conduct background checks on Coconino County residents who are applying to purchase or possess a Class 3 Weapon. In accordance with the Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF), the applicant must first successfully pass a background check completed by law enforcement. The applicant's background consists of a criminal history check, any and all law enforcement contacts, and a review of the completed ATF Form 4. The chief law enforcement officer who has jurisdiction in the area where the applicant resides makes a final review of the application. The signed application is then returned to the applicant who then forwards it to ATF. A record of the application is kept on file. The fee for filing is \$90 per application.

COLD CASE SQUAD

In 2005, the Coconino County Sheriff's Office developed a Cold Case Squad to review cases that have not been solved. There are over 28 unsolved homicide cases that occurred in Coconino County and which are being reviewed by the Cold Case Squad. Some of these cases date back to 1955 when many forensic tools were unavailable for investigations. All members of the squad are volunteers. They range from retired law enforcement officers, forensic nurses, crime lab analysts, to data specialists. Our Crime Scene Investigator also assists the squad. Cold Case Detectives Volunteers donate nearly 800 hours of their time every year to reviewing unsolved cases and re-examining evidence.

The goal of the Cold Case Squad is to be able to state with confidence that everything that could be done to try to solve a case either is being done or has been done. Whenever possible, evidence from these cases is re-examined using the newest scientific methods. For a list of our Cold Cases, please visit <http://www.coconino.az.gov/index.aspx?NID=684>.

DETENTION FACILITY

In addition to the responsibility to preserve the peace, a major responsibility of the Office of the Sheriff in Arizona is to provide for the safe and humane housing of inmates. The Coconino County Sheriff's Office prides itself on the respect with which our employees treat those incarcerated in our facility.

- **11-441.** Powers and duties. (A) The sheriff shall: (5) Take charge of and keep the county jail, including a county jail under the jurisdiction of a county jail district, and the prisoners therein.
- **31-121.** Duty of sheriff to receive and provide for prisoners; contracts for furnishing food; city or town prisoners; employment; canteens; special services fund; insurance; education programs.
- **48-4002.** Board of directors; administrative powers, duties and immunities. (A) The county board of supervisors shall serve as the board of directors of the district. (B) A county jail district organized under this chapter is a tax-levying public improvement district.

The Coconino County Sheriff's Office operates two detention facilities in Coconino County. The main facility is in Flagstaff and serves as a regional holding facility which houses sentenced and un-sentenced misdemeanor and felony adult offenders and remanded youth. The Sheriff's Office satellite detention facility is located in Page, AZ and is a short term, 72-hour, holding facility. The facility in Page is a booking and temporary holding facility for people arrested in the northern part of the state before being transported to the Flagstaff facility.

The facilities operate under the Coconino County Jail District and provides inmate housing for local, state, and federal law enforcement agencies and courts in Northern Arizona. The primary objective of the Detention Division staff is to provide a safe and secure environment for inmates and staff alike, while guaranteeing the Constitutional rights of those being held. We provide not only for a safe and secure facility but also help initiate positive change in the lives of inmates. These objectives are important components of enhancing community safety and quality of life.

METHOD OF DATA ANALYSES

Our agency uses three main data summary processes to understand trends in our inmate population. The processes are: hand counts, exporting of Jail Management Data to a third party analytics software known as Looking Glass Analytics (LGAN), and querying Jail Management Data through Access. We have been working toward cross-auditing these systems. While, all three appear to provide similar results in terms of trends, they vary in approximately 10% in the actual numbers they report. Some of the variation can be attributed to the time at which the data is captured, understanding that the inmate population fluctuates throughout each day as inmates are booked and released.

INMATE POPULATION

One challenge facing our detention facility has been the rapid growth of our inmate population. It is important to note that our local inmate population consists of individuals waiting for trial and individuals waiting for sentencing, we also rent beds to other jurisdictions. The detention facility holds individuals for all of Coconino County, including the Cities of Flagstaff, Williams, Page, Fredonia, and individuals booked by federal agencies including the National Park Service, Game and Fish, Forest Service, Federal Bureau of Investigations, Bureau of Indian Affairs, United States Marshals, and Bureau of Prisons.

Between 72-75% of these inmates enter our facility on misdemeanor charges and 23-28% on felony charges. While more are booked on misdemeanor charges, the inmates with misdemeanor charges have shorter lengths of stay and therefore make up a smaller proportion of the average daily population. LGAN = Looking Glass Analytics, a third party vendor that provides reporting based on our Records Management System. There is variation in the reporting by both systems as shown above in the Total Inmates Booked columns.

Throughout the Detention Facility section of the report, attention should be paid as to whether the summary, chart or graph includes or excludes rental bed population. If rental beds are excluded, the summary shows the “local population” that is the result of local law enforcement agency’s arrests. Reasons for including rental bed population in a summary is that it provide a more relevant picture of the workload placed on detention staff for the management of those inmates and the makeup of the inmate population being housed. Exclusion of the rental bed population provides a summary that is more relevant to the workload of law enforcement officers in the field making arrests / initiating bookings.

Also, data may vary from previous year’s annual reports in that the previous reports filtered /excluded data if Court was listed as out of county, federal, unknown, or none. This filter had been used to try to correct for issues that were believed to be related to capturing bed rental bed data. This filter is no longer being applied because while it excludes inmate population information that is relevant to the workload of Detention staff.

Fiscal Year	Total Inmates Booked (includes bed rentals) per Records Management System	Total Inmates Booked (includes bed rentals) per LGAN	Inmates with Misdemeanors (includes bed rentals) per LGAN	Inmates with Felonies (includes bed rentals) per LGAN
2011	11227	11208	8607	2601
2012	11381	11365	8727	2638
2013	10884	10855	8177	2678
2014	10796	10787	7716	3071
2015	10571	10554	7557	2995

Table 13 - Total Number of Inmates Processed / Booked each year (includes rental beds)

Bookings

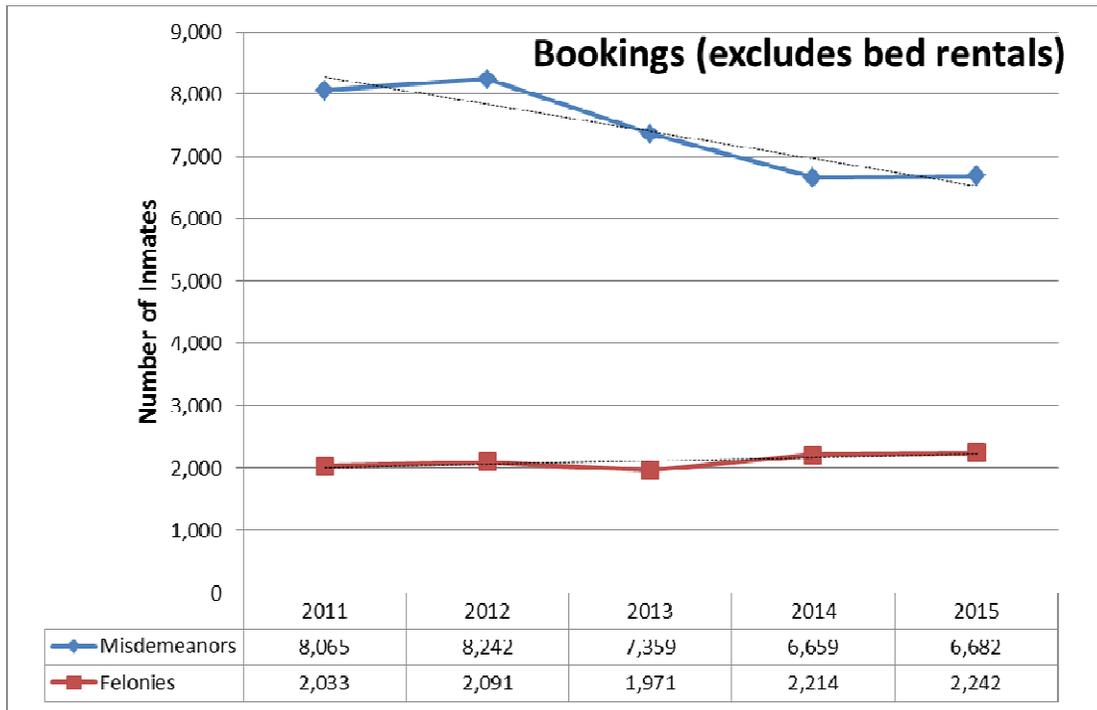


Figure 23 – Trend Analysis of Local Population Bookings by Misdemeanor / Felony Category FY 2011-2015. Data from LGAN excludes bed rentals.

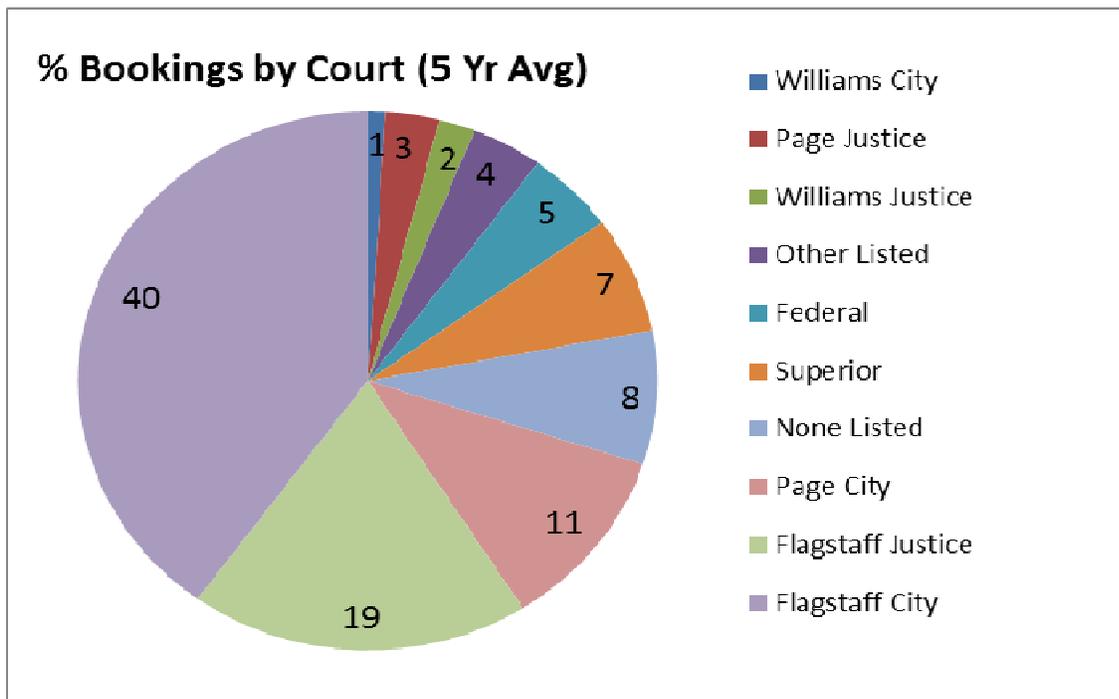
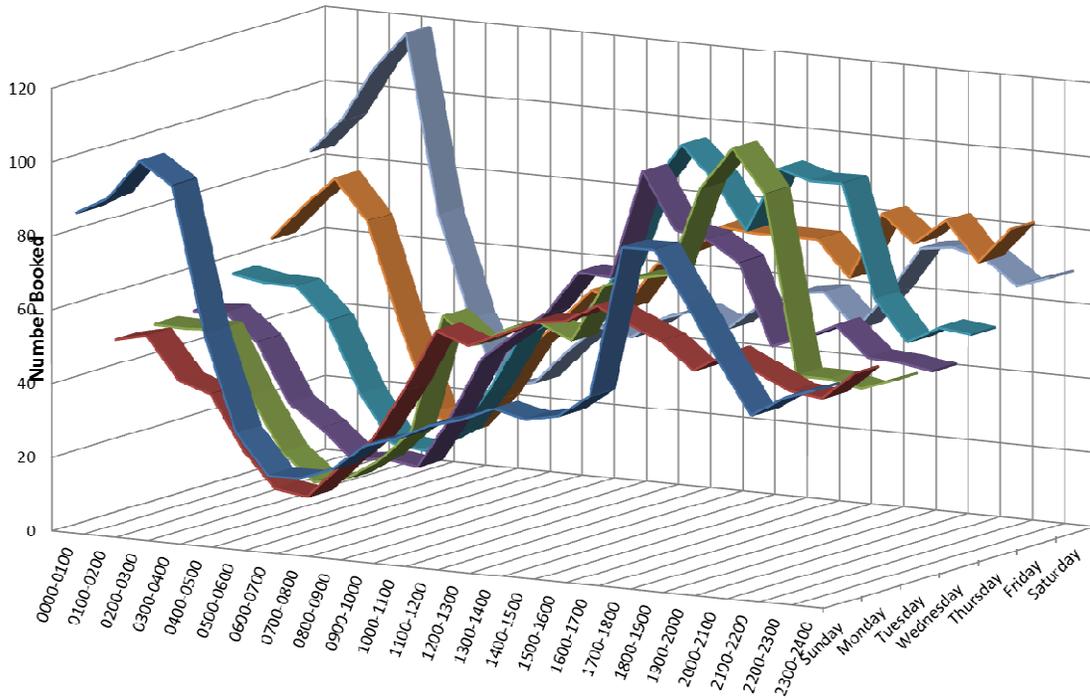


Figure 24 – Percent of Bookings by Court into which Inmate is booked averaged across FY 2011-2015. Data from LGAN includes rental beds.

**Bookings by Time of Day & Day of Week
(averaged for FY 2011-2015)**



	0000	0100	0200	0300	0400	0500	0600	0700	0800	0900	1000	1100	1200	1300	1400	1500	1600	1700	1800	1900	2000	2100	2200	2300	2400
■ Sunday	85	90.8	102	96	56.8	30.8	20	20.2	23.6	30.8	33.6	38	40.4	44.2	42.2	44	50.4	91.4	91.6	77.8	63	49.4	55	58	
■ Monday	48.4	50.4	39.2	36.2	22	12.4	11.2	20.2	28.2	42.6	59.6	56.4	60.4	64.4	65.6	70.8	66.6	62.8	55.8	61.2	57	52.8	51.8	59.4	
■ Tuesday	49.4	49.2	49.8	32.6	18.4	11	13	18.6	27.2	59.6	52.6	57.8	60.4	56.4	72.2	75	76.8	101	113	101	53	53	51.2	54.4	
■ Wednesday	50	50.4	43.2	27.6	21.6	13.8	15	13.8	27.8	45	52.2	59	70.8	70.4	100	85	83.2	77.8	56	59.2	63.4	55.6	55	53.6	
■ Thursday	56.8	55.4	55.2	46.6	27.8	15.2	14.2	19.6	32.2	47.8	52.6	55.8	67.6	91.4	104	95.2	82.4	100	97.6	97.8	67.4	56.6	61.4	60.4	
■ Friday	63.2	72.8	81.2	70.6	44	20.2	16	25.8	40.2	49	58	53.8	66.8	70.8	78.6	77.8	77.8	77.8	68.2	86.6	79.4	86.4	76	85.8	
■ Saturday	83.6	93.2	108	118	70.2	42.6	24.8	27.2	36.4	44	42	48	50.8	47	54.2	58	59.4	50.4	61	73.8	75	72.8	66.4	69.4	

Figure 25 – Bookings by Time of Day and Day of Week for Local Population averaged across FY 2011-2015. Data from LGAN, excludes bed rentals.

Crime Categories Booked

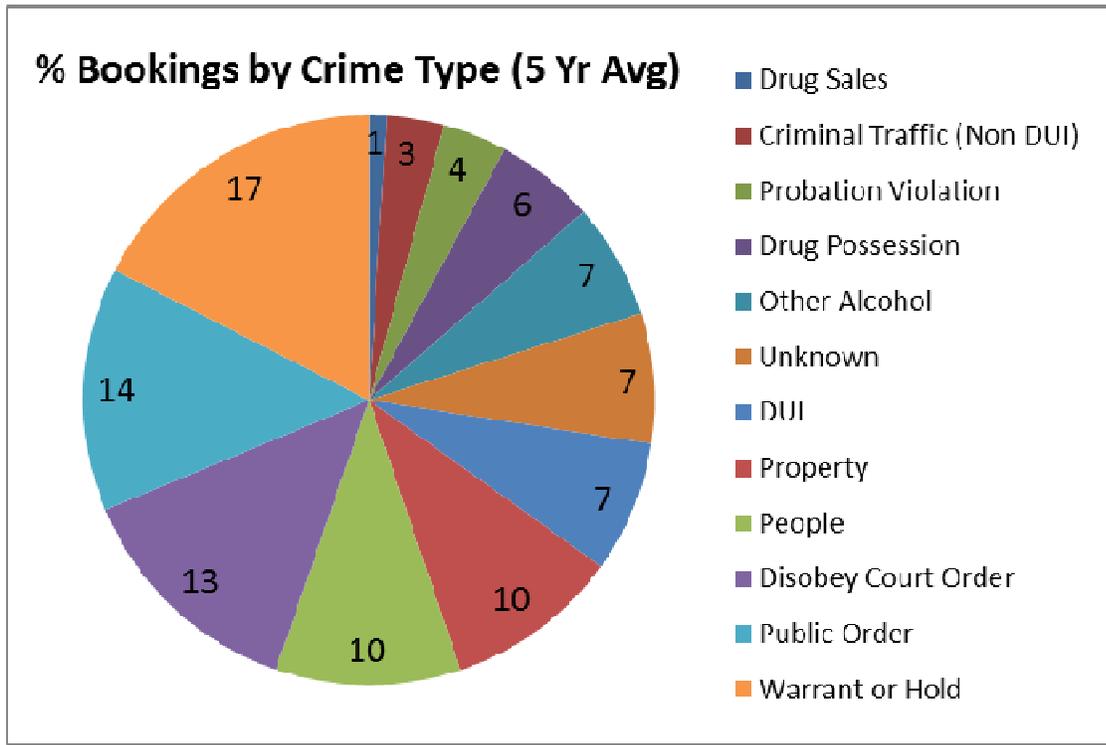


Figure 26 – Percent Bookings by Crime Category averaged across FY 2011-2015. Data from LGAN based on top / most severe charge per booking; includes rental beds. The most significant effect of including rental beds in this summary is that it results in warrant / holds being the highest percentage. If local population only is considered (i.e., rental beds excluded), warrant / holds percentage drops to 8%.

Average Daily Population

While the average rate of increase in our local inmate population for the past 5 years is 2%, it has ranged from as low as 0% to as high as 20% in the last fourteen years). We continue to monitor the trends in average daily population for use in strategic and facilities planning.

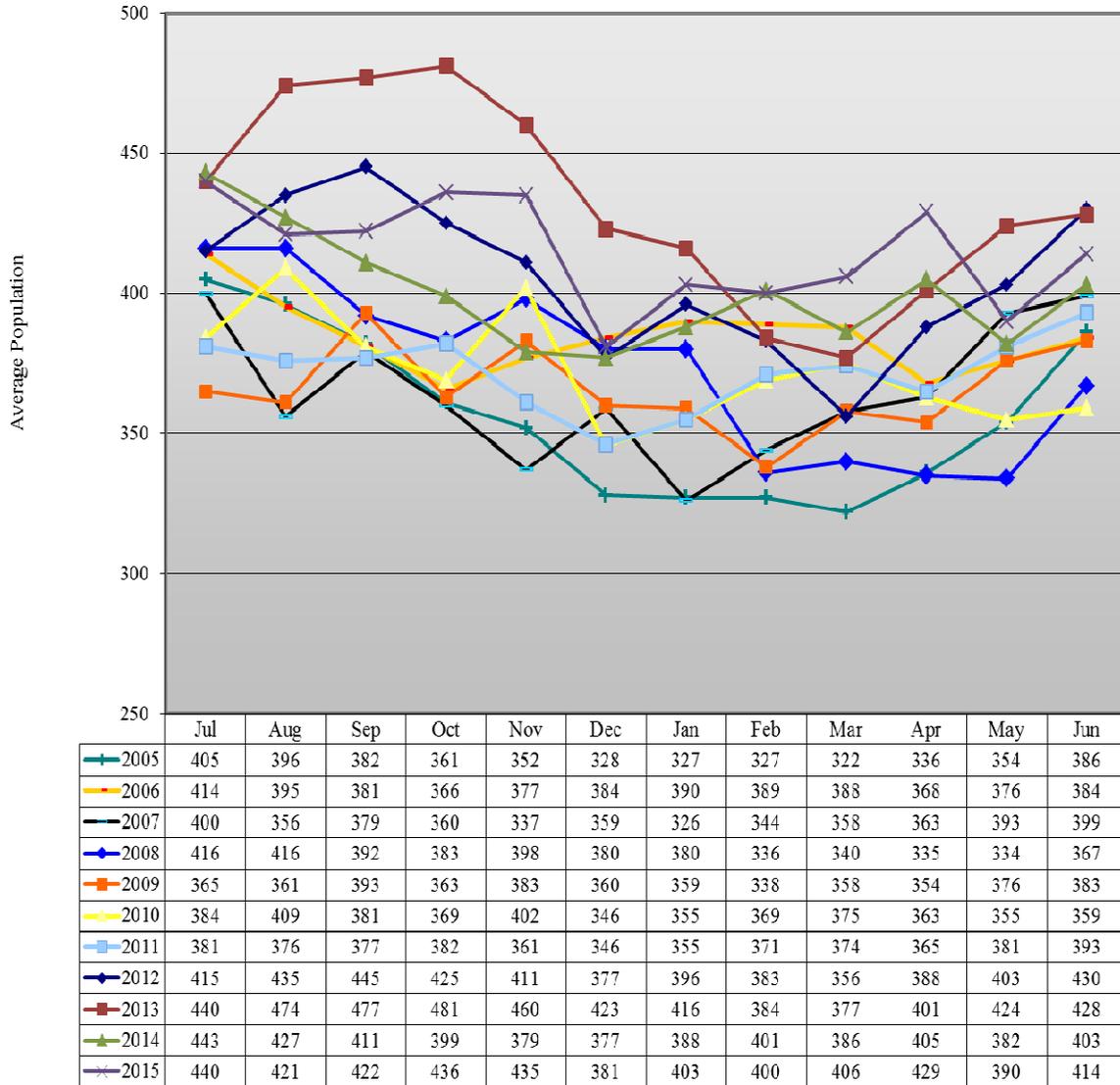


Figure 27 – Average Daily Population Trends for Local Population (excludes rental beds to other jurisdictions). Data for Local Population Chart is maintained by the Finance Manager and is based on hand counts made by Detention Staff daily.

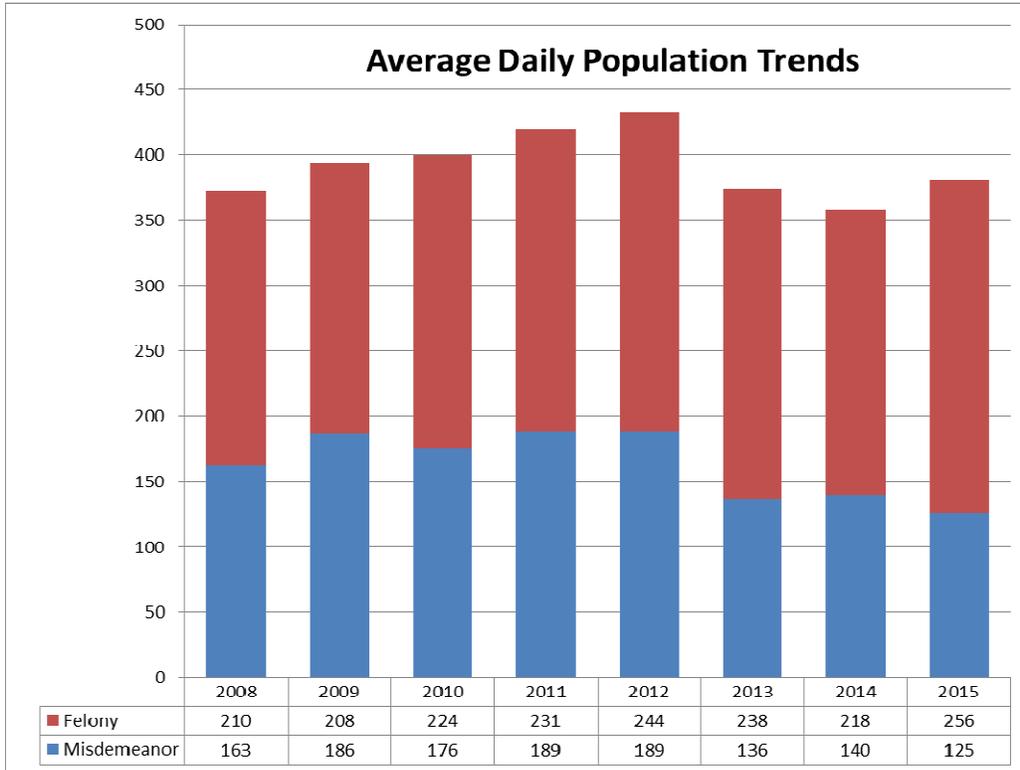


Figure 28 - Average Daily Population by Misdemeanor and Felony Charges for Local Population excluding rental beds. Data is from LGAN and is estimated to vary from the daily hand count by 4-8% which has been attributed to the time of day data is captured.

Length of Stay

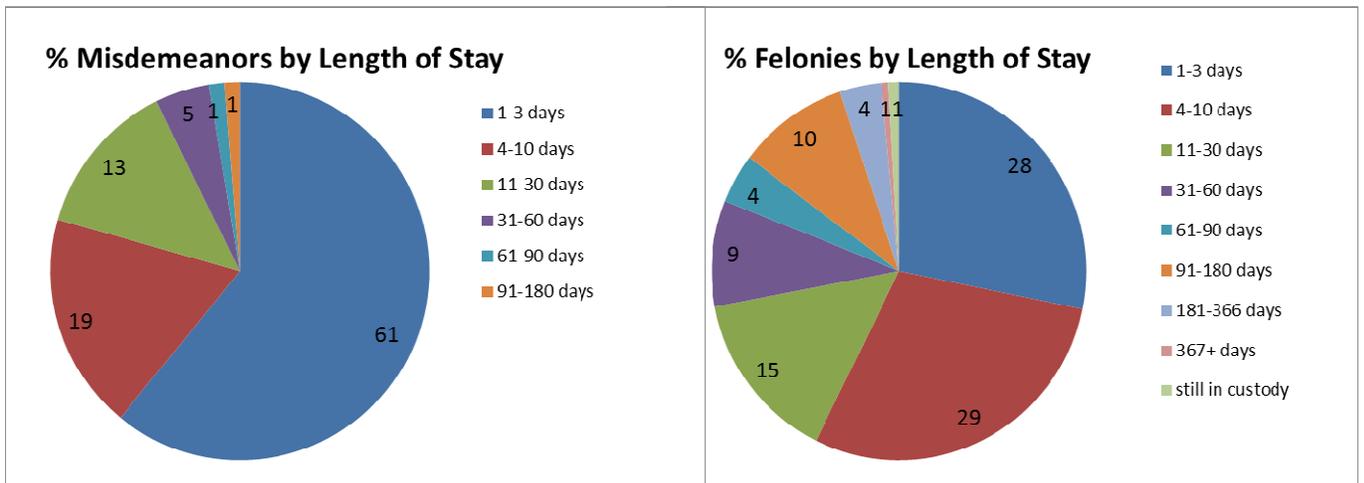


Figure 29 – Length of Stay by Charge Type averaged across FY 2011-2105. Data is from LGAN including rental beds.

Bed Rentals

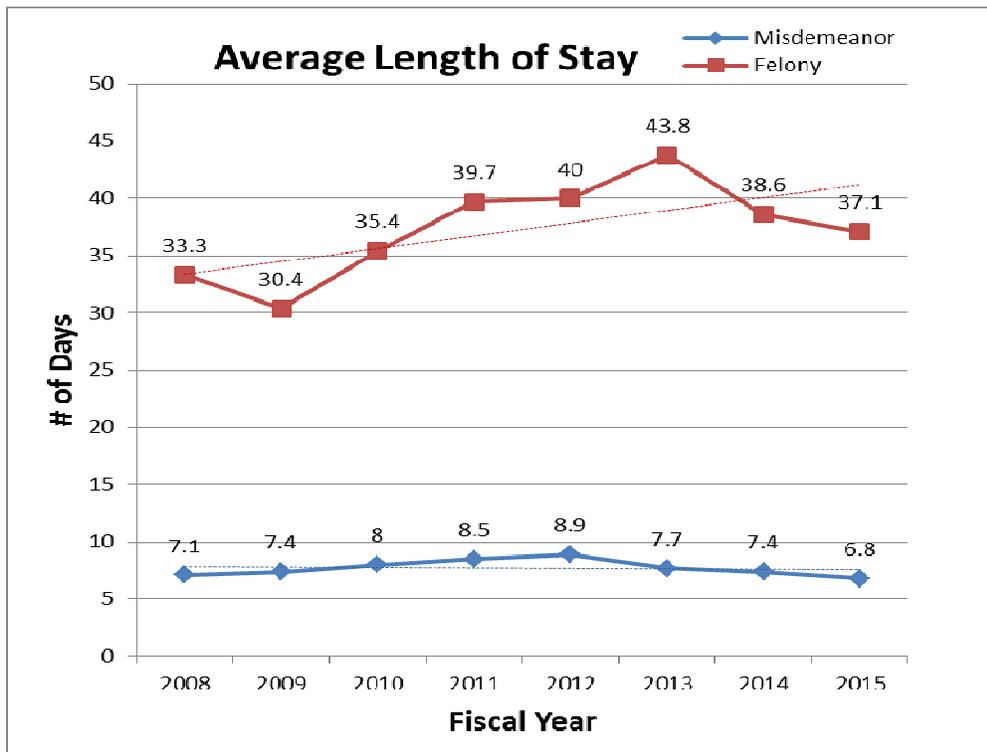


Figure 30 - Average Length of Stay of Local Population. Data from LGAN and excludes bed rentals. Data varies from previous year's annual reports in that it does not include the court filter.

The Coconino County Detention Facility began renting beds to outside agencies in August 2000 when the new facility opened. At first, the rentals were mainly to the Federal Bureau of Prisons. Later the rental contracts expanded to include the Arizona Department of Corrections, Fort McDowell Tribe, outside agencies needing juvenile space (juveniles are not mixed with the adult population), US Marshals Office, and the Bureau of Indian Affairs.

The rental numbers each day tend to vary depending on supply and demand of each agency. This has been the trend for rental beds since we began the program. Each negotiated contract is unique to meet individual needs of the client agency while maintaining the requirements of our agency to provide the appropriate services to the inmates, and to provide for the safety and security of our Detention Facility and staff. Bed rentals are an important part of the budget for the Jail District.

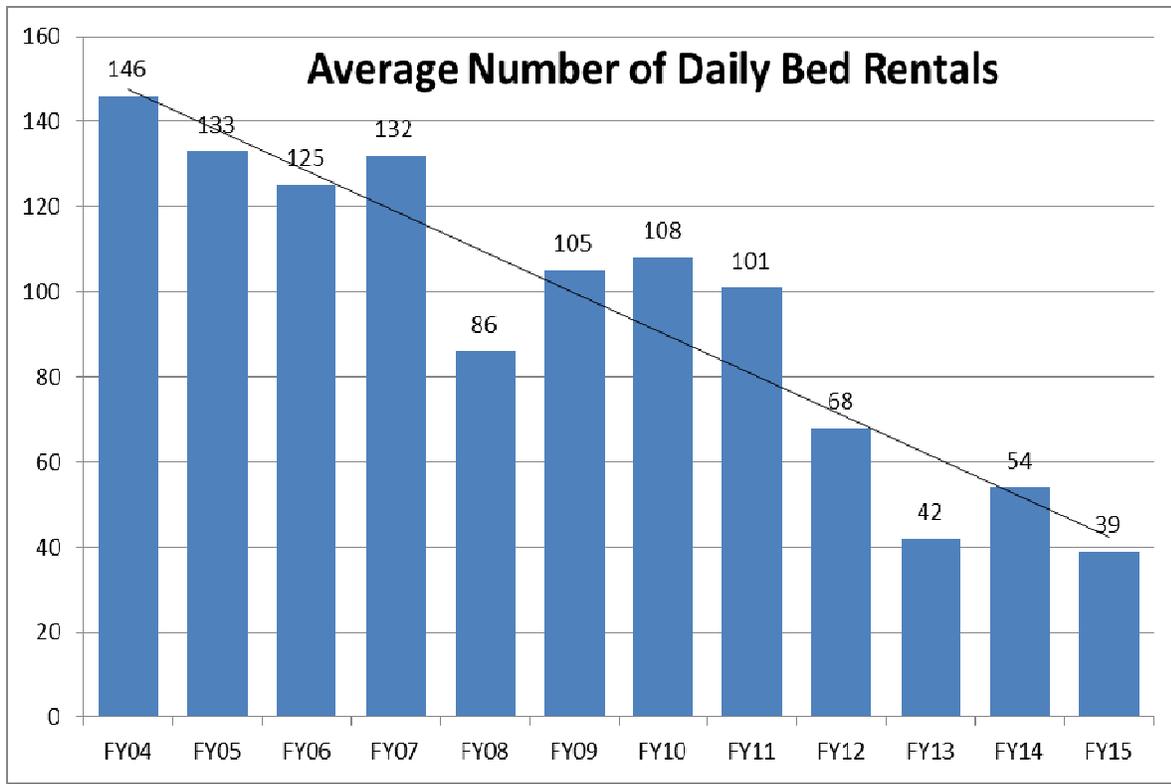


Figure 31 - Average Daily Bed Rentals. Data from Finance Manager based on officer hand counts compared to billing invoices.

CRIMINAL JUSTICE COORDINATING COUNCIL

The criminal justice community recognized the need to try to manage the jail population while maintaining community safety. In March 2005, county, municipal, and state criminal justice agencies, treatment providers, administrative agencies, and concerned citizens formed the Coconino County Criminal Justice Coordinating Council (CJCC). The Council facilitates collaborative resolutions to criminal justice issues faced in our community. The Coconino County Sheriff's Office is an active participant and is dedicated to the mission of the council which is to promote the safety of the citizens of Coconino County, the efficient and just treatment of offenders and to work toward prevention of crime and the reduction of recidivism. To learn more about the Criminal Justice Coordinating Council, visit the county website at <http://coconino.az.gov/index.aspx?nid=943>.

DETENTION PROGRAMS

Detention facilities are key components of the criminal justice system, public safety and economic vitality of a community. Our detention facility is a community within the greater Flagstaff / Coconino County community. In that sense, our detention facility must provide many of the same services available in any community. Our agency is proud of our proactive approach to inmate programs and services.

Pre-Trial Services

The Sheriff's Office works closely with Pretrial Services which is supervised by Adult Probation and is part of the Court Services Division of Coconino County. Pretrial Services assists the courts in determining who needs to remain in custody and who can be released without undue threat to the community. The Pretrial Services: 1) investigates the status of incarcerated inmates for possible release, 2) provides a report to the court allowing for more informed decisions about release, and 3) supervises persons released from jail ensuring their court appearances and community safety.

Medical Services

The Coconino County Detention Facility provides medical care to the most challenging population in our community. The inmates are often at high risk for health issues, are not likely to seek care when they are not in our custody, and are likely to need care when they are in jail. As a result, many inmates are healthier when they are in jail than when they are not because of the medical services and attention they receive in jail. Our staff of dedicated nurses and health care providers works diligently to offer quality medical care to all inmates.

The Coconino County Detention Facility Medical Unit uses a Public Health Model with an emphasis on promoting wellness in the medically underserved inmate population. A staff of Registered Nurses provides a wide range of medical services including intake assessments, sick call, emergency medical care, vital signs, daily medications, treatments, EKG's and phlebotomy. Every inmate is screened for medical issues upon arrival to the facility. The unit provides comprehensive medical, dental and psychiatric care to all inmates in our custody from booking to release.



Photo 15 – Medical staff are important in providing in-house services to inmates

Summary of Medical Unit cost-saving measures:

- creating an internal “float pool” of nurses to decrease the costs of using temporary nursing agency services
- providing many medical services within the facility reducing transports and outside fees
- providing many medical services within the housing units reducing inmate escorts in the facility
- RNs with Wound Care Certification to evaluate and recommend treatment for wounds reducing visits to outside providers
- instating an inmate co-pay program (\$10 co-pay for medical visit and co-pays for prescription - no inmate is denied necessary care if he/she cannot pay)
- limiting pharmacy costs by using a closed formulary of generic drugs
- RN manages the pharmacy to be cost-effective
- telemedicine with the Page Detention Facility helping to decrease number of visits to Page hospital
- increasing communication with the courts and asking for alternatives to holding medically expensive inmates in custody
- taking advantage of medical discounts for timely payment
- increasing communication with arresting officers and the emergency room to decrease the need for unnecessary emergency room care
- partnership with Arizona Health Care Cost Containment System to reduce cost of hospital admissions greater than 24 hours
- using electronic medical records system (CorEMR) to manage inmate health care

Arizona Health Care Cost Containment System

Another program which has saved the Jail District and taxpayers significant funds is partnership with the Arizona Health Care Cost Containment System (AHCCCS).

A large percentage of inmates of the detention facility have chronic health conditions or are treated with psychotropic medications. Continuity of care is an important factor for inmates' health conditions while in detention. To facilitate continuity of care, Coconino County Detention Facility coordinates on a daily basis with AHCCCS regarding person's booked or released from our facility to ensure their AHCCCS coverage is reinstated timely upon release. While a person is incarcerated, their AHCCS coverage is suspended, but not terminated. When a person is released, their AHCCS eligibility is re-established within approximately one day. Using the agreement with AHCCS of suspending rather than terminating benefits is a benefit to the community as a whole because it helps stabilize and even reduce overall healthcare costs of this population.

AHCCCS Discounted Medical Billings

The Department of Health and Human Services, Centers for Medicare and Medicaid (CMS), determined that states are eligible for Federal Financial Participation (matching funds) for qualifying inmates when they have "inpatient status" for 24 hours or more at Medical Institutions (hospitals). The County Supervisors Association of Arizona has encouraged AHCCCS to contract with Arizona counties to utilize the Federal Financial Participation (FFP) to pay for inpatient medical care costs of county inmates. FFP, also known as the federal match, is the portion paid by the federal government to states for their share of expenditures for providing Medicaid services.

Since 2009, an agreement between Coconino County Jail District and AHCCCS has provided a platform to ensure compliance with Federal, State, and CMS regulations, and to adjudicate and pay claims for covered services. With this agreement, when an inmate is hospitalized 24 hours, our Eligibility Coordinator works with the inmate to gather AHCCCS eligibility information and submit a claim to AHCCCS. The Coordinator also notifies the hospital billing department. If AHCCCS status is approved, the Jail District pays 12.67% of the AHCCCS adjusted bill and AHCCCS pays 99.87%. If an inmate is not approved for AHCCCS status, the Jail District pays at the current adjusted rate. In 2014 there were no claims, and in 2015 the Coconino County Sheriff's Office was able to save \$14,600 through this program (data from Sheriff's Office AHCCS Administrative Specialist).

Mental Health Services

Mental Health Services are recognized as an important component of the care we provide inmates. We also are dedicated to working with our community partners to develop better community-wide solutions to dealing with mental health issues.

Our facility has a staff member dedicated as a Mental Health Clinician. This clinician advocates for individuals with mental illnesses. The current employee in this position has experience both a clinician as well as detention officer and can bring the two disciplines together to provide a holistic approach. The staff coordinates with detention medical staff, the contracted staff psychiatrists, and local agencies that provides mental health services. The mental health clinician also has been instrumental in helping to prevent recidivism by incorporating essential discharge planning prior to the inmate's release from custody.

Inmates can meet with our psychiatrist one-on-one through tele-medicine (i.e., video/computer conferencing). The psychiatrist also makes regular in-person visits to our facility, reviews inmate charts, and speaks with inmates via telephone in emergencies. The psychiatrist prescribes medication off his closed formulary list which has been a cost savings to our facility while maintaining effective treatment for

the jail population. This reduces the number of inmates on non-formulary (or psychotropic) medications, improving the mental health of those inmates.

Other mental health services provided to inmates include teaching them effective coping techniques. In some cases, these techniques can be used effectively in place of psychiatric medications that often mask symptoms without addressing underlying problems. These techniques are valuable tools for inmates facing life's challenges both inside and outside of the jail setting.

Video Court

The Video Court Room is set up like a simple court room with a video monitor in place of the judge's bench for the judge to appear via video conferencing. All Flagstaff City Court and Flagstaff Justice Court initial appearances are conducted via video court. The video court system also is available for other municipal and justice courts in Coconino County. Detention Officers are always present in the video court room for safety and security during the proceedings. Staff members from Pre-Trial Services also are present in the video court room. If a person will be held in custody after initial appearance, medical staff conducts additional assessments following video court to ensure a continuity of medical care.

The video court system provides increased safety and is a cost-savings measure, not only for the Sheriff's Office but also for the Flagstaff Police Department (which accounts for over 50% of the bookings into the jail). Inmates are able to appear before the judge without being transported to court. Reduced transports translate into increased safety for employees and inmates as well as cost-savings in terms of employee time and vehicle costs. The video system reduces the number of inmates needing to be physically transported to court by at least 80%.

In 2013, video court was used in approximately 3907 Flagstaff Municipal Court appearances, 2358 Flagstaff Justice Court appearances, and 319 Williams Municipal Court / Williams Justice Court appearances.

In 2014, video court was used in approximately 4533 Flagstaff Municipal Court appearances, 2648 Flagstaff Justice Court appearances, and 354 Williams Municipal Court / Williams Justice Court appearances.

Video Court also is used for initial appearances to be conducted from our Page Detention Facility with the Page Justice Court. We are developing this process also for initial appearances to occur through video court with the Fredonia Justice Court.

Attorney / Client Visitation

Attorneys may visit with their clients in a specified attorney/client room, in visitation booths, in program rooms, or through a video system. As with the video court system, the attorney/client video system provides increased safety and is a time-savings measure for both attorneys and jail staff.

Civil Rights Attorney Program

A Civil Rights Attorney is retained as a legal resource for inmates to assist them in pursuing issues of civil rights, Habeas Corpus, and conditions of confinement. This attorney is funded through the Inmate Welfare Fund. Inmates request a Civil Rights Attorney by submitting an Inmate Request Form to the Inmate Relations Officer.

Veterans Affairs

To better serve military veterans, we seek to identify them early in the criminal justice process, during initial court interviews. When an inmate is identified as a veteran, the Inmate Relations Officer (IRO) provides the inmate a Veterans Affairs packet. This packet provides information on care and benefit services available to veterans. Inmates also can request veteran's assistance through our Inmate Request Form process. The IRO notifies a veteran's representative on behalf of the inmate.

During 2013, 38 inmates were identified as military veterans and provided Veterans Affairs packets; during 2014, 32 inmates were identified as military veterans and provided Veterans Affairs packets.

Grievances

The Inmate Rule Book provides guidelines for inmates to file grievances. First, the inmate must try to resolve the issue at the lowest supervisory level, such as with the floor officer or supervisor. If not resolved, the inmate may send a request to the Inmate Relations Officer (IRO). If not resolved at that level, the inmate is provided a grievance form to fill out. The grievance form is reviewed by a Detention Lieutenant. If the inmate still is not satisfied with the resolution, he/she may ask for a grievance appeal. The appeal is reviewed by the Detention Commander whose decision is final. In 2013 nine inmate grievances were processed; in 2014 six inmate grievances were processed.

Inmate Programs

The Program Coordinator and a Support Services Sergeant work with staff, volunteers and contracted service providers to develop Religious, Substance Abuse Recovery, Education, Native American, Work (such as the women's sewing program), and Recreation programs. Many of the programs are designed to help inmates not only with immediate issues and needs, but also to help them prepare for re-entry into the community. While some of the programs are provided by licensed counselors, there are also over 140 people from the local community who volunteer to help facilitate these programs. Over 60% of these community volunteers/facilitators have commit to volunteering at least once per month. All Programs Facilitators must successfully complete an application and training process. Programs are continuously being reviewed and updated to meet the changing needs of the offender population in custody. Each year Detention Facility Volunteers contribute nearly 5,500 hours of time to inmate programs.

Juvenile Education Services

On occasion, courts deem that a juvenile be held as an adult at the Flagstaff Detention Facility. According to classification, juveniles are kept separate from adult inmates. On average, there are four juveniles in the Flagstaff Detention Facility.

In order to provide education services to these juvenile inmates, the Detention Facility utilizes a part-time teacher employed by the Coconino County Regional Accommodation School District #99. The certified teacher works with both English and Spanish speaking juveniles. The program offers students the opportunity to earn credits toward a High School Diploma. Students also may choose to work toward their GED or work on learning English. The Juvenile Educator currently instructs juvenile inmates four hours each day, Monday through Friday. In the event the instructor schedules time off, a substitute is provided.

Adult Education Services & Special Education Services

We currently offer Life Skills/Workplace readiness classes to inmates. Inmates younger than 22 years of age are interviewed to determine if they are eligible for special education services according to the Child Find Law. Those who qualify are referred to the Coconino County Regional Accommodation School District #99. Partnership with the Literacy Center also helps identify inmates in need of literacy instruction and provide them with basic reading and writing skills.

Library Program

In partnership with the Flagstaff Public Library and City of Flagstaff, the Flagstaff Detention Facility has a library program with two employees and over 6,500 items in inventory. In addition to newspapers, magazines, books by popular authors, self-help books, cartoons, and poetry the library also maintains religious and substance abuse recovery materials. The Page facility provides limited library services in house.

Education & Well Being Programs

In addition to the Juvenile and Adult Education mentioned previously, there are education and self-help programs offered on a rotating basis through the housing units in the jail. Many of the programs such as Anger Management, Parenting Skills, Personal Finance, Creative Writing, Meditation, Art, Yoga, and Job Skills/Coaching rely on volunteers from the community or agreements with educators to facilitate the classes.

Recreation

Recreation yards for each of the holding units are outfitted with exercise stations for pushups, pull-ups, sit-ups, etc. The exercise stations do not have weights or removable parts. Handballs also are provided to inmates for recreational use. The recreation yard for the pod housing juvenile inmates has basketball hoops.

Substance Abuse Programs

Substance abuse is a major issue for many inmates. The following are examples of the programs available to inmates: Alcoholics Anonymous, Narcotics Anonymous, Cocaine and Crystal Meth Anonymous, and Co-Dependents Anonymous. Many of these meet on a weekly basis. While these programs offer much needed support and services, many inmates are in need of a structured treatment program. Our agency has developed such a program which is described later in this report under EXODUS.

Religious Programs

Most inmates are offered the opportunity to attend one religious program and one substance abuse recovery program per week. A lead Chaplain helps coordinate with representatives of different faith and spiritual groups to meet the spiritual needs of inmates. Religious sessions and counseling are offered to inmates in both group and individual settings. Inmates may participate in bible studies and religious services. Religious literature including bibles and literature from many different religious organizations as well as a large selection of non-denominational books and magazines are made available and delivered to inmates weekly. The kitchen staff also tries to accommodate special religious dietary requirements to the best of their ability.

Native American Programs

Attention has been given to the unique needs of our Native American population which makes up approximately 50% of our inmate population. One of the first special programs at the Sawmill campus was the building of a Sweat Lodge. Implementing the Sweat Lodge program was accomplished with the assistance of Navajo Behavioral Health. A Hogan located on the detention campus also is available for special programs.



Photo 16 – Exodus program participants using the Detention Facility Hogan

Talking Circle is another program available to inmates. The Talking Circle was created and is staffed by contract facilitators from the Navajo Nation and local Native American Community members. It provides an opportunity for inmates to discuss their feelings and thoughts about their current situation in a manner consistent with their spiritual beliefs.

Special Event Programming for Inmates

Occasionally, special events are made available to the inmate population for the purpose of education, recreation and morale. For example, each year inmates are invited to attend a Christmas Caroling program during which groups from the local community and an employee band provide a holiday sing-along with the inmates. Arts and Crafts programs also are offered periodically to qualifying inmates throughout the year.

	Number of Times Offered	Total Number Attending <i>(may include individuals who attend multiple times)</i>
Bible Study	663	3954
In-House Chaplain Visits/Counseling	260	3279
Pastoral Visit	435	1247
Worship Service	166	652
Episcopal Communion	714	5287
Catholic Mass	---	---
Special Religious Program	37	521
Talking Circle	91	775
Sweat Lodge	4	31
AA Programs	497	7207
Step Study	50	54
Job Coach Class	21	422
Food Handler's Class & Test	19	362
Culinary Class	4	24
Thinking for a Change	262	4523
Creative Writing	35	706
Parenting Class / STD Education	45	854
Money Management	---	---
Domestic Violence / Sexual Abuse	1	53
Literacy Classes	94	1860
Life Skills	151	2452
Yoga / Meditation	94	1771

Table 14 – Inmate Programs and Attendance for 2014. Data from Detention Program Coordinator.

Inmate Work Programs

Inmate Work Programs provide opportunities for inmates to give back to the community in a positive way and for inmates to receive job skills training. Male inmates meeting certain criteria have the opportunity to work in the kitchen, laundry, around the building (in-house cleaning and in-house painting crews), or as part of an outside labor crew. Qualifying female inmates are invited to participate in a sewing program.



Photo 17 - Semi-annual inmate sewing program blanket giveaway. Blankets, pillows, and arts and crafts made by the Women's Sewing Program are given away to non-profit organizations.

Work Crews provide additional labor for upkeep, landscaping, and construction throughout Coconino. Work Crews also provide labor for special projects throughout the communities of Flagstaff, Page, and Williams such as Clean and Beautiful projects, painting and upkeep at the Law Enforcement Administrative Facility, assistance packing boxes at the Northern Arizona Food Bank, wood for warmth, and many other projects that benefit the community. In past years Work Crews have provided over 8,000 person hours of labor to the community each year (based on an average of four working inmates, working 40 hours per week for 50 weeks).



Photo 18 - Work Crew keeping Coconino County clean and beautiful

Maintenance Services

The Maintenance Team (see also Support Services section of this report) plays an integral role in providing inmates and employees with a safe working facility. Maintenance services include diagnostics, repairs, and upgrades on plumbing, electrical, fire, security, and HVAC throughout the facility. A large part of their workload is for the Detention Facility. Examples of the areas they service include the inmate housing units, recreation areas, visitation areas, laundry, kitchen, intake, sally port, central control, and lobby. They also service the Page Detention Facility. The team is composed of one Facility Manager, one Maintenance Supervisor and three Maintenance Technicians.

Detention Officers also participate in managing improvement projects to the detention facility. Recent improvements include completion of resurfacing of nearly 19,000 square feet of floors to an epoxy surface and replacement of shower heads in the housing units. The epoxy floors

Laundry Services

In-house laundry services are provided through inmate labor and supervised by the Detention Services Officer. The laundry unit washes inmate uniforms, bed linens, towels, and inmate personal whites. Whites, bedding, and towels are laundered once per week. Uniforms are laundered twice per week. Soap and maintenance to the washer and dryer machines are provided through contracted services. Many items are maintained and repaired through the in-house, women's sewing work program. In-house laundry provides cost savings to the facility.

Commissary Services

Since 2003, the Detention Facility has contracted with Keefe Commissary Network to provide commissary services to inmates. Commissary items include sundries, snacks, personal hygiene items, socks, underwear, t-shirts, shoes, and stationary items. By using contracted commissary services, the Detention Facility has achieved an efficient commissary service for the inmates, has realized salary savings for managing the commissary, and has realized space savings by using the services of an external warehouse. The Detention Facility receives a commission from these transactions and this is placed in the Inmate Welfare Fund which directly benefits inmates.

Each Monday, inmates are allowed to fill out a standardized form requesting up to \$80 of commissary items. This form is scanned and submitted electronically to the Keefe warehouse in California. By Wednesday, each order has been filled and sent back to Flagstaff for distribution to the inmates. Payment for the commissary items is electronically subtracted from the balance an inmate has on the books.

Family members and friends of inmates also can use an online service known as Securepak to purchase and send packages to inmates. Securepak consist of several different gift packages to choose from with prices ranging from around \$10 -\$40. Family members and friends also can add money to an inmate's trust account through our vendor Telmate which provides services for phones, visitations, and inmate accounts.

Kitchen Services

The kitchen is managed by five full-time kitchen supervisors and one manager. They are assisted by two shifts of 10 working inmates. The kitchen provides an average of 1,500 meals a day (three meals per day for approximately 500 individuals). The menus are pre-approved by an on-call Registered Dietician. The kitchen also provides meals to meet special medical or religious dietary needs of inmates.

Recently, with the approval of our Registered Dietician the kitchen went to a diabetic friendly menu. It is estimated that diabetes is an issue affecting approximately 4% of the general population. The facility also is seeing an increase in requests for religious specific diet, mostly kosher or vegetarian diets. The kosher diets are more costly to produce, costing approximately \$5.00 per meal.

The staff constantly reviews its operations and meals looking for ways to improve efficiency by reducing labor costs, simplifying menus, and seeking competitive contract bidding. This helps offset the increases in food prices and keeps the kitchen competitive with the open market. In FY14, the average cost per meal was \$0.87 (a cost of \$2.61 to feed each inmate per day). In accordance with state statute, the jail charges non-rental bed inmates \$1.00 per day for meals to help recover some expenses of kitchen services. While 100% collection of this fee has not been possible \$67,635.53 was collected during FY13 (financial information provided by Detention Kitchen Supervisor).

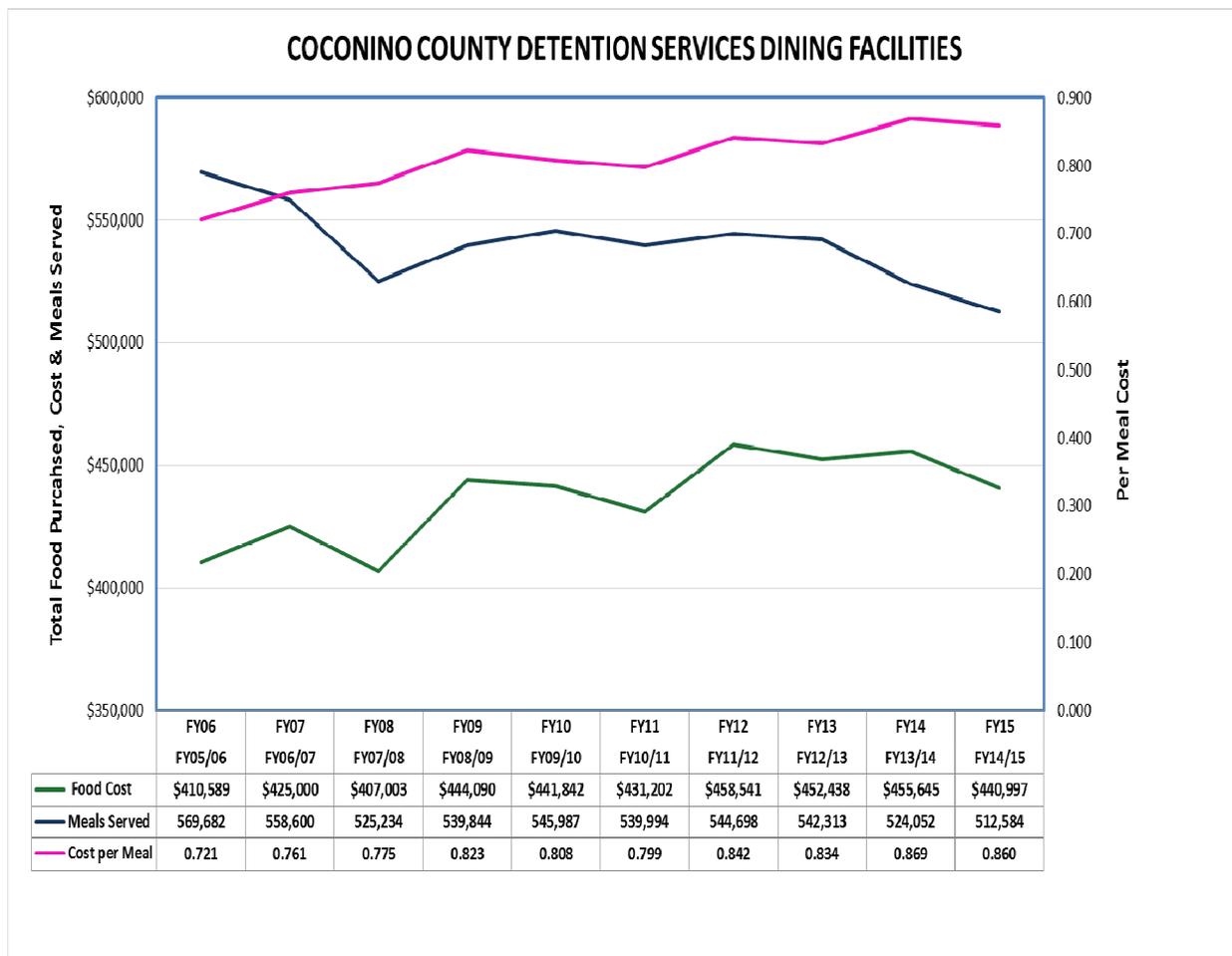


Figure 32 – Jail Kitchen Services Costs. The left axis shows the total food costs and number of meals served. The right axis shows the cost per meal. Data is from the Kitchen Manager.

Assessing Substance Abuse

Substance abuse has a major impact on the jail population and community safety. Periodically we conduct surveys to better understand trends in substance abuse and how it relates to our inmate population. The surveys help us develop treatment programs with the goal of providing inmates with skills to make positive life changes. The Coconino County Sheriff's Office believes it has a moral obligation to provide tools to help inmates redirect their lives.

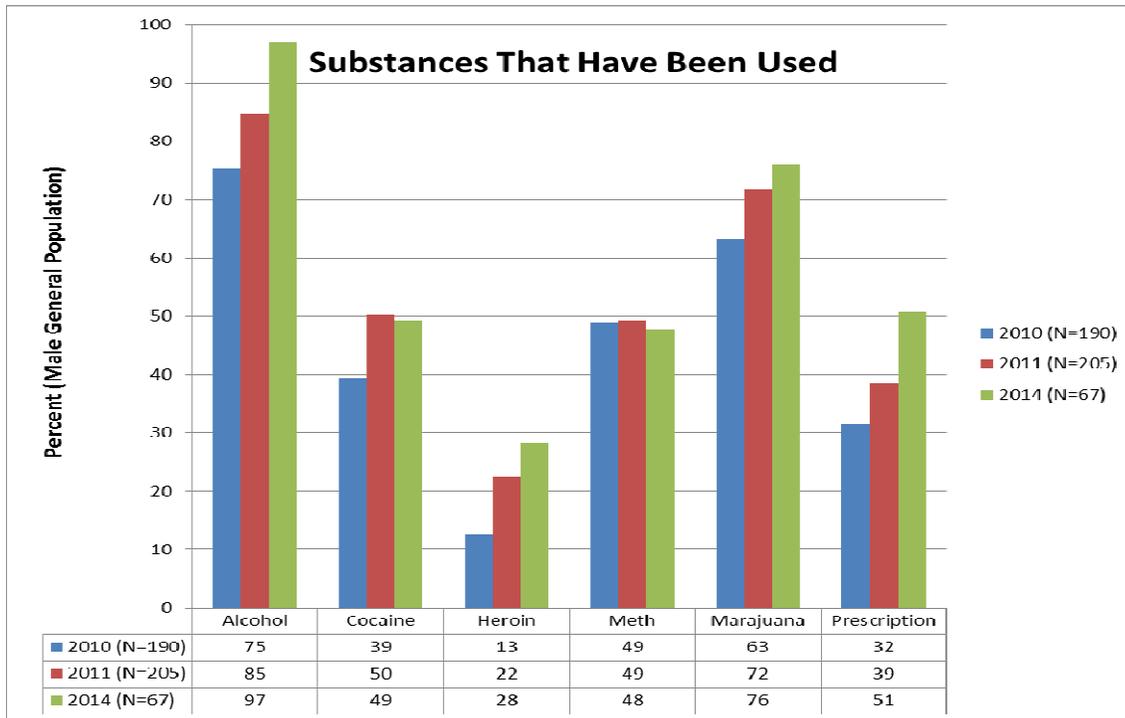


Figure 33 - Summary of Substances used by General Population of male inmates surveyed

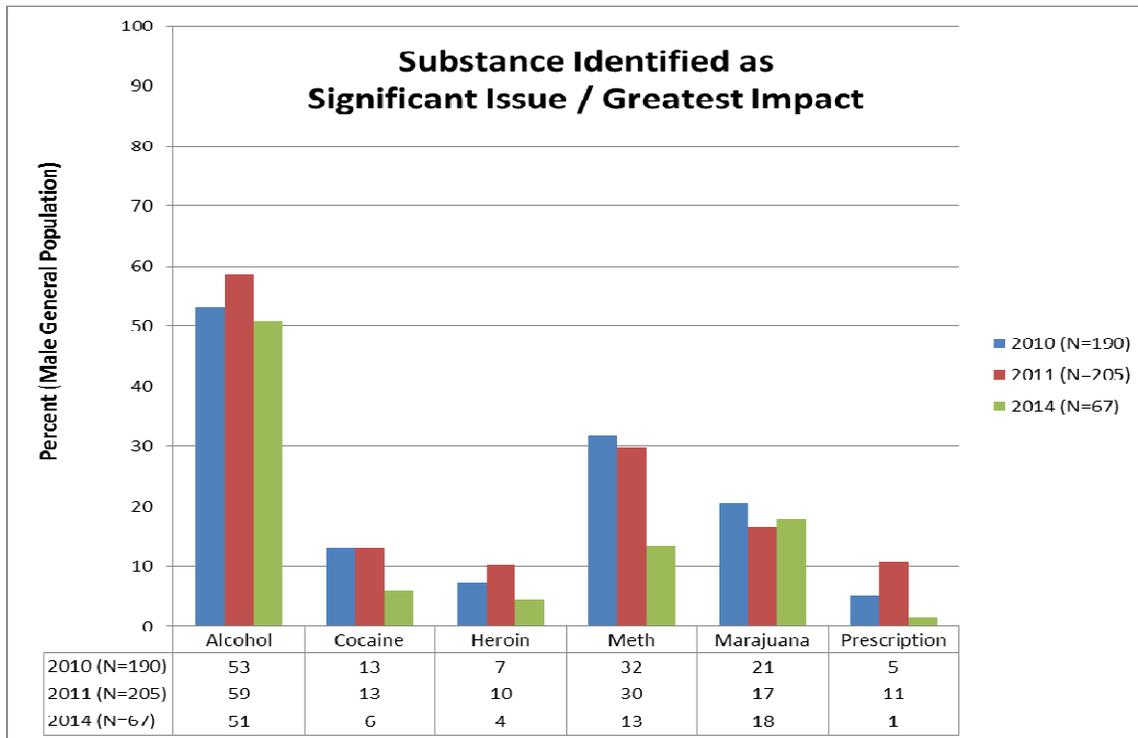


Figure 34 - Summary of Substances most often abused by General Population of male inmates surveyed

EXODUS (Substance Abuse Treatment Program)

In 2007, the Coconino County Sheriff’s Office implemented an In-Custody Treatment Program called Exodus. Funding for the in-custody portion of the program is generated by revenues from the Jail District Sales tax. Funding for the out-of-custody and continuum of care portions of the program come primarily from grants and community partnerships. Interns from Northern Arizona University programs in social work and psychology also assist with the program.

The first group in 2007 was a men’s specific treatment group. In August 26, 2008 the program was expanded to include a women’s specific treatment group. In 2011, the program was expanded again through a Residential Substance Abuse and Treatment grant (RSAT) and partnership with Coconino County Adult Probation specific to male inmates sentenced with probation violations. The total number of men’s seats is now 48, and the total number of women’s seats in the program is now 22.

The goals of Exodus are:

- To provide educational and therapeutic services to assist inmates in making a decision to avoid alcohol and drug use in the future
- To decrease recidivism rates
- To provide alcohol and drug treatment to inmates that have difficulty accessing treatment through other means
- To provide a behavioral management tool that helps to control inmate behavior and decrease disruptive activities
- To create a safer community
- To reduce health care costs associated with substance abuse/dependence
- To create a program that requires some inmates to engage in a productive routine while in custody

- To provide a proactive response to substance abuse related crime rather than a reactive response
- To require inmates to develop an alcohol and drug free life plan for release

Programming provides not only substance and alcohol treatment but also is integrated with classes such as domestic violence awareness, health and hygiene, parenting skills, job skills, stress management, and well-being programs such as art and yoga. Exodus also helps people transition from detention back into the community by working with the inmate to develop plans for transitional housing, further treatment, and other aftercare needs that support continued sobriety. Grant funding and community partnerships are vital to these transition plans.

There are some differences in how local, state, and national recidivism data are calculated. Some report on any recidivism, others report on recidivism for like crimes. There are also differences in the time frame for which recidivism is measured (i.e., six months, one year, three years, etc.). Pew/ASCA State of Recidivism, published April 2011, reports recidivism rates within three years of a person's release to be around 40% between 1994 and 2007. Other studies show nearly 70% of drug abusing offenders return to prison within three years of release (Langan & Levin, 2002). Evidence based treatment has demonstrated improved recidivism rates in inmates receiving treatment compared to those not receiving treatment, as well as cost savings attributed to reduced crime.

DETENTION ACADEMY



Since 2004, the Coconino County Sheriff's Office has partnered with Coconino Community College (CCC) and the Arizona Detention Association to conduct the Basic Detention Academy for Detention Officers. The academy provides entry level training to detention officer staff. The 13 credit curriculum consists of six weeks of intense training and is designed to meet Arizona Detention Association standards. Training combines academic, tactical, physical fitness, and team building classes. The 13 credits may be applied toward an Associate degree in the Administration of Justice program at CCC. Since its inception through December 2015, we completed 19 academies and graduated a total of 172 cadets (as of January 29, 2016).

Photo 19 – Inspection of cadets during Detention Academy

DETENTION CUSTOMER SATISFACTION SURVEYS

The Coconino County Sheriff's Office values citizen input and feedback. Customer satisfaction surveys regarding Detention Services are made available online and at the detention facility to anyone who comes to our facility for business (e.g., family and friends of inmates, bail bondsmen, attorneys, and volunteers).

The survey asks for information about the date of the visit and for a rating of the facility and staff in a number of categories such as, cleanliness, professionalism, accuracy of information, use of technological resources to aid in service, and timeliness of service.

Calendar Year	FY09	FY10	FY11	FY12	FY13	FY14	FY15
Percentage of Volunteers Rating Excellent to Good Services in Detention	92%	94%	94%	98%	97%	100%	97%
Percentage of Attorneys Rating Excellent to Good Services in Detention	80%	77%	No data	75%	81%	84%	No Data
Percentage of Bail Bondsmen Rating Excellent to Good Services in Detention	90%	78%	100%	68%	63%	65%	No Data
Percentage of Citizens Visiting Detention Facility Rating Excellent to Good Services in Detention	75%	77%	74%	63%	64%	59%	78%

Table 15 - Responses from Detention Customer Satisfaction Surveys

OTHER DETENTION ASSIGNMENTS & SERVICES

The Detention Facility has several officers serving in positions where they handle inmate relations and coordinate with outside entities and stakeholders. Examples of these follow.

Court Office

The Court Office of the Coconino County Detention Facility is made up of one Sergeant, eight Detention Officer II's and one Detention Support Specialist. This unit is primarily responsible for ensuring safe and secure transportation of inmates between the jail and the courts. The unit also transports inmates to medical appointments. Once an inmate has been sentenced to the Arizona Department of Corrections, the Court Office is responsible for transporting him/her to the Department of Corrections (DOC). The Court Office also manages daily transports to and from other facilities throughout the state for persons with warrants outside of Coconino County.

	2011	2012	2013	2014
Transports to Department of Corrections	303	248	271	281
Transports to Court	4190	4929	5008	4898
Transports to Medical Appointments <i>(includes scheduled, non-emergency appointments only; also includes some transports to mental health facilities)</i>	258	173	181	126
Transports to Other Agencies <i>(conservative estimates)</i>	60	137	162	111

Table 16 – Number of Court Office Transports

The current Detention Support Specialist in the court office serves as a liaison for bed rentals between the Sheriff's Office and other law enforcement agencies in Arizona. Some of the agencies with which the liaison coordinates include the Bureau of Indian Affairs, Bureau of Prisons, United States Marshals, Arizona Department of Corrections, and Immigration and Customs Enforcement.

Detention Liaison Officer

The Detention Liaison Officer (DLO) communicates and coordinates with the Arizona Gang and Immigration Intelligence Enforcement Mission (GIITEM) task force regarding gang intelligence. This officer interviews and identifies potential gang members and provides gang awareness training to staff.

Detention Services Officer

The DSO (Detention Service Officer) is responsible for numerous tasks, including: janitorial ordering, supplies ordering (i.e. linens, uniforms for in house and the work crews), and management of the working inmates (trustees) and laundry services at the Detention Facility.

Inmate Relations Officer

The Inmate Relations Officer (IRO) is responsible for processing all inmate written requests. These range from questions regarding medical, health and well-being programs, treatment programs, commissary, money orders, property, release dates, court dates, phone communications, trustee status, and counseling. Requests also include complaints of confinement, inmate rules violations, Civil Rights Attorney requests, and Veterans Affairs contacts.

In 2013 the IRO responded to 15,362 written inmate requests; in 2014 the IRO responded to 16,101 written inmate requests.

DUI Processing

The Flagstaff Detention Facility has areas designated for law enforcement officers to process DUI arrests. The area and equipment allow officers to conduct breath analysis (using an intoxilyzer machine) and to take blood draws (process known as phlebotomy) to measure blood alcohol content. The intoxilyzer machines are maintained by the Flagstaff Police Department and the phlebotomy blood draw equipment is maintained by the Coconino County Sheriff's Office.

Critical Incident Stress Management Teams (CISM)

In 2003, the Detention Facility staff was instrumental in developing a Critical Incident Stress Management (CISM) team that now has expanded to include members from Coconino County Sheriff, Flagstaff Police, Search and Rescue, Victim Witness, Flagstaff Child and Family Counseling, Flagstaff Fire, CERT, Arizona DPS, and agency chaplains.

The team is made up of first responders who are trained provide psychological first-aid to other first responders. Having a CISM team of first responders working with their peers provides a safe environment for early discussions and intervention referrals from people who share an understanding of the intricacies of first responder work. Our goal is not to replace on-going professional counseling but to provide psychological first-aid and to help connect people suffering from traumas with appropriate care.

Hostage Negotiation Team

In December 2006, the Detention Facility created a Hostage Negotiation Team. Each team member must complete approximately 240 hours of formal hostage negotiation training. The team works toward an integrated approach with the Patrol and Criminal Investigation negotiators, the Flagstaff Police Department Hostage Negotiation Team, and the Tactical Team (made up of officers from both Flagstaff Police Department and the Coconino County Sheriff's Office). This interagency approach is a concept that expands resource availability.

SUPPORT SERVICES

The Administrative & Support Services Division is led by a Commander and composed of teams in the areas of: Finance, Maintenance & Custodial Services, Systems Security, Warrants, Information Systems, Communications, Administration, and Human Resources. Most of the members of this division are civilian employees.

The Administrative & Support Services Division serves the entire Sheriff's Office, including the Detention Facility, and all of the substations of the Sheriff's Office. In addition, the Coconino County Sheriff's Office provides Information Systems, Warrants, Facilities, and Custodial services to the Flagstaff Police Department through Intergovernmental Agreements.

In addition to the day-to-day functions supporting the agency, the Support Services Division is instrumental in providing logistical support for large scale emergency events. While officers and other emergency responders in the field deal with the emergency at hand, many of our Support Services personnel manage and support activities at the Incident Command Post (which manages the emergency event) or the Emergency Operations Center (which manages the consequences of the emergency).

FINANCE AND BUDGET

Finance and Budget plays a vital role in developing the annual budget for the Sheriff's Office. This involves regular budget analyses and reports. This team also processes and manages purchase orders, accounts payable & receivable, timecards, and travel documents. In addition, they complete financial reports for contracts and grants for the Sheriff's Office.

APPROPRIATED EXPENDITURES	FY 2011	FY 2012	FY 2013	FY 2014	FY 2015
Administration	416,007	421,227	263,022	282,309	296,691
Volunteers	37,545	37,545	37,545	102,563	87,633
Criminal Investigations	1,016,224	1,018,751	1,028,859	1,160,793	1,205,271
Flagstaff Patrol	3,143,244	3,273,316	3,224,314	3,359,960	3,333,330
Search & Rescue	131,597	133,205	152,014	229,563	272,666
Search & Rescue (Construction)			42,618	151,498	182,298
Page Patrol	551,341	413,980	496,367	511,750	513,900
Williams Patrol	1,045,036	1,366,772	929,075	1,064,945	1,295,130
Support Services-Custodial	87,545	83,234	84,887	100,898	105,475
Support & Patrol-Admin Salary			404,823	436,830	449,490
Support Services-Warrants	31,756	41,434	36,767	48,450	46,831
Support Services-Admin	1,131,689	1,200,297	1,192,191	1,183,996	1,215,598
Support Services-IT	68,546	(11,481)	77,918	149,214	182,910
AGENCY APPROPRIATED EXPENDITURES	\$ 7,660,530	\$8,254,095	\$7,970,400	\$8,782,769	\$9,187,223
Debt Service	2,060,506	2,061,650	0		0
Flagstaff Jail Operations	9,391,856	10,651,116	9,316,072	9,812,389	13,353,441
Page Jail Operations	935,781	941,758	911,454	1,088,585	1,001,607
Jail, SO, and SS Admin	548,857	566,345	571,726	607,767	621,358
Jail Nurses	1,003,524	1,039,539	1,108,787	1,134,778	1,186,563

Flagstaff Jail Medical	598,260	598,260	598,260	598,260	598,260
Page Jail Medical	108,327	108,327	108,327	108,327	108,327
BOP Medical				24,600	24,600
Maintenance	389,210	345,872	582,445	541,307	542,340
Extraditions	31,300	31,300	31,300	31,300	31,300
Exodus Treatment Program	275,717	274,670	255,288	336,884	372,551
JAIL DISTRICT APPROPRIATED EXPENDITURES	\$15,343,338	\$16,618,837	\$13,483,659	\$14,284,197	\$17,840,347

Table 17 –Appropriated Budget for Sheriff’s Office and Jail, Fiscal Years 2011-2015

Additional revenue comes from Grants and Cooperative Agreements, Jail Enhancement Funds, Inmate Welfare Funds, and Jail Sales Tax. Jail Sales tax revenues are available only for use toward the Jail District Budget. Jail Enhancement and Inmate Welfare Funds must be used within the guidelines of those programs.

GRANTS

Grants are managed by an Administrative Manager and Finance Manager. They work with staff throughout the agency in the application and reporting processes. Grants are funded by Federal, State, and Local funding sources. Some grants are cooperative efforts with other public safety and public service agencies.

In FY 2013 we received approximately \$955,252 in grant funding, in FY 2014 we received approximately \$352,955 in grant funding, and in FY 2015 we received approximately \$473,207 in grant funding.

GRANT NAME	PROJECT	APPLICATION DATE	GRANT START DATE	GRANT END DATE	AMOUNT AWARDED
AZDOHS SHSGP FFY2010	Narrowband	02/29/12	10/01/12	09/30/13	\$ 20,288.00
AZDOHS SHSGP FFY2012	Narrowband	02/29/12	10/01/12	09/30/13	\$ 62,475.00
AZDOHS SHSGP FFY2012	Citizens Corp	03/01/12	10/01/12	09/30/13	\$ 9,000.00
FFY12 NCHIP	Mug Import RMS	03/05/12	10/01/12	09/30/13	
FY13 ACJC Drug, Gang, Violent Crimes (FPD)	METRO	03/22/12	07/01/12	06/30/13	
FY12 Edward Byrne JAG Local (FPD)	Radio Project	05/14/12	10/01/12	09/30/15	\$ 7,020.00
State Farm Insurance	10 radios/2 cache	05/23/12	01/01/13	12/31/13	
State Criminal Alien Assistance Program (SCAAP) 2012	Alien Inmates	07/03/12	07/01/11	06/30/12	\$ 6,936.00
GIITEM - DPS (DLO) (FY13)	2009-246	07/01/12	07/01/12	06/30/13	\$ 37,250.00
AGFD - Watercraft LE Appropriation	Boat Patrol	07/03/12	07/01/12	06/30/13	\$ 166,490.00
USDA Forest Service, Coconino & Kaibab National Forest Financial Operating Plan	Forest	09/15/12	10/01/12	09/30/13	\$ 66,000.00

USDA Forest Service, Apache-Sitgreaves National Forest Financial Operating Plan	Forest	09/15/12	10/01/12	09/30/13	\$ 5,000.00
Residential Substance Abuse Treatment Program (RSAT CY13) - ACJC	RSAT Exodus	10/02/12	01/01/13	12/31/13	\$ 151,231.00
FEMA Community Resilience Innovation Challenge	CERT	10/26/12	01/01/13	12/31/13	
AZDOHA FFY13 SHSGP	Radio Project	02/28/13	10/01/13	09/30/13	\$ 72,960.00
AZDOHA FFY13 SHSGP	CERT	02/28/13	10/01/13	09/30/13	\$ 18,250.00
AZDOHA FFY13 SHSGP	MDC's	02/27/13	10/01/13	09/30/13	\$ 139,252.00
AZDOHA FFY13 SHSGP	Headsets	02/27/13	10/01/13	09/30/13	\$ 7,000.00
AGFD - Watercraft LE Appropriation FY14	Boat Patrol	07/03/13	07/01/13	06/30/14	\$ 190,000.00
FY13 ACJC NCHIP	Mug/PCN Import	04/18/13	10/01/13	09/30/14	
2013 SCAAP	Mental Health	05/13/13	10/01/13	09/30/14	\$ 9,008.00
BJA Bullet Proof Vest Program	Vests	05/20/13	04/01/13	09/30/15	
DOJ COPS Hiring Grant	Officers	06/03/13	10/01/13	09/30/16	
USDA Forest Service, Coconino & Kaibab National Forest Financial Operating Plan	Forest	09/15/13	10/01/13	09/30/14	\$ 66,000.00
USDA Forest Service, Apache-Sitgreaves National Forest Financial Operating Plan	Forest	09/15/13	10/01/13	09/30/14	\$ 4,400.00
FY13 Edward Byrne JAG Local (FPD)	Vests Sworn	06/06/13	10/01/12	09/30/14	\$ 6,975.00
Flagstaff Community Foundation - EXODUS	Transitional Beds	06/13/13	01/01/13	12/31/14	\$ 8,500.00
GIITEM - DPS (Deputy)	Deputy	07/01/13	07/01/14	06/30/19	\$ 112,092.00
GIITEM - DPS (DLO) (FY14)	DLO	07/01/13	07/01/14	06/30/19	\$ 37,250.00
The NRA	K9	07/29/13	02/01/14	01/31/15	
Nestle Purina	K9	07/30/13	02/14/14	12/31/14	
100 Club of Arizona	K9	08/28/13	10/01/13	10/01/13	\$ 15,000.00
Residential Substance Abuse Treatment Program (RSAT CY14) - ACJC	Exodus APD	10/04/13	01/01/14	12/31/14	\$ 164,613.00
AZDOHS FFY14 SHSGP	Microwave	02/27/14	10/01/14	09/30/15	\$ 24,000.00
AZDOHS FFY14 SHSGP	CERT	02/27/14	10/01/14	09/30/15	\$ 18,700.00
AGFD - Watercraft LE Appropriation FY15	Boat Patrol		07/01/14	06/30/15	
FY15 ACJC Drug, Gang, Violent Crimes (FPD)	METRO	03/20/14	07/01/14	06/30/15	\$ 76,752.00
2014 SCAAP	Mental Health	05/13/14	10/01/14	09/30/15	
FY14 Edward Byrne JAG Local (FPD)	Portable Repeater		10/01/13	09/30/15	\$ 5,735.00
Flagstaff Community Foundation - EXODUS	Exodus Aftercare	06/16/14	10/01/14	12/31/15	\$ 13,600.00
2014 DOJ COPS Hiring Grant	4 Deputies	06/23/14	10/01/14	09/30/17	

USDA Forest Service, Coconino & Kaibab National Forest Financial Operating Plan	Forest	09/15/14	10/01/14	09/30/15	\$ 60,000.00
USDA Forest Service, Apache-Sitgreaves National Forest Financial Operating Plan	Forest	09/15/14	10/01/14	09/30/15	\$ 3,960.00
Residential Substance Abuse Treatment Program (RSAT CY15) - ACJC	RSAT Exodus	10/02/14	01/01/15	12/31/15	\$ 106,383.00
AZDOHS - FFY16	Microwave	02/25/15	10/01/15	09/30/16	\$ 56,000.00
AZDOHS - FFY16	CERT	02/25/15	10/01/15	09/30/16	\$ 17,610.00
AZDOHS - FFY16	Thermal Imager	02/25/15	10/01/15	09/30/16	
AZDOHS - FFY16	Smart Board	02/25/15	10/01/15	09/30/16	
AZDOHS - FFY16	EVAC Kart	02/25/15	10/01/15	09/30/16	
AGFD - Watercraft LE Appropriation FY16	Boat Patrol		07/01/15	06/30/16	
State Criminal Alien Assistance Program (SCAAP) 2015	Mental Health	04/20/15	10/01/15	09/30/16	
FFY15 Edward Byrne JAG Local (FPD)	CIT Training	FPD	10/01/14	09/30/16	\$ 5,735.00
2015 Flagstaff Community Foundation	Sober Living	06/15/15	10/01/15	12/31/16	\$ 14,000.00
COPS FFY15 Hiring Grant	3 SRO's	06/18/15	10/01/15	09/30/18	
Residential Substance Abuse Treatment Program (RSAT CY16) - ACJC	RSAT Exodus	10/08/15	01/01/16	12/31/16	\$ 94,732.00

Table 18 - Summary of Grants Received and Active across calendar years 2013-2015. Information is from Grants Project Manager tracking form.

SYSTEMS SECURITY / CUSTODIAN OF RECORDS

The Systems Security Manager is assigned to be a liaison between the Coconino County Sheriff's Office and the Arizona Department of Public Safety. Per Arizona Revised Statute 41-1750, the Arizona Department of Public Safety is named as the state repository and mandates policy and procedure for criminal history information and the Arizona and National Criminal Justice Information Systems.

The Systems Security Manager serves as the contact for record validations, quality control matters, Criminal Justice Information Systems security matters, agency personnel training in criminal justice systems, criminal justice system access/equipment, Uniform Crime Reports (UCR), and audits of internal operations and policy concerning the Criminal Justice Information Systems. The Systems Security Manager also works with the Arizona Criminal Justice Commission (ACJC) to coordinate and monitor issues ranging from drugs, gangs, victim compensation, and records exchange for criminal justice agencies in Arizona. Our Systems Security Manager also serves as our official Custodian of Records and coordinates with the Arizona State Library and Archives.

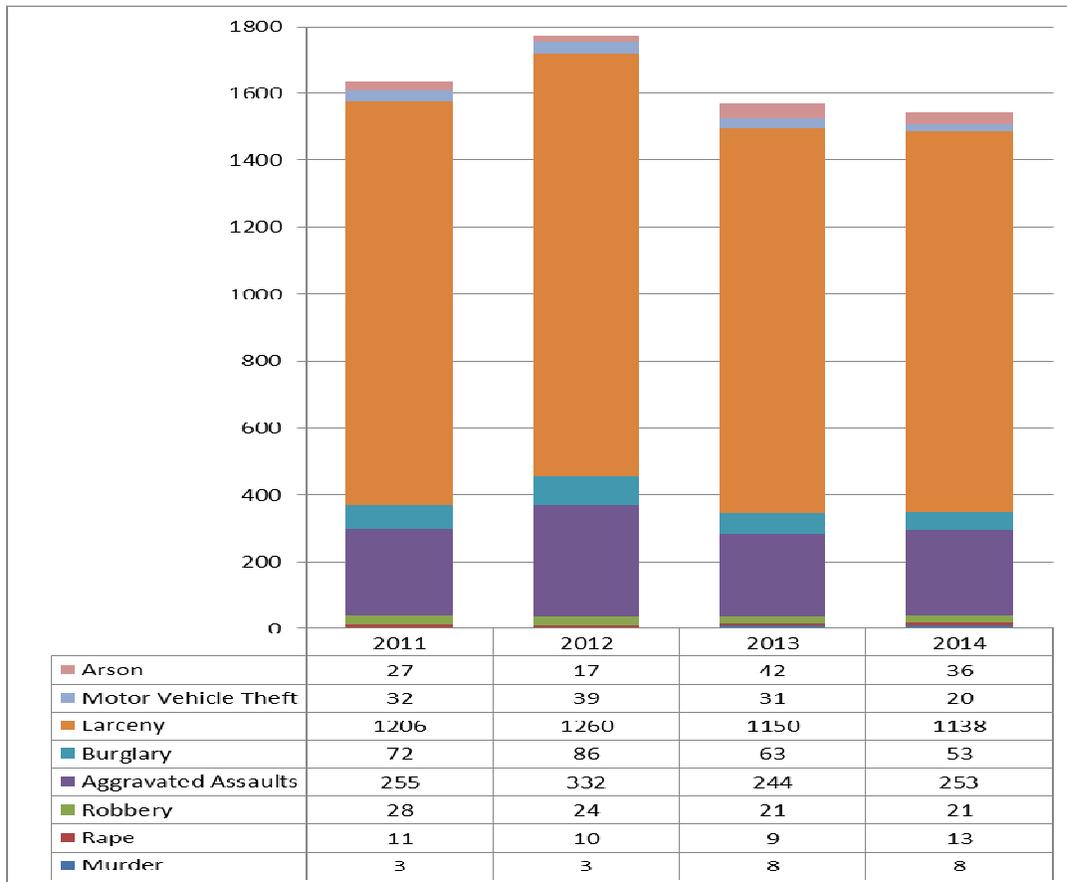


Figure 35 - Uniform Crime Report Data – Total Arrests. Data compiled by Systems Security Manger and also available in Crime in Arizona Reports by the Arizona Department of Public Safety http://www.azdps.gov/about/reports/crime_in_arizona/

WARRANTS

The Warrants Section is responsible for maintaining, entering, confirming and clearing all warrants issued by Flagstaff City Court; Justice Courts of Fredonia, Flagstaff, Williams, and Page; six divisions of Coconino County Superior Court, and Coconino Juvenile Court.

In compliance with ACJIS regulations all warrants that are entered by the Sheriff's Office are “packed,” meaning that all the warrants for one individual are consolidated onto one entry into ACJIS. This is mandated by ACJIS to improve records efficiency and lower the time needed on ACJIS returns to officers in the field. As part of the management of Warrants information, warrants staff coordinate out of state extraditions on warrant arrests.

The Warrants Section incorporates business flow that complies with the statewide electronic database for warrants known as eWarrants as well as National Instant Criminal Background Check System (N.I.C.S.).

Warrants Clerks also enter Orders of Protection and Injunctions into our Records Management System. This includes Temporary Restraining Orders and modifications to Orders of Protection including quashes.

Charge Category	Civil	Felony	Grand Jury	Juvenile Felony	Juvenile Misd	Misd	Civil Contempt	Wanted	Grand Total
Aggravated Assault		8	4						12
Aggravated DUI		27	10			1			38
Arson		2							2
Assault		1				11		1	13
Bad Check						16			16
Bench Warrant	1	14	1			1			17
Burglary		9	6						15
Child Molestation			3						3
Civil Matter	14								14
Conspiracy			1						1
Contempt of Court		5				358			363
Court Rule/ Failure to Appear	217 3	1				33	1		2208
Court Rule/ Failure to Comply	158 3	1				7			1591
Credit Card Transaction Theft		1							1
Criminal Damage		6	1			4			11
Criminal Littering						1			1
Criminal Trespass		2				1			3
Custodial Interference		2							2
Dangerous Drugs		9	5			1			15
Disorderly Conduct					1	7			8
Domestic Violence			2						2
Driving on Suspended License		1				5			6
Drug Offense		23	11			4			38
DUI		6				6			12
Extreme DUI						5			5
Failure to Appear	97	1000	3	8	14	1903			3025
Failure to Comply	21	18				3548		1	3588
Failure to Comply/ Contempt of Court	1	2				538			541
Failure to Pay Child Support	11	1							12
Failure to Pay Fine/Fees	1					8			9
False Reporting		1				1			2
Forgery		18	3			1			22
Fraud		25	3			2			30
Grand Jury Warrant			1						1
Homicide		1							1
Interfere Judicial Proceeding						26			26
Kidnap			3						3
License Violation						7			7
Liquor Violation						6			6
Marijuana Offenses		4	3			4			11

Murder		1	1						2
Other		9	2			8			19
Probation Violation	1	224				22			247
Resisting Arrest		3							3
Robbery		2	2						4
Sex Offender Violation		3	2						5
Sex Offense		1	2			1			4
Speed						6			6
Theft		54	12			6			72
Threatening/ Intimidating						5			5
Trafficking in Stolen Property		4	3						7
Trespass		4				3			7
Violation of Condition of Release/Promise to Appear						8			8
Weapons Violation		2							2
Grand Total	390	1495	84	8	15	6564	1	2	12072

Table 19 – Active Warrants processed by CCSO Warrants Division as of January 27, 2016.

INFORMATION SYSTEMS

Structure

In 2004, an Intergovernmental Agreement (IGA) was signed by Coconino County, the Cities of Flagstaff and Williams, Northern Arizona University, and the Coconino County Jail District in which the Sheriff's Office is contracted to provide network and computer systems services to the Flagstaff Police Department, Williams Police Department, Northern Arizona University Police Department, and the Jail District. These agencies share the same database and data management systems, and it was determined that the most efficient method of supporting the system was to have one team responsible for network and software support. This helps ensure integrity of the network and software. Through this agreement, the Sheriff's Office Information Systems (IS) Team supports approximately 500 users. An agreement also covers Sheriff's Office Information Systems support to the Flagstaff Fire Department for mobile data computers and interface to Firehouse.

The Information Systems Team is comprised of nine positions: one Information Systems Division Manager, one Communications Manager, one Systems Administrator, four Systems Specialists (for Computer Aided Dispatch, GIS/Map Systems Specialist, Records Management System, Jail Management Systems, Firehouse Database Systems), one Administrative Specialist for Data Integrity, and two Technical Specialists.

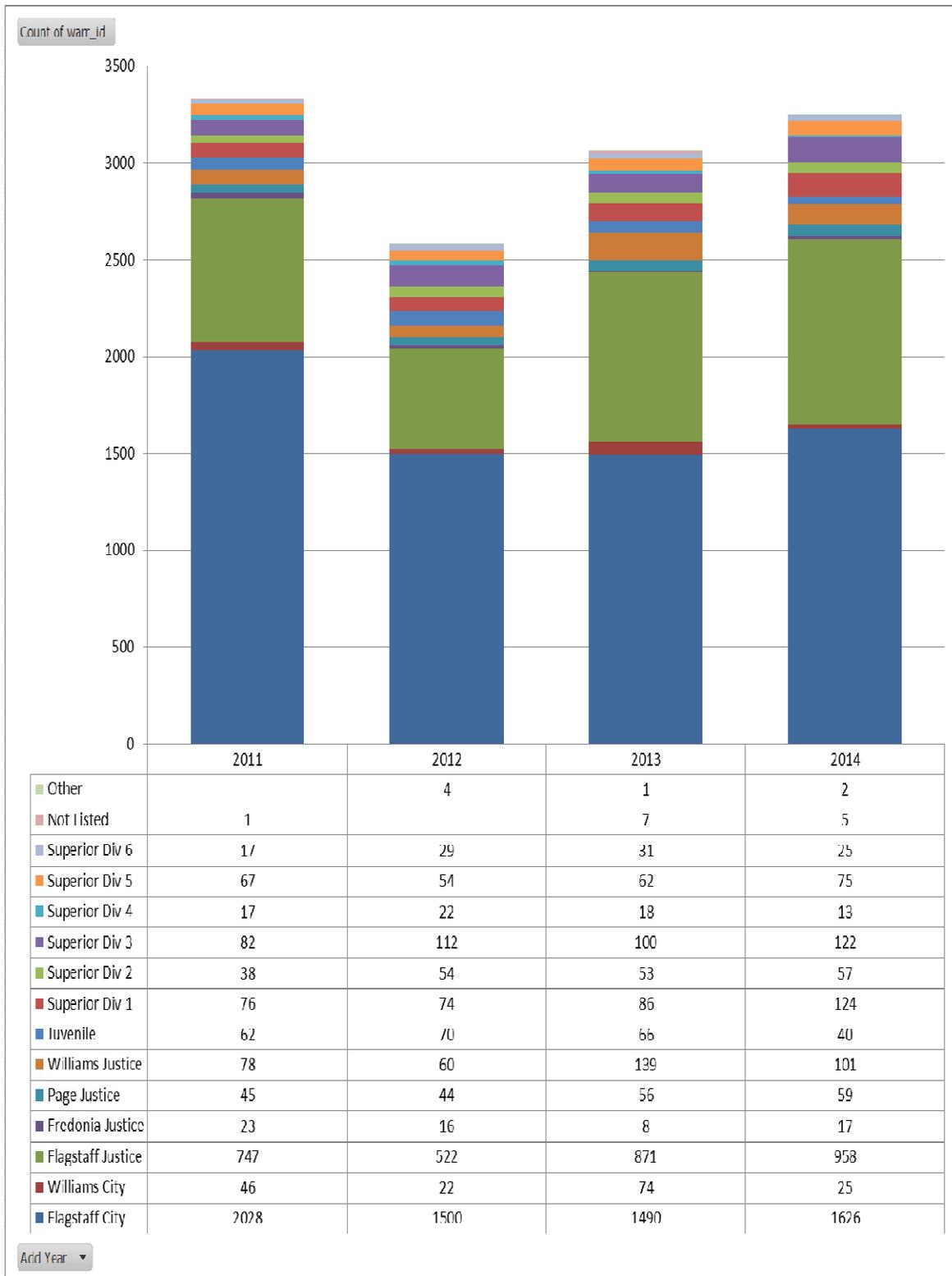


Figure 36 - Number of Warrants entered by CCSO Warrants Division. The Coconino County Sheriff's Office is responsible for entering and clearing all warrants, with the exception of Williams City Court warrants, in the Arizona Criminal Justice Information System database. Warrants staff; current graph is from ILEADS/RMS query on "Add Date" of warrant record.



Photo 20 – Information Systems personnel are vital to supporting law enforcement operations

Our agency continues to move forward in developing protocols and technological solutions to provide seamless communication among emergency responders (interoperability), both locally and statewide. The Sheriff's Office has been an active participant in the Public Safety Communications Commission (PSCC), Northern Region Advisory Council for Homeland, and the Arizona Interagency Radio System (AIRS).

Network and Communication Systems

The Sheriff's Office meets regularly with its database partners to discuss user and database needs, issues, and solutions.

The Information Systems (IS) Team provides 24/7 technical assistance in the areas of network systems, communication (radio and telephone) systems, application software (including specialized databases for dispatch, detention, and law enforcement records), intranet services, database interfaces, telephone and voice mail systems, information storage, automated information processing, and mobile computing.

They are responsible for managing, maintaining, and upgrading the Intergraph Public Safety (Hexagon Safety and Infrastructure) system which includes Computer Automated Dispatch (CAD), the Records Management System, and the Jail Management System. Staff also support and maintain servers, routers and switches, wiring and cabling, mobile computers, printers, copiers, scanners, wireless access, and backups. An intranet system designed and maintained by our IS staff provides an avenue for sharing access to certain information as well as to process work orders.

Our IS Team also is responsible for several public and law enforcement specific interfaces, including: Citrix, ATAC Workstation, RAIDS Online, PoliceReports.us, CopLink, Looking Glass Analytics, eCitation, parking citations, charging request processes, eWarrants proof of concept, IPAGE, CopLogic, CorEMR, LE Web, and Offender Watch. They are responsible for maintaining uploads of data court systems and connectivity with Arizona criminal justice information systems.

They also support the IS needs of the County Emergency Operations Center (EOC) housed at the Flagstaff Law Enforcement Administrative Facility. EOC support involves not only the immediate support during an event, but also technical and hardware coordination with vendors providing emergency products to Coconino County such as CodeRed.

Other vendors they work with regularly include those providing services to our Detention Facility such as Keefe Commissary and Telmate. Video conferencing has been a part of our business practice for several years and recently was extended to inmate visitations.

The Sheriff's Office IS Team manages voice radio systems that support law enforcement and other public safety operations. Equipment for these systems are located at over 25 sites throughout the County linked together by microwave or leased lines. A digital, 800 MHz trunked radio system allows for increased system capacity and functionality, and for interoperability between various agencies.

Recent Technology & Communications Accomplishments

- Law Enforcement specific internet connection with fire wall and virus protection
- Research and progress toward implementing Radio Frequency Identification system in detention
- Security camera system updates with high definition recording and capability for audio
- Updated maps for 911 dispatching
- Integration of Mobile Data Computers for fire departments with Cloud Firehouse
- Video Visitation, with provisions for non-English speakers, allowing remote visitation with inmates
- Research and planning for upgrades of Records Management System and Jail Management System to web based platform
- Upgrades to Search and Rescue trailer and vehicle radios to
- Radio caches developed for Community Emergency Response Teams
- Enhancements to control station radio communications in the Williams area
- Enhancements to control station radio communications in Page area
- Build out of microwave radio system for improved radio communications

Criminal Justice Integration

The Information Systems Team is instrumental in Criminal Justice Integration projects. The goal is for efficient and effective data sharing among law enforcement agencies and their criminal justice agency partners. The processes established in Coconino County have been recognized locally and statewide as a model for the integration of criminal justice data.

FACILITIES (MAINTENANCE & CUSTODIAL)

One of the major goals of Facilities is ensuring a safe, secure and clean environment for employees as well as visitors. The Maintenance and Custodial Teams provide facilities maintenance and custodial services to the Law Enforcement Administrative Facility (LEAF), which houses the Sheriff's Office and the Flagstaff Police Department, the Flagstaff Detention Facility and Search and Rescue Facility. The Maintenance Team also serves the Page Administrative and Detention Facility. The Custodial Team of four staff services 49,000 square feet daily, and our Maintenance Team of four staff services 197,000 square feet, which includes the Page facility.

We are proud of our custodial and maintenance staff which keeps our facilities in top condition through their proactive and regular services to the building and equipment. They are actively involved in moving us forward to become more environmentally conscious and seeking financially responsible solutions for the facility. Some of our maintenance improvements included A/C condensing units and mini splits, roof repairs, a solar project, and carpet replacement.

In 2015, the Sheriff's Office held a dedication ceremony to recognize the cooperative efforts of Coconino County and SunEdison, Inc. in erecting solar parking systems on our campus. County is buying the solar power generated through a 25-year purchase agreement with estimates of cost savings of \$2.7 million over that period. The 1.2 megawatt (MW) DC solar system is distributed among four county campuses, one of them being the law enforcement administrative building and jail facility campus. SunEdison



estimates that the solar system is expected to generate enough energy each year to power over 190 homes and avoid 3 million pounds of carbon dioxide emissions. Coconino County estimates a reduction in energy consumption up to 30%.

Photo 21 – Construction of Solar Panel Parking structures at the Law Enforcement Administrative Facility in Flagstaff, AZ

Examples of Facilities Services

- Conduct internal and external facilities inspections and repairs
- Monitor Energy Management System
- Implement energy savings measures
- Manage maintenance contracts and warranties
- Ensure life-safety drills are conducted
- Provide reports and inspections for ADEQ, OSHA, and fire safety
- Administer security systems and building access
- Manage construction and renovation projects for the facility

ADMINISTRATIVE PERSONNEL

There are several levels of administrative personnel ranging from administrative specialists to managers. Some of the duties of administrative personnel include: answering phones and directing calls; greeting and assisting lobby customers; maintaining meeting agendas and notes; composing correspondence and editing documents; maintaining and managing records systems; managing office supplies; maintaining agency manuals, documents, forms and memos; sorting mail; submitting billings and receiving payments; maintaining calendars and scheduling events; making travel and meeting arrangements; creating flyers, brochures, certificates and presentations; transcribing dictations; processing civil documents; conducting criminal history backgrounds; entering and analyzing data; preparing monthly and annual internal and external reports; assisting with investigatory data analysis; researching, writing and managing grants; researching and maintaining data integrity; assisting with resource management and logistics during emergency events; managing web pages and social media; assisting with media relations and releases; participating on internal and external committees and boards; and administering special programs and projects.

HUMAN RESOURCES

The Human Resources Manager provides assistance with recruitment, employee relations, benefits, training, risk management, and other human resource administration needs for the approximately 260 employees of the Sheriff's Office, including the Detention Facility. Our Human Resources Manager interacts closely with the County Human Resources Department. See also the Personnel section of this report for information on employee demographics.

RECORDS SERVICES

During the co-location of the Flagstaff Police Department and the Coconino County Sheriff's Office, the agencies entered into an Intergovernmental Agreements to share Records Service. In this agreement, the Coconino County Sheriff's Office and Detention Facility contract with the Flagstaff Police Department for Records Services. Misdemeanor crime reports are available for purchase through a web based service called PoliceReports.us. In addition, both agencies upload crime and activity data to web based mapping services that are available to the public. The Sheriff's Office activities are uploaded to RAIDSONline.com and the Flagstaff Police Department activities are uploaded to CrimeReports.com. Requests for copies of other reports or other records should be directed to the Flagstaff Police Department at 911 E. Sawmill Road, Flagstaff, AZ. If the request is for Sheriff's Office information other than an incident report, arrest record, or background check, the Police Department will forward it to the Sheriff's Office Custodian of Records.

DISPATCH SERVICES

As part of an Intergovernmental Agreement, the Coconino County Sheriff's Office and Detention Facility contract with the Flagstaff Police Department for Dispatch Services. This regional dispatch center is the first point of contact with the public who are calling for police, fire, and/or medical emergencies in Coconino County.

Because the Flagstaff Police Department and the Coconino County Sheriff's Office share the same Intergraph Public Safety databases for Computer Aided Dispatch and the Records Management System, we are able to report many of the dispatch related statistics pertinent to the Sheriff's Office (see the Patrol section of this report). Requests for other dispatch information should be directed to the Flagstaff Police Department at 911 E. Sawmill Road, Flagstaff, AZ.

COMMUNITY PROGRAMS

The Community Programs Planner is assigned to assist the Sheriff's Office with media and public relations, manages the Coconino County Community Emergency Response Teams (CERT), and co-manages the Northern Arizona Law Enforcement Citizens Academy with the Flagstaff Police Department. The Planner also manages our Patrol Volunteer and Reserve Deputy programs. The Planner works with other Sheriff's Office staff to conduct public outreach and education.

PUBLIC AND MEDIA OUTREACH

Each year our agency distributes on the order of 125 media releases. These include reports on major incidents such as arrests, burglaries, and accidents; holiday summaries; search and rescue events; missing person flyers; upcoming community trainings; and public safety reminders/bulletins. We also post this information on our website <http://www.coconino.az.gov/CivicAlerts.aspx?CID=5>.

Other outreach includes posting information on our Facebook and Twitter pages:

Department Facebook: <https://www.facebook.com/CoconinoSO>

Cold Case Facebook: <https://www.facebook.com/CCSO.ColdCases.MissingPersons>

Department Twitter: <https://twitter.com/CoconinoSheriff>

CITIZENS ACADEMY



The Coconino County Sheriff's Office continues to partner with the Flagstaff Police Department and the Arizona Department of Public Safety to sponsor the Northern Arizona Law Enforcement Citizens Academy. The program (13 classes) is intended to create a partnership of trust and shared responsibility between law abiding community members and law enforcement. The Academy combines classroom presentations with field trips for a truly unique experience. Examples of topics covered include: investigations of felony crimes; field trip to the Arizona Department of Public Safety Crime Laboratory; presentation on narcotics enforcement; presentation on DUI awareness, enforcement and prevention; field trip to the Coconino County Medical

Photo 22 – Attendees of Citizens' Police Academy tour the jail facility

Examiner's Office for a presentation on death investigations; presentation on the organization and functions of detention and correctional facilities, including field trips to a county jail and a state prison; presentation and demonstration of techniques used by Coconino County Sheriff's Search and Rescue; and hands-on firearm safety demonstration.

Academies are normally held each spring and fall. Approximately 80 citizens complete the program each year. Since its inception, we estimate over 1,000 Northern Arizona community members have completed this academy. For information on the next scheduled Citizens Academy, contact the Flagstaff Police Department Community Relations Division at (928) 556-2300.

VOLUNTEER PROGRAMS

Volunteering with the Sheriff's Office is a great way to serve the community. The Sheriff's Office Volunteer Program began in the early 1990's. Since that time, volunteers have worked in administration, records, detention, and patrol. One of our goals is to expand our volunteer programs.

There are many opportunities to volunteer.

- Volunteers for Search and Rescue and the Mounted Unit – see Patrol Division section of this report
- Cold Case Squad – see Criminal Investigations section of this report
- Volunteer Facilitators for Detention Programs – see Detention Facility section of this report
- Reserve Deputy – this requires current Arizona Peace Officer Standards and Training board certification
- Patrol Volunteer – civilian position requiring background and polygraph and which assists in community policing efforts
- Community Emergency Response Team – see below

For more information on volunteering, contact: Gerry Blair, Community Programs Planner (928) 226-5089; Jim Bret, Detention Services Programs Coordinator (928) 226-5211.

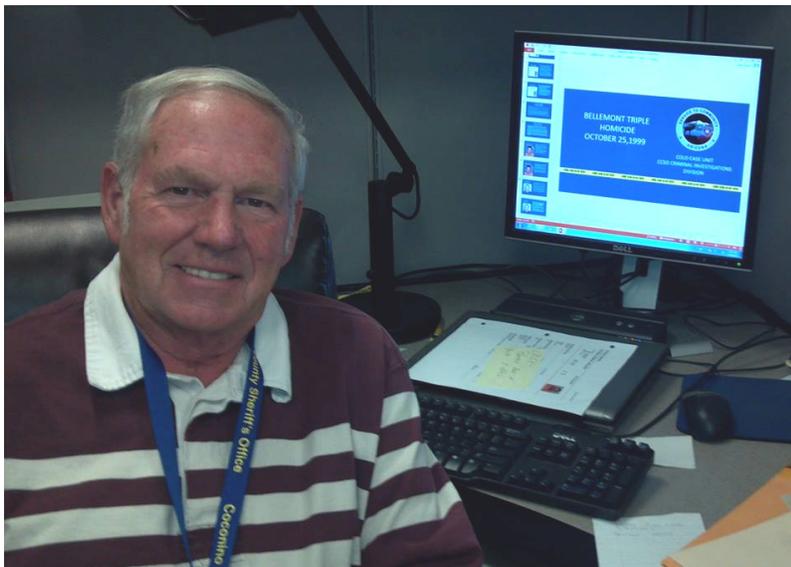


Photo 23 – Cold Case Detective Volunteer Chuck Jones prepares to attend the Vidocq Society meeting

COMMUNITY EMERGENCY RESPONSE TEAMS (CERT)

Community Emergency Response Team (CERT) is a part of the federal government's Citizen Corps program. The goal of CERT is to have citizens participate in making their communities better prepared for dealing with different types of disasters. People who go through CERT training have a better understanding of the potential threats to their home, workplace and community and can take the right steps to lessen the effects of these hazards on themselves, their homes or workplace. In addition to helping individuals become better prepared in the event of a disaster, CERT members receive training on providing support to family, neighbors, or co-workers in the event of a large disaster which may temporarily overwhelm emergency responders. The Sheriff's Office partners with Coconino County Emergency Management and area fire departments to sponsor Community Emergency Response Teams (CERT) classes. Funding for CERT classes is largely through Homeland Security Grants.

To date, the Sheriff's Office has trained over 1,000 CERT members throughout Coconino County. CERT Teams are located in the communities of Blue Ridge, Forests Lakes, Kaibab Estates, Leupp, Mormon Lake, Moenkopi, Pinewood/Munds Park, Page, Parks, Red Lake, Sherwood Forest, Supai, Tonalea, Tuba City, Tusayan and Williams to name a few. Teams also have been trained for the Flagstaff Sunnyside neighborhood, the Coconino Rural Environment Corps (CREC), Northern Arizona University, Detention Officer Academies and several other local organizations.



Basic CERT trainings are usually held on evenings over an eight week period or over several weekends. The total program is about 20 hours long. CERT Volunteers do not undergo a background or criminal history check unless they serve on a call-out that requires this type of clearance. They first must consent and agree to the background check. Approximately 80 CERT members meet regularly throughout the year in Flagstaff, Munds Park and Page for in-service training.

Each year CERT members support the Sheriff's Office by assisting with: community notifications regarding evacuations; administrative needs for Search and Rescue; road blocks and traffic control; health department projects; emergency exercises; emergency call centers and emergency operation centers; law enforcement toy drives; dump the drugs events; celebrate youth days; and public education and awareness about emergency preparedness campaigns. CERT Volunteers are accompanied by and supervised by a Volunteer Coordinator or on-duty Sheriff's Office personnel. Each assignment is handled as a separate volunteer agreement with the county, and CERT Volunteers must fully complete the County Volunteer Service Agreement before each assignment. In FY 2015, CERT members are estimated to have volunteered over 1,700 hours of their time to serving the community.

Photo 24 - CERT members at an annual multi-agency emergency drill

NEIGHBORHOOD WATCH / COMMUNITY MEETINGS

Neighborhood Block Watches can significantly help reduce crime and fear of crime through community policing, available crime-prevention services, and neighborhood/residential education. Neighbors are encouraged to know their neighbors and communicate with them. Neighbors are encouraged to assist one another particularly in times of need.

While the original focus and ongoing success of Neighborhood Watch is to help prevent and reduce residential burglaries and break-ins, it also is of value in identifying problems and assisting with solutions for factors that adversely affect community quality of life. Some of these factors may include chronic speeding, flawed road design or signage, local drug houses, gang activity and a wide variety of other topics. Community Deputies and the Community Programs Planner serve as facilitators at meetings and invite other agencies and departments to participate.

Two of the largest and most active Neighborhood Watch Groups are the Doney Park group in which 40-45 residents meet monthly and the Pinewood/Munds Park group in which 55-60 residents meet quarterly. Monthly, quarterly, and seasonal community meetings are held in other residential areas as well, including Blue Ridge, Mormon Lake, Mountain View Ranches, Timberline/Fernwood, and Red Lake (SR64) to name a few.

OTHER COMMUNITY PARTNERSHIPS

Members of our agency serve on numerous boards and committees related to public safety and quality of life issues in our community. It is impossible to list all of these partnerships, but a sampling of these includes: the Coconino County Local Emergency Planning Committee, Coconino Collective Impact Task Force, Ponderosa Fire Advisory Council, Williams Fire Advisory Board, Coconino County Behavioral Health Subcommittee, Closing the Gap Work Group (mental health and primary health care), Northern Arizona Drug and Street Crimes Task Force (Metro) Board, Northern Arizona Law Enforcement Toy Drive, Northern Arizona Public Information Officer group, Freshmen Focus Program, Arizona Law Enforcement Torch Run for Special Olympics, Winter Recreation Impact work group, Homeless population work groups, Better Bucks initiative, Kachina Peaks Avalanche Center, Northern Arizona Hoarding Task Force, Veterans Court coordinating group, Criminal Justice Systems Performance work group, Coconino County Criminal Justice Coordinating Council, Citizens Against Substance Abuse, DUI/Drug Court Advisory Board, Fatality Review Board, Pediatric Injury Group, and Victim Witness Board. Staff also regularly participates on statewide and national work groups such as Arizona Public Safety Broadband Network work group, Arizona Counter Terrorism Information Center, Arizona Peace Officer Standards and Training Board, 911 Public Safety Access Point work group, Northern Arizona Regional Advisory Council for Homeland Security, and National Association of Counties, Public Safety Steering Committee.

APPENDIX A – SEARCH AND RESCUE

ANNUAL REPORT - 2013

Coconino County Sheriffs Office

Printed by Dick, Aaron
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SUMMARY

	TOTAL	DURATION
INCIDENTS	87	735hrs 51m
EXERCISES	306	1,767hrs 15m
EVENTS	336	1,479hrs 30m
TOTAL ACTIVITIES	729	3,982hrs 36m
ACTIVE MEMBERS	142	18,309hrs 36m

PERSONNEL

	INCIDENTS	EXERCISES	EVENTS	DURATION	TOTAL
██████████	37	38	259	1,313hrs 55m	334
██████████	15	140	18	931hrs 45m	173
██████████	44	48	95	826hrs 35m	187
██████████	51	65	36	778hrs 37m	152
██████████	40	40	32	687hrs 43m	112
██████████	22	48	48	645hrs 36m	118
██████████	24	39	57	571hrs 55m	120
██████████	18	19	61	525hrs 30m	98
██████████	26	37	14	485hrs 30m	77
██████████	38	29	20	440hrs 34m	87
██████████	26	18	21	326hrs 45m	65
██████████	27	25	18	322hrs 0m	70
██████████	11	9	25	277hrs 55m	45
██████████	6	87	9	273hrs 25m	102
██████████	11	24	13	266hrs 15m	48
██████████	10	20	11	242hrs 0m	41
██████████	0	23	24	231hrs 15m	47
██████████	5	25	17	212hrs 45m	47
██████████	5	22	11	209hrs 45m	38
██████████	20	7	6	207hrs 18m	33
██████████	25	2	10	205hrs 45m	37
██████████	5	14	21	187hrs 45m	40
██████████	2	8	48	184hrs 0m	58
██████████	7	19	19	180hrs 15m	45
██████████	8	17	12	170hrs 40m	37
██████████	3	7	26	170hrs 0m	36
██████████	15	7	3	167hrs 57m	25

		4	13	23	165hrs 15m	40
		7	18	5	164hrs 30m	30
		18	11	11	163hrs 20m	40
		10	9	7	153hrs 0m	26
		0	20	22	152hrs 0m	42
		23	0	3	150hrs 1m	26
		10	9	16	150hrs 0m	35
		18	2	4	149hrs 20m	24
		4	9	0	146hrs 15m	13
		0	4	28	140hrs 45m	32
		5	3	3	137hrs 45m	11
		11	8	7	133hrs 10m	26
		13	4	3	131hrs 15m	20
		2	15	2	125hrs 45m	19
		6	8	5	119hrs 45m	19
		0	16	17	115hrs 30m	33
		2	10	2	113hrs 45m	14
		9	3	7	113hrs 15m	19
		0	4	24	112hrs 45m	28
		5	8	0	110hrs 15m	13
		6	4	0	108hrs 15m	10
		4	12	9	108hrs 0m	25
		4	14	15	106hrs 0m	33
		0	5	15	102hrs 0m	20
		3	8	3	97hrs 0m	14
		5	4	11	94hrs 0m	20
		2	8	12	93hrs 45m	22
		1	8	5	93hrs 15m	14
		1	6	12	87hrs 0m	19
		4	8	3	86hrs 45m	15
		2	4	12	86hrs 20m	18
		8	5	2	86hrs 0m	15
		0	12	1	85hrs 45m	13
		2	8	11	81hrs 45m	21
		3	5	1	81hrs 0m	9
		2	7	1	77hrs 30m	10
		0	10	3	77hrs 0m	13
		2	5	0	76hrs 45m	7
		2	11	5	76hrs 45m	18
		3	7	2	75hrs 30m	12
		2	7	0	75hrs 30m	9
		1	4	6	74hrs 30m	11

		1	8	14	74hrs 5m	23
		0	8	9	72hrs 15m	17
		2	8	0	72hrs 15m	10
		1	8	1	70hrs 30m	10
		2	6	7	70hrs 15m	15
		9	1	5	68hrs 0m	15
		3	5	13	67hrs 30m	21
		1	10	1	67hrs 0m	12
		0	8	2	63hrs 15m	10
		1	4	3	61hrs 15m	8
		0	9	0	60hrs 45m	9
		0	8	3	60hrs 30m	11
		1	7	0	60hrs 30m	8
		1	1	11	56hrs 45m	13
		1	8	0	56hrs 45m	9
		1	4	9	56hrs 15m	14
		0	10	2	55hrs 15m	12
		0	7	3	54hrs 45m	10
		2	2	7	54hrs 30m	11
		2	4	12	54hrs 15m	18
		1	4	16	53hrs 0m	21
		5	3	3	52hrs 45m	11
		0	6	2	52hrs 30m	8
		0	9	2	51hrs 15m	11
		4	3	7	51hrs 15m	14
		1	4	3	51hrs 0m	8
		0	6	2	49hrs 45m	8
		1	3	9	49hrs 45m	13
		0	7	0	49hrs 30m	7
		4	5	2	46hrs 30m	11
		1	3	14	45hrs 30m	18
		0	6	0	45hrs 0m	6
		0	8	6	44hrs 15m	14
		0	4	11	43hrs 45m	15
		4	1	1	43hrs 15m	6
		0	13	1	42hrs 10m	14
		4	0	4	40hrs 30m	8
		0	3	10	34hrs 30m	13
		2	0	0	33hrs 30m	2
		0	6	0	32hrs 15m	6
		3	2	3	31hrs 45m	8
		1	2	2	30hrs 45m	5
		5	1	1	30hrs 30m	7

DISASTER-WEATHER OTHER	0	0	0	-	0
LAW ENFORCEMENT EVIDENCE	4	0	0	28hrs 30m	4
LAW ENFORCEMENT OTHER	2	0	0	9hrs 0m	2
PLB/ELT	2	0	0	5hrs 31m	2
RECOVERY LAND	6	0	0	46hrs 28m	6
RECOVERY WATER	1	0	0	5hrs 15m	1
RESCUE AVALANCHE	0	0	0	-	0
RESCUE HELICOPTER	1	0	0	6hrs 30m	1
RESCUE MEDICAL	14	0	0	79hrs 36m	14
RESCUE TECHNICAL	8	0	0	73hrs 54m	8
RESCUE WATER	0	0	0	-	0
RESCUE-STRANDED ELEMENTS	6	0	0	36hrs 23m	6
SEARCH-AIR	2	0	0	29hrs 30m	2
SEARCH-LAND	43	0	0	425hrs 40m	43
SEARCH-WATER	0	0	0	-	0
TYPE OF HELICOPTER RESCUE					
AIR DROP	1	0	0	9hrs 0m	1
LANDED AT SCENE	2	0	0	34hrs 26m	2
LONG LINE	0	0	0	-	0
ONE SKID OR TOE IN	0	0	0	-	0
SHORT HAUL	1	0	0	19hrs 0m	1
VICTIM'S					
AIRCRAFT	0	0	0	-	0
AUTISTIC	2	0	0	32hrs 10m	2
BASE JUMPER	0	0	0	-	0
CANYONEER	3	0	0	34hrs 1m	3
CHILD	4	0	0	42hrs 40m	4
CLIMBER	0	0	0	-	0
CROSS COUNTRY SKIER	0	0	0	-	0
DEMENTIA	0	0	0	-	0
DESPONDENT	5	0	0	28hrs 24m	5
DOWNHILL SKIER	0	0	0	-	0
EQUESTRIAN	1	0	0	0hrs 59m	1
HIKER	37	0	0	355hrs 34m	37
HUNTER	7	0	0	40hrs 40m	7
MOUNTAIN BIKER	3	0	0	34hrs 31m	3
OTHER	7	0	0	62hrs 42m	7
PINION NUT PICKER	0	0	0	-	0
SKIER	0	0	0	-	0
SNOW MACHINE	0	0	0	-	0
SNOW SHOER	0	0	0	-	0
SNOWBOARDER	1	0	0	1hr 30m	1
VEHICLE	3	0	0	7hrs 0m	3

WATER	0	0	0	-	0
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RESOURCES

	INCIDENTS	EXERCISES	EVENTS	DURATION	TOTAL
UNBUNDLED					
BIA LAW ENFORCEMENT	1	0	0	42hrs 22m	1
HAVASUPAI RANGERS	1	0	0	21hrs 11m	1
AIR SUPPORT					
AZ AIR NATIONAL GUARD	0	0	0	-	0
AZ DPS AIR RESCUE	25	3	0	374hrs 55m	28
AZ DPS AIR RESCUE-FLAGSTAFF	0	0	0	-	0
CCSO UAV	0	0	0	-	0
CLASSIC LIFEGUARD	0	0	0	-	0
GRAND CANYON NPS HELICOPTER	1	0	0	23hrs 0m	1
GUARDIAN AIR	4	0	0	42hrs 26m	4
USAF AIR RESCUE WING	2	0	0	45hrs 41m	2
USAF PREDATOR DRONE	0	0	0	-	0
YAVAPAI COUNTY SHERIFF'S HELICOPTER	0	0	0	-	0
EMERGENCY SERVICES					
ARIZONA SNOWBOWL SECURITY/MAINT	0	0	0	-	0
ARIZONA SNOWBOWL SKI PATROL	1	0	0	1hr 30m	1
AZ Game and Fish	0	0	0	-	0
BLUE RIDGE FIRE DEPT	1	0	0	5hrs 30m	1
CIVIL AIR PATROL	0	0	0	-	0
FBI	0	0	0	-	0
Flagstaff Fire Department	2	0	0	22hrs 30m	2
FLAGSTAFF FIRE DEPARTMENT	1	1	0	8hrs 0m	2
FLAGSTAFF POLICE DEPARTMENT	1	0	0	6hrs 15m	1
FOREST LAKES FIRE DEPT	0	0	0	-	0
GILA COUNTY SHERIFF'S OFFICE	1	0	0	5hrs 15m	1
GLEN CANYON NRA	0	0	0	-	0
GRAND CANYON NATIONAL PARK-NPS	2	0	0	9hrs 41m	2
Guardian Medical Transport	9	0	0	37hrs 12m	9
HEBER/OVERGAARD FIRE	1	0	0	2hrs 15m	1
KANE COUNTY SHERIFF'S OFFICE SAR	2	0	0	14hrs 10m	2
LIFELINE AMBULANCE	0	0	0	-	0
MARICOPA MOUNTAIN RESCUE	2	1	0	141hrs 6m	3
MOHAVE COUNTY SHERIFF'S OFFICE-SAR	1	0	0	118hrs 21m	1
NAVAJO COUNTY SHERIFF'S OFFICE	0	0	0	-	0
NCMEC	0	0	0	-	0
NPS	0	0	0	-	0
PAGE FIRE DEPARTMENT	0	0	0	-	0

PIMA COUNTY SHERIFF'S OFFICE-SAR	0	0	0	-	0
PINE-STRAWBERRY FIRE DISTRICT	0	0	0	-	0
PONDEROSA FIRE DISTRICT	0	0	0	-	0
SEDONA FIRE DISTRICT	5	0	0	165hrs 31m	5
SEDONA POLICE DEPARTMENT	1	0	0	7hrs 55m	1
SUMMIT FIRE DISTRICT	2	0	0	5hrs 23m	2
Tusayan Fire Department	1	0	0	3hrs 13m	1
USFS A-S	1	0	0	1hr 24m	1
USFS-COCONINO	1	0	0	23hrs 0m	1
USFS-KAIBAB	0	0	0	-	0
WASHINGTON COUNTY, UT SHERIFF SAR	0	0	0	-	0
WILLIAMS FIRE DEPARTMENT	0	0	0	-	0
YAVAPAI COUNTY RESCUE	1	0	0	24hrs 30m	1
YAVAPAI COUNTY SHERIFF'S OFFICE SAR	2	0	0	137hrs 21m	2
YAVAPAI COUNTY SHERIFF'S SAR	0	0	0	-	0
ZION NATIONAL PARK-NPS	0	0	0	-	0
SPECIALIZED					
APS SNOWCAT	0	0	0	-	0
CCSO SNOWCAT	0	0	0	-	0

Signed:

Date:

ANNUAL REPORT - 2014

Coconino County Sheriffs Office

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SUMMARY

	TOTAL	DURATION
INCIDENTS	78	593hrs 4m
EXERCISES	372	2,167hrs 0m
EVENTS	465	1,757hrs 29m
TOTAL ACTIVITIES	915	4,517hrs 33m
ACTIVE MEMBERS	144	18,032hrs 16m

PERSONNEL

	INCIDENTS	EXERCISES	EVENTS	DURATION	TOTAL
██████████	39	22	261	1,230hrs 30m	322
██████████	12	174	21	948hrs 45m	207
██████████	44	58	42	924hrs 45m	144
██████████	32	35	73	923hrs 29m	140
██████████	26	34	66	767hrs 0m	126
██████████	27	120	26	738hrs 17m	173
██████████	33	45	69	651hrs 50m	147
██████████	8	19	86	514hrs 55m	113
██████████	51	15	13	474hrs 41m	79
██████████	2	130	23	422hrs 30m	155
██████████	12	14	57	372hrs 45m	83
██████████	13	22	57	336hrs 0m	92
██████████	32	6	37	332hrs 53m	75
██████████	22	37	22	307hrs 15m	81
██████████	22	17	29	289hrs 15m	68
██████████	29	17	21	279hrs 38m	67
██████████	13	10	31	275hrs 1m	54
██████████	1	34	16	243hrs 45m	51
██████████	20	10	6	229hrs 45m	36
██████████	3	16	22	195hrs 0m	41
██████████	10	10	10	188hrs 30m	30
██████████	14	17	11	187hrs 30m	42
██████████	0	14	28	180hrs 30m	42
██████████	6	8	34	179hrs 45m	48
██████████	17	12	8	174hrs 45m	37
██████████	3	6	12	161hrs 0m	21
██████████	8	4	13	158hrs 0m	25

		5	5	4	154hrs 15m	14
		21	7	3	150hrs 24m	31
		4	7	10	141hrs 30m	21
		7	7	18	139hrs 0m	32
		4	11	12	134hrs 45m	27
		0	28	4	133hrs 15m	32
		6	12	17	131hrs 0m	35
		1	2	31	129hrs 45m	34
		2	1	16	124hrs 30m	19
		1	11	3	117hrs 0m	15
		4	12	14	115hrs 45m	30
		1	11	3	111hrs 5m	15
		5	4	10	111hrs 0m	19
		0	12	2	110hrs 45m	14
		1	9	20	110hrs 0m	30
		2	7	11	110hrs 0m	20
		9	9	3	106hrs 0m	21
		3	7	8	100hrs 45m	18
		7	9	3	100hrs 30m	19
		6	5	12	99hrs 30m	23
		4	3	1	97hrs 45m	8
		0	10	6	95hrs 30m	16
		8	7	0	91hrs 0m	15
		1	7	18	91hrs 0m	26
		6	5	15	86hrs 30m	26
		6	8	9	85hrs 30m	23
		9	1	2	82hrs 52m	12
		3	11	2	80hrs 0m	16
		5	1	4	79hrs 0m	10
		0	13	1	78hrs 0m	14
		3	1	2	76hrs 45m	6
		2	8	1	75hrs 45m	11
		4	8	4	74hrs 15m	16
		2	4	11	73hrs 15m	17
		2	2	17	72hrs 30m	21
		0	3	10	72hrs 30m	13
		0	8	1	71hrs 30m	9
		1	1	15	68hrs 0m	17
		5	4	6	67hrs 30m	15
		3	3	11	65hrs 55m	17
		2	7	1	64hrs 45m	10
		0	3	18	64hrs 30m	21

		1	8	5	64hrs 30m	14
		1	0	4	62hrs 30m	5
		0	7	4	60hrs 15m	11
		0	8	3	59hrs 30m	11
		3	6	2	58hrs 30m	11
		1	1	1	57hrs 45m	3
		2	7	3	56hrs 45m	12
		0	6	9	56hrs 45m	15
		0	7	0	56hrs 30m	7
		2	4	4	54hrs 45m	10
		0	1	15	54hrs 15m	16
		0	7	0	54hrs 15m	7
		5	2	7	53hrs 45m	14
		0	5	9	52hrs 0m	14
		0	7	0	52hrs 0m	7
		7	1	4	51hrs 30m	12
		0	8	3	51hrs 15m	11
		0	1	15	51hrs 0m	16
		7	1	5	50hrs 7m	13
		1	2	1	48hrs 55m	4
		2	2	12	48hrs 45m	16
		5	4	4	47hrs 15m	13
		0	5	2	47hrs 0m	7
		4	3	5	46hrs 0m	12
		0	5	6	44hrs 45m	11
		5	2	6	44hrs 15m	13
		0	7	3	43hrs 0m	10
		0	6	0	42hrs 15m	6
		0	5	0	37hrs 15m	5
		0	4	2	37hrs 15m	6
		0	5	0	37hrs 15m	5
		0	5	0	33hrs 15m	5
		0	3	1	33hrs 15m	4
		0	4	0	32hrs 30m	4
		2	3	1	31hrs 30m	6
		2	1	2	31hrs 15m	5
		1	0	1	31hrs 0m	2
		0	4	0	29hrs 45m	4
		2	2	1	27hrs 15m	5
		0	3	9	27hrs 15m	12
		0	4	2	26hrs 45m	6
		1	1	0	24hrs 50m	2
		2	1	1	24hrs 45m	4

TRAINING-SEARCH	0	23	0	232hrs 0m	23
Training-UAS	0	0	0	-	0
INCIDENT TYPES					
DISASTER FLOOD	2	0	0	5hrs 45m	2
DISASTER SEVERE FLOOD	0	0	0	-	0
DISASTER WILDFIRE	5	0	0	28hrs 59m	5
DISASTER WINTER WEATHER	1	0	0	12hrs 43m	1
DISASTER-OTHER	0	0	0	-	0
DISASTER-WEATHER OTHER	0	0	0	-	0
LAW ENFORCEMENT EVIDENCE	0	0	0	-	0
LAW ENFORCEMENT OTHER	1	1	0	1hr 30m	2
PLB/ELT	3	0	0	12hrs 5m	3
RECOVERY LAND	3	0	0	42hrs 30m	3
RECOVERY WATER	0	0	0	-	0
RESCUE AVALANCHE	0	0	0	-	0
RESCUE HELICOPTER	4	0	0	33hrs 59m	4
RESCUE MEDICAL	14	0	0	60hrs 50m	14
RESCUE TECHNICAL	7	0	0	46hrs 5m	7
RESCUE WATER	1	0	0	2hrs 9m	1
RESCUE-STRANDED ELEMENTS	6	0	0	25hrs 18m	6
SEARCH-AIR	2	0	0	35hrs 4m	2
SEARCH-LAND	34	0	0	339hrs 53m	34
SEARCH-WATER	0	0	0	-	0
TYPE OF HELICOPTER RESCUE					
AIR DROP	0	0	0	-	0
LANDED AT SCENE	8	0	0	56hrs 25m	8
LONG LINE	0	0	0	-	0
ONE SKID OR TOE IN	1	0	0	6hrs 57m	1
SHORT HAUL	3	0	0	31hrs 28m	3
VICTIM'S					
AIRCRAFT	1	0	0	13hrs 34m	1
AUTISTIC	2	0	0	7hrs 17m	2
BASE JUMPER	1	0	0	21hrs 30m	1
CANYONEER	4	0	0	45hrs 38m	4
CHILD	3	0	0	26hrs 0m	3
CLIMBER	1	0	0	2hrs 30m	1
CROSS COUNTRY SKIER	0	0	0	-	0
DEMENTIA	0	0	0	-	0
DESPONDENT	2	0	0	67hrs 15m	2
DOWNHILL SKIER	0	0	0	-	0
EQUESTRIAN	0	0	0	-	0
HIKER	35	0	0	256hrs 41m	35
HUNTER	5	0	0	23hrs 33m	5

MOUNTAIN BIKER	2	0	0	6hrs 30m	2
OTHER	7	0	0	49hrs 34m	7
PINION NUT PICKER	0	0	0	-	0
SKIER	0	0	0	-	0
SNOW MACHINE	0	0	0	-	0
SNOW SHOER	0	0	0	-	0
SNOWBOARDER	0	0	0	-	0
VEHICLE	3	0	0	19hrs 43m	3
WATER	1	0	0	2hrs 9m	1

RESOURCES

	INCIDENTS	EXERCISES	EVENTS	DURATION	TOTAL
UNBUNDLED					
BIA LAW ENFORCEMENT	0	0	0	-	0
HAVASUPAI RANGERS	0	0	0	-	0
AIR SUPPORT					
AZ AIR NATIONAL GUARD	0	0	0	-	0
AZ DPS AIR RESCUE	27	1	0	229hrs 40m	28
AZ DPS AIR RESCUE-FLAGSTAFF	0	0	0	-	0
CCSO UAV	0	0	0	-	0
CLASSIC LIFEGUARD	0	0	0	-	0
GRAND CANYON NPS HELICOPTER	1	0	0	17hrs 14m	1
GUARDIAN AIR	2	0	0	9hrs 22m	2
USAF AIR RESCUE WING	0	0	0	-	0
USAF PREDATOR DRONE	0	0	0	-	0
YAVAPAI COUNTY SHERIFF'S HELICOPTER	0	0	0	-	0
EMERGENCY SERVICES					
ARIZONA SNOWBOWL SECURITY/MAINT	1	0	0	8hrs 5m	1
ARIZONA SNOWBOWL SKI PATROL	0	0	0	-	0
AZ Game and Fish	1	0	0	1hr 35m	1
BLUE RIDGE FIRE DEPT	0	0	0	-	0
CIVIL AIR PATROL	1	0	0	13hrs 34m	1
FBI	1	0	0	6hrs 45m	1
Flagstaff Fire Department	0	0	0	-	0
FLAGSTAFF FIRE DEPARTMENT	2	0	0	5hrs 45m	2
FLAGSTAFF POLICE DEPARTMENT	0	0	0	-	0
FOREST LAKES FIRE DEPT	1	0	0	0hrs 47m	1
GILA COUNTY SHERIFF'S OFFICE	0	0	0	-	0
GLEN CANYON NRA	1	0	0	14hrs 35m	1
GRAND CANYON NATIONAL PARK-NPS	4	0	0	95hrs 9m	4
Guardian Medical Transport	9	0	0	38hrs 24m	9
HEBER/OVERGAARD FIRE	0	0	0	-	0

KANE COUNTY SHERIFF'S OFFICE SAR	0	0	0	-	0
LIFELINE AMBULANCE	0	0	0	-	0
MARICOPA MOUNTAIN RESCUE	1	0	0	43hrs 45m	1
MOHAVE COUNTY SHERIFF'S OFFICE-SAR	1	0	0	15hrs 30m	1
NAVAJO COUNTY SHERIFF'S OFFICE	1	0	0	55hrs 15m	1
NCMEC	0	0	0	-	0
NPS	1	0	0	3hrs 0m	1
PAGE FIRE DEPARTMENT	1	0	0	3hrs 0m	1
PIMA COUNTY SHERIFF'S OFFICE-SAR	0	0	0	-	0
PINE-STRAWBERRY FIRE DISTRICT	0	0	0	-	0
PONDEROSA FIRE DISTRICT	0	0	0	-	0
SEDONA FIRE DISTRICT	3	0	0	15hrs 49m	3
SEDONA POLICE DEPARTMENT	0	0	0	-	0
SUMMIT FIRE DISTRICT	5	0	0	25hrs 25m	5
Tusayan Fire Department	0	0	0	-	0
USFS A-S	0	0	0	-	0
USFS-COCONINO	1	0	0	1hr 35m	1
USFS-KAIBAB	0	0	0	-	0
WASHINGTON COUNTY, UT SHERIFF SAR	0	0	0	-	0
WILLIAMS FIRE DEPARTMENT	0	0	0	-	0
YAVAPAI COUNTY RESCUE	0	0	0	-	0
YAVAPAI COUNTY SHERIFF'S OFFICE SAR	3	0	0	40hrs 30m	3
YAVAPAI COUNTY SHERIFF'S SAR	0	0	0	-	0
ZION NATIONAL PARK-NPS	0	0	0	-	0
SPECIALIZED					
APS SNOWCAT	0	0	0	-	0
CCSO SNOWCAT	0	0	0	-	0

Signed:

Date: